



# National Transit Database (NTD) Operator Assault Report

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SR 25-401

October 8, 2025

# Agenda

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- Federal Transit Administration (FTA) NTD Database
- FTA NTD Definitions
- National Assault Data Comparisons
- AC Transit Operator Assault Trend
- Measures to Mitigate Assaults

# FTA National Transit Database

- The New Federal Transit Agency (FTA) common reporting criteria were put in place starting February 2023.
- Common measurement across transit agencies.
- Common reporting guidelines.
- Separates Assaults into two categories.
  - S&S-40: Major Events\*
  - S&S-50: Non-Major Events

\* - S&S represents Safety & Security

# FTA National Transit Database Definitions

## **S&S-40: Major Events**

Intentional acts resulting in serious injury or requiring immediate medical attention.

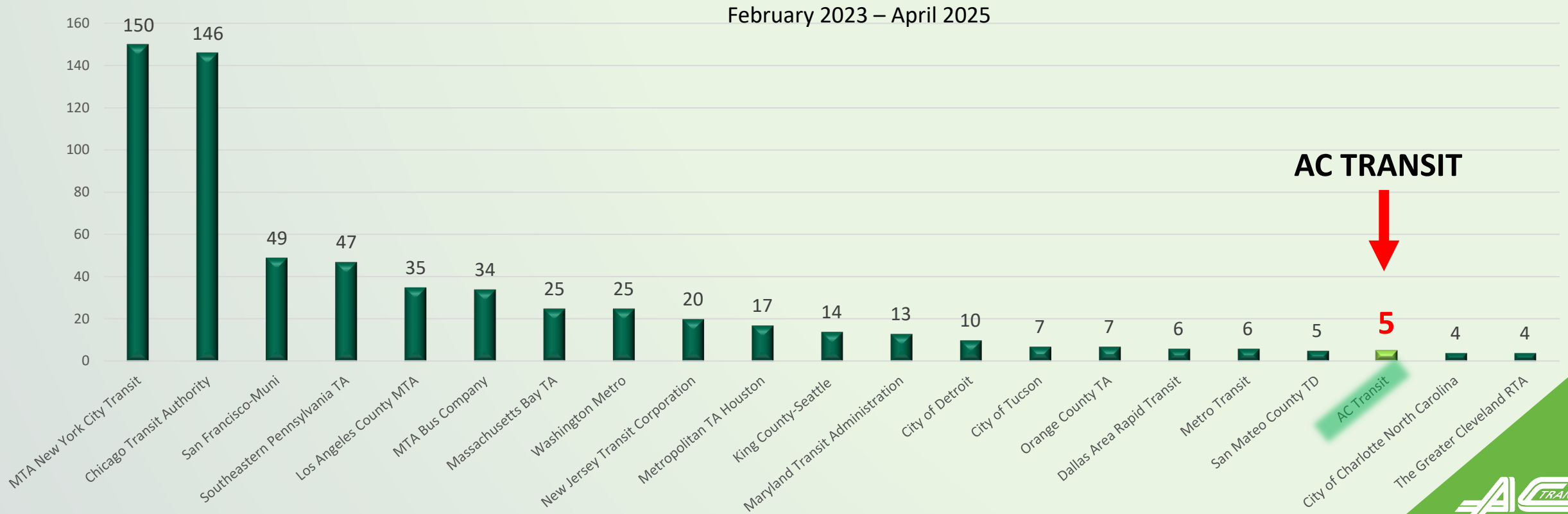
- The assault leads to a fatality or serious injury.
- The injury requires transportation to a medical facility.
- The incident results in significant property damage (over \$25,000 ).
- The event causes major service disruption or evacuation.

## **S&S-50: Non-Major Events**

Less Severe intentional personal attacks that do not meet the major event thresholds.

