

City of Hayward Route Performance

Month	Weekday Metric	Line											
		10	28	34	41	56	60	86	93	95	97	99	801
	Approx. % of Line Ridership Activity (Ons/Offs) Within Hayward by Direction	NB: 15% SB: 16%	NB: 27% SB: 28%	NB: 18% SB: 15%	NB: 83% SB: 84%	NB: 82% SB: 81%	EB: 100% WB: 100%	NB: 100% SB: 100%	NB: 46% SB: 44%	NB: 56% SB: 65%	NB: 20% SB: 22%	NB: 43% SB: 49%	NB: 23% SB: 23%
September 2024	Average Daily Ridership	2,574	755	769	666	509	1,317	1,540	967	289	3,428	2,659	307
October 2024		2,546	721	762	705	512	1,311	1,578	981	282	3,393	2,646	297
November 2024		2,193	577	661	595	432	1,075	1,312	850	242	2,880	2,299	270
December 2024		2,231	583	683	594	403	1,016	1,338	835	231	2,811	2,167	266
<b>Average</b>		<b>2,386</b>	<b>659</b>	<b>719</b>	<b>640</b>	<b>464</b>	<b>1,180</b>	<b>1,442</b>	<b>908</b>	<b>261</b>	<b>3,128</b>	<b>2,443</b>	<b>285</b>
September 2024	On Time Performance	58.7%	63.3%	63.3%	71.2%	60.8%	76.2%	82.3%	75.9%	80.2%	67.7%	68.7%	70.4%
October 2024		57.8%	64.2%	62.1%	69.2%	61.4%	72.5%	80.9%	75.4%	85.1%	69.4%	67.0%	71.0%
November 2024		66.1%	66.3%	68.6%	73.5%	67.3%	79.9%	85.2%	76.3%	87.6%	74.1%	72.5%	74.1%
December 2024		66.7%	70.0%	63.9%	73.1%	69.5%	76.2%	85.9%	76.0%	85.0%	72.6%	75.2%	74.9%
<b>Average</b>		<b>62.3%</b>	<b>66.0%</b>	<b>64.5%</b>	<b>71.8%</b>	<b>64.8%</b>	<b>76.2%</b>	<b>83.6%</b>	<b>75.9%</b>	<b>84.5%</b>	<b>71.0%</b>	<b>70.9%</b>	<b>72.6%</b>
September 2024	Passengers Per Revenue Hour	24.6	15.4	18.5	20.0	15.3	24.8	20.2	13.9	19.8	22.7	17.5	8.4
October 2024		24.4	14.7	18.4	21.2	15.4	24.7	20.7	14.1	19.3	22.5	17.5	8.1
November 2024		21.0	11.8	15.9	17.9	13.0	20.2	17.2	12.2	16.5	19.1	15.2	7.3
December 2024		21.4	11.9	16.5	17.9	12.1	19.1	17.6	12.0	15.8	18.6	14.3	7.2
<b>Average</b>		<b>22.8</b>	<b>13.5</b>	<b>17.3</b>	<b>19.2</b>	<b>13.9</b>	<b>22.2</b>	<b>18.9</b>	<b>13.0</b>	<b>17.8</b>	<b>20.7</b>	<b>16.1</b>	<b>7.8</b>
September 2024	Passengers Per Trip	20.0	22.2	22.6	19.6	15.0	24.4	19.0	17.6	6.6	28.1	22.9	11.8
October 2024		19.7	21.2	22.4	20.7	15.1	24.3	19.5	17.8	6.4	27.8	22.8	11.4
November 2024		17.0	17.0	19.4	17.5	12.7	19.9	16.2	15.5	5.5	23.6	19.8	10.4
December 2024		17.3	17.1	20.1	17.5	11.9	18.8	16.5	15.2	5.3	23.0	18.7	10.2
<b>Average</b>		<b>18.5</b>	<b>19.4</b>	<b>21.1</b>	<b>18.8</b>	<b>13.6</b>	<b>21.8</b>	<b>17.8</b>	<b>16.5</b>	<b>5.9</b>	<b>25.6</b>	<b>21.1</b>	<b>11.0</b>
September 2024	Service Operated	95.1%	97.6%	95.1%	97.9%	98.4%	96.1%	99.7%	94.8%	96.8%	93.1%	96.3%	96.3%
October 2024		96.2%	97.2%	98.3%	99.5%	99.2%	98.6%	99.4%	95.1%	99.7%	92.5%	97.7%	94.0%
November 2024		95.2%	98.1%	98.4%	99.4%	99.6%	97.9%	99.3%	97.1%	99.1%	94.8%	97.7%	96.7%
December 2024		95.8%	98.8%	90.1%	97.9%	98.7%	97.5%	99.3%	96.2%	99.5%	92.1%	98.4%	95.0%
<b>Average</b>		<b>95.6%</b>	<b>97.9%</b>	<b>95.5%</b>	<b>98.7%</b>	<b>99.0%</b>	<b>97.5%</b>	<b>99.4%</b>	<b>95.8%</b>	<b>98.8%</b>	<b>93.1%</b>	<b>97.5%</b>	<b>95.5%</b>