

Reporting Table and Selected Metrics for Protective Services

SR 24-569, Att. 1

Table #1: Quarterly Report on Selected Metrics

Protective Services Report				
Category	2024-07	2024-08	2024-09	Q Reporting
AC Transit Related Activities	99.4%	99.7%	99.2%	99.4%
Non-AC Transit Related Activities	0.6%	0.3%	0.8%	0.6%
Calls Taken	967	953	971	2,891
Reports Written	142	164	151	457
Incident Report Ratio (Reports/Calls)	14.7%	17.2%	15.6%	15.8%
<i>Response Time Performance</i>				
Responses Counted (Calls with Arrivals)	662	680	675	2,017
Average Response Time (OCC Call to Sheriff to Arrival)	00:04:51	00:05:51	00:05:39	00:05:27
Response Times Percentage =, < 5 Minutes	73.6%	72.7%	71.3%	75.8%
Response Times Percentage > 5 Minutes	26.4%	27.4%	28.7%	24.2%
Average Response Time > 5 Minutes	00:18:08	00:21:11	00:19:18	00:19:34
<i>Incident Totals On Selected Metrics</i>				
Assaults (Passengers Only)	11	3	19	33
Assaults (AC Transit Employees; excl. Operators)	0	0	0	0
Assaults (AC Transit Operators Only)	4	4	5	13
Revenue Service Miles	1,392,513	1,423,205	1,368,614	4,184,332
Assaults Per 100k Miles (ACT Operator)	0.29	0.28	0.37	0.31
Arrests (Misdemeanor/Felony)	15	19	13	47
Sheriff Mental Health Referrals	0	4	0	4
Street Harassment	5	1	1	7
Citations (Traffic)	232	196	157	585
Citations (Bus Zone)	497	311	217	1,025
Bus Activity (Shadowed)	1,869	2,000	1,931	5,800
Bus Activity (Boarded)	1,696	2,001	1,644	5,341
Bus Activity (Rode)	117	147	111	375
Passenger Falls Total (OCC)	9	22	13	44
Sheriff Responses to Passenger Falls (OCC)	1	2	2	5
Sheriff Responses to Passenger Falls as Percentage %	11.1%	9.1%	15.4%	11.4%

Reporting Table and Selected Metrics for Protective Services

SR 24-569, Att. 1

Table #2: National Incident-Based Reporting System (NIBRS) Reporting

National Incident-Based Reporting System (NIBRS)					
Crime Type	Crime	2024-07	2024-08	2024-09	Grand Total
Person Crimes	Aggravated Assault	1	2	6	9
	Intimidation	3	0	0	3
	Sex Offenses	2	0	0	2
	Simple Assault	10	5	9	24
Person Crimes Total		16	7	15	38
Property Crimes	Destruction/Vandalism	14	8	12	34
	Larceny/Theft	1	1	3	5
	Robbery	4	2	1	7
	Stolen Property Offenses	4	2	1	7
Property Crimes Total		23	13	17	53
Society Offenses	Drug Equipment Violations	3	0	3	6
	Drug/Narcotic Violations	0	1	5	6
	Weapon Law Violations	2	0	0	2
Society Offenses Total		5	1	8	14
Grand Total		44	21	40	105

Table #3: BRT Citation Metrics

BRT Citation Metrics:	Jul-24	24-Aug	24-Sep	Total
Platform/Bus Stop Citations	28	33	25	86
VC 21655.1(a) (Driving in a Bus Only Lane)	8	17	12	37
Monthly Total	36	50	37	123

