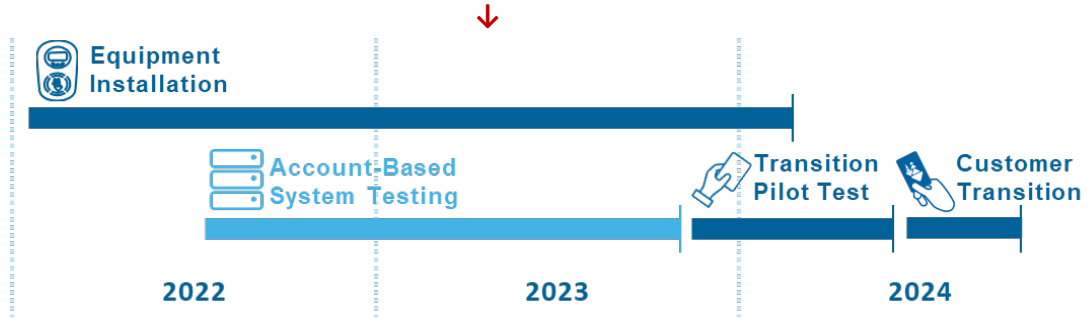# Next Generation Clipper Program
Executive Summary Status Report – April 24, 2023

Summary

- Regionwide installation of onboard validators and retail sales devices continues. Pilot testing of operator control unit (OCU) and remaining onboard validator integration options continues.
- Account-based System Demonstration Testing (SDT) and User Acceptance Testing (UAT) continue. System Integration Test (SIT) procedure review underway.
- Technical and planning discussions continue with operators on various topics, including new device installation, BART and Muni equipment, paratransit/third-party integration, and Account-based fare rules.
- Joint coordination meetings ongoing between MTC and C2 Contractors Cubic (System Integrator), WSP (Customer Service Center), and Fiserv (Payment Services).
- Request for Qualifications (RFQ) for Limited Use Fare Ticket Suppliers in development.

Recently Completed Activities

	MTC/IBI	Cubic	Operators	Date
New Devices:				
o Regionwide installation (cont'd.)	●	●	●	ongoing
Account-based System Testing:				
o SDT witnessing for Customer Website	●	●	●	Mar 28
o SDT witnessing for Mobile App	●	●	●	Apr 12
o SIT procedure review	●		●	ongoing
Account-based Documentation:				
o Initial submittal of Operations and Maintenance Documents		●		Apr 12

Upcoming Activities/Deliverables

	MTC/IBI	Cubic	Operators	Date
New Devices:				
o Pilot installation/testing (cont'd.)	●	●	●	Apr–May
o BART fare gate test/pilot	●	●	●	Apr–May
Customer Service Center System Testing:				
o SIT Phase 1 demonstration	●			Apr 28
Account-based System Testing:				
o User Acceptance Testing (cont'd.)	●	●	●	Apr–Jun
o System Demonstration Testing (cont'd.)	●	●	●	Apr–May
o System Integration Testing	●	●	●	Apr–Jun
Account-based Documentation:				
o Initial review of Operations and Maintenance Documents	●		●	Apr–May
Clipper Executive Board Meeting	●		●	May 22