



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

Report ID: 24-143 **Status:** Received
Type: Consent
Meeting Body: Board of Directors - Regular Meeting 03/13/2024 **Final Action:** 03/13/2024

Sponsors:

Attachments: STAFF REPORT, Att. 1 Customer Service Center Metrics Q2 FY24, Att. 2 Customer Relations Metrics Q2 FY24, Att. 3 Clipper Usage and Institutional Pass Programs Q2 FY24

Related Files:

Agenda Title:

Consider receiving an update on FY 2023-24 2nd Quarter Customer Services Metrics.

Staff Contact:

Beverly Greene, Executive Director of External Affairs, Marketing & Communications

Legislative Action & Summary

Acting Body:	Date:	Action:	Result:
Board of Directors - Regular Meeting	03/13/2024	Received	Pass

Action Text:

MOTION: PEEPLES/WALSH to receive an update on FY 2023-24 2nd Quarter Customer Services Metrics.

The motion carried by the following vote:

Ayes: 7 President YOUNG, Vice President SHAW, Director BECKLES, Director WALSH, Director SYED, Director McCALLEY, Director PEEPLES

Notes:

Item 6.G. was pulled off the Consent Calendar by Director for comments and questions that were addressed by staff. There was no public comment offered.