



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

Report ID: 24-379 **Status:** Received
Type: Consent
Meeting Body: Board of Directors - Regular Meeting 07/24/2024 **Final Action:** 07/24/2024

Sponsors:

Attachments: STAFF REPORT, Atch. 1 Customer Service Center Metrics Q4 FY24, Atch 2. Customer Relations Metrics Q4 FY24, Atch. 3 Clipper Usage and Institutional Pass Programs Q4 FY24

Related Files:

Agenda Title:

Consider receiving an update on FY 2023-24 4th Quarter Customer Services Metrics.

Staff Contact:

Nichele Laynes, Director of Marketing, Communications & Customer Services

Legislative Action & Summary

Acting Body:	Date:	Action:	Result:
Board of Directors - Regular Meeting	07/24/2024	Received	Pass

Action Text:

MOTION: PEEPLES/BECKLES to receive an update on FY 2023-24 4th Quarter Customer Services Metrics. The motion carried by the following vote:

Ayes: 7 President YOUNG, Vice President SHAW, Director BECKLES, Director WALSH, Director SYED, Director McCALLEY, Director PEEPLES