



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

Report ID:	25-288	Status:	Received
Type:	Consent		
Meeting Body:	Board of Directors - Regular Meeting 05/28/2025	Final Action:	05/28/2025

Sponsors:

Attachments: STAFF REPORT, Att.1. Customer Service Metrics Q3 FY25, Att.2. Customer Relations Q3 FY25, Att.3. Institutional Pass Q3 FY25

Related Files:

Agenda Title:

Consider receiving an update on FY 2024-25 Third Quarter Customer Services Metrics.

Staff Contact:

Claudia Burgos, Interim Executive Director of External Affairs, Marketing & Communications

Legislative Action & Summary

Acting Body:	Date:	Action:	Result:
Board of Directors - Regular Meeting	05/28/2025	Received	Pass

Action Text:

MOTION: PEEPLES/WALSH to receive an update on FY 2024-25 Third Quarter Customer Services Metrics. The motion carried by the following vote:

Ayes: 7 President SHAW, Vice President McCALLEY, Director PEEPLES, Director WALSH, Director SYED, Director SILVA, Director YOUNG