Reporting Table and Selected Metrics for Protective Services

Table #4: Hayden AI Citation Metrics

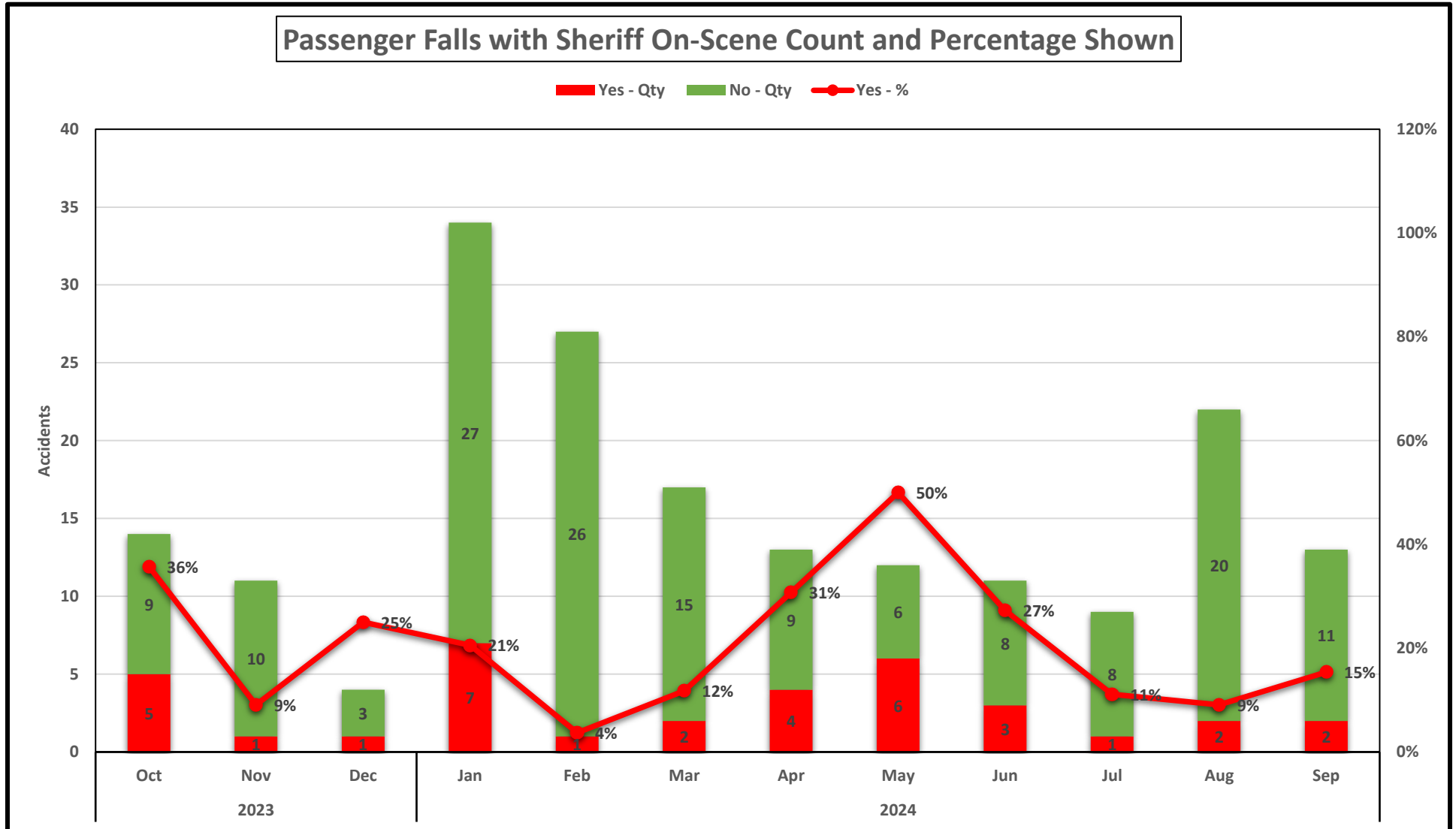
Hayden AI Summary Report				
Row Labels	Events	Approved Events	Sent to Processor Y	Process:Approved
2024-07	1,389	1,011	582	57.57%
2024-08	21,229	12,526	6,533	52.16%
2024-09	29,051	22,109	11,963	54.11%
Grand Total	51,669	35,646	19,078	53.52%

Table #5: NTD Major Reported Events

Table #5: NTD Major Reported Events				
Period	2024-07	2024-08	2024-09	Reporting
NTD Reported Events	2	7	4	13

Reporting Table and Selected Metrics for Protective Services

Chart #1: Passenger Falls with Sheriff On-Scene Count and Percentage Shown



Reporting Table and Selected Metrics for Protective Services

Chart #2: Operator Assaults Per 100,000 Revenue Miles

Operator Assaults Per 100,000 Revenue Miles