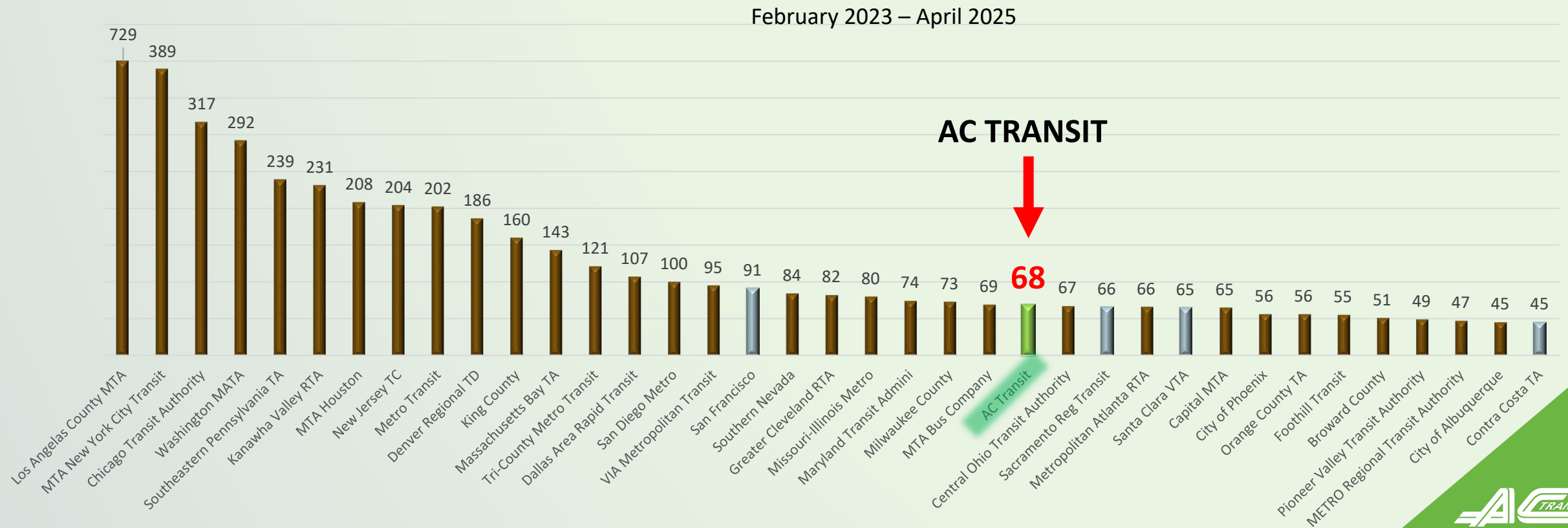
# Major Events (S&S 40)

AC Transit is Ranked 18<sup>th</sup> Nationally.

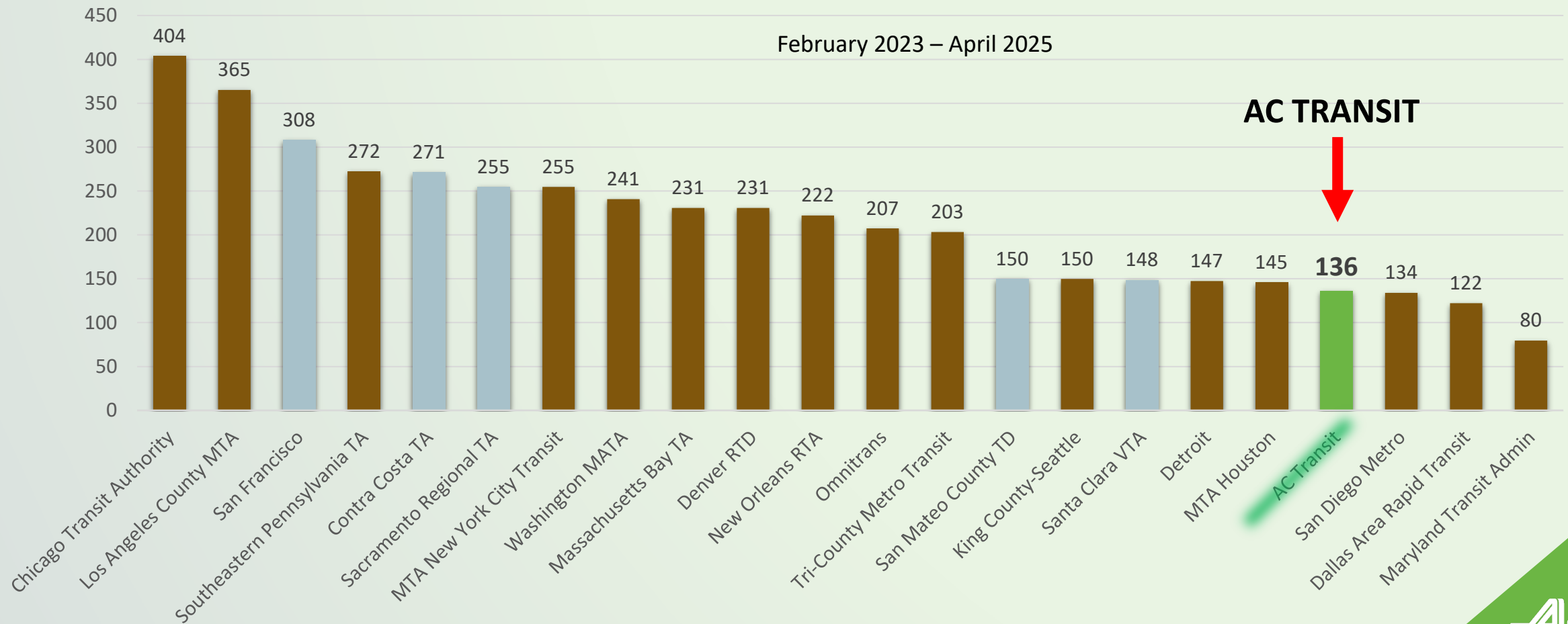


# Non-Major Events (S&S 50)

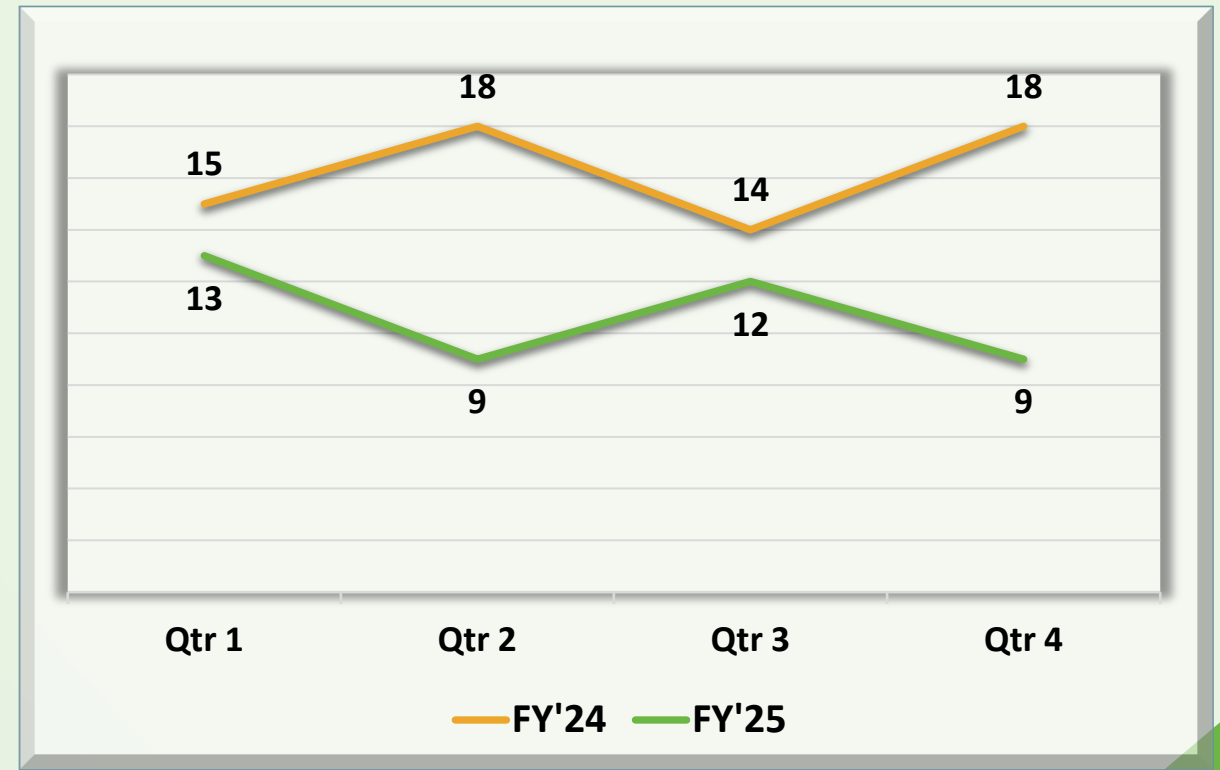
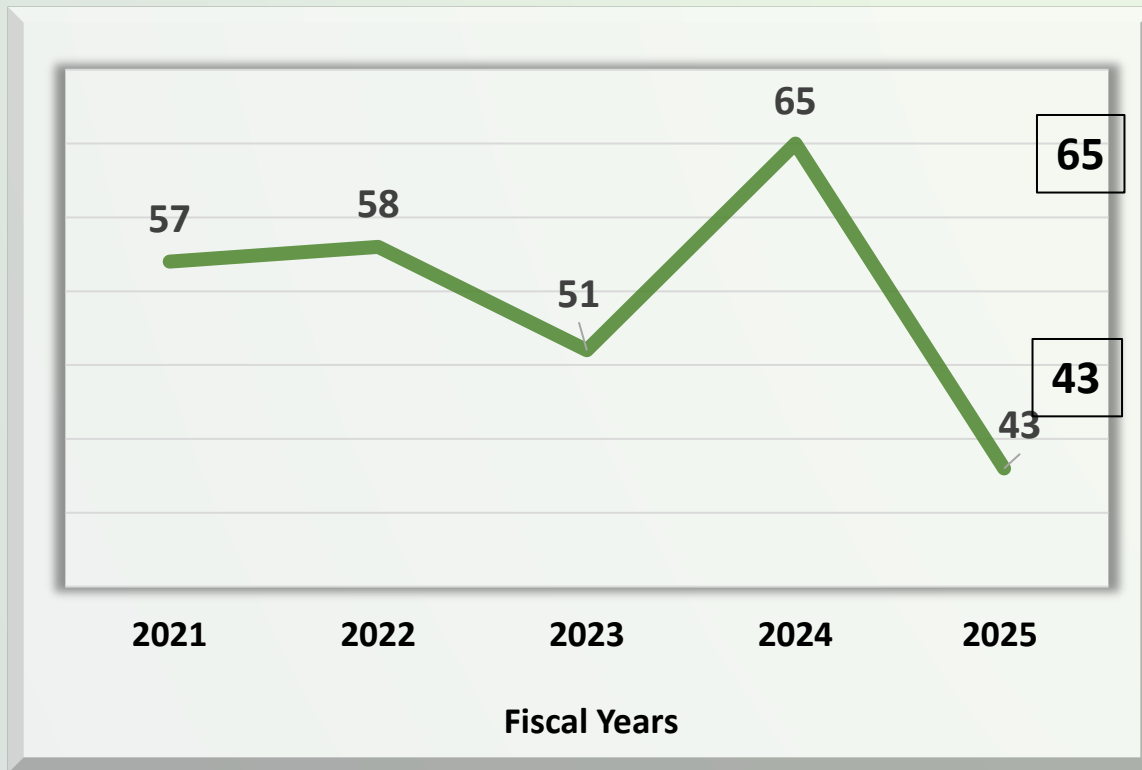
AC Transit is Ranked 24<sup>th</sup> Nationally.



# Operator Assaults per 100M Revenue Miles



# Operator Assaults Trend



Both graphs capture physical and non-physical assaults



# Measures to Mitigate Assaults

AC Transit operator assault mitigation actions include:

- Partnering with ATU Local 192
  - De-Escalation and Customer Service Training and Awareness
  - Implementing the PIA Operator Coaching Mentorship Program
- Establishing Safety Committees collaborating with staff, ATU leadership, area cities and counties, and other transit agencies.
- Continued coordination with the Sheriff's Offices for effective deployment and utilization of staff, and having a visual criminal deterrence presence on buses.
- Fare enforcement improvements through public awareness and promotion of various discount fares.

# Measures to Mitigate Assaults

Key partnerships and programs developed have included.

- Fleet is equipped with Driver Protective Barriers.
- Ongoing de-escalation training for all Operators and Incident review of Operator Assaults.
- Proactive pursuit of charges and restraining orders.
- Participation on the Legislative Committee and monitoring of CA AB294.
- Exploring the establishment of a Rider Code of Conduct.
- Posting signage on buses citing CA Penal Code 241.3.

# THANK YOU

SR 25-401 Attachment 1  
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