

Service Reliability Report

Service Reliability [Service Operated % and Trips Not Operated]

1 | Service Operated %

	January 2025	February 2025	March 2025	April 2025	May 2025	June 2025
Local	96.5%	95.4%	96.9%	95.8%	96.8%	97.5%
Transbay	96.9%	97.5%	98.6%	97.7%	98.1%	98.4%
Supplementary	99.7%	99.8%	99.8%	99.7%	99.7%	100.0%
Grand Total	96.6%	95.7%	97.0%	96.0%	96.9%	97.5%

2 | Total Planned Trips & Trips Not Operated

	January 2025		February 2025		March 2025		April 2025		May 2025		June 2025	
	Operated	Trips Not Operated	Operated	Trips Not Operated	Operated	Trips Not Operated	Operated	Trips Not Operated	Operated	Trips Not Operated	Operated	Trips Not Operated
Local	138,051	4,979	123,349	5,891	138,595	4,465	134,285	5,912	138,509	4,578	134,344	3,515
Transbay	9,721	309	8,835	229	9,895	145	9,755	225	9,839	195	9,509	153
Supplementary	2,746	8	2,677	5	2,977	6	2,547	7	3,070	8	340	
Grand Total	150,518	5,296	134,861	6,125	151,467	4,616	146,587	6,144	151,418	4,781	144,193	3,668

3 | Service Operated % by Route

		January 2025	February 2025	March 2025	April 2025	May 2025	June 2025	Service Operated % 83.6% 100.0%
	1T	89.1%	90.9%	95.9%	95.7%	94.2%	96.3%	
	6	95.9%	91.2%	96.4%	93.6%	96.8%	93.4%	
	7	97.0%	97.9%	98.3%	96.9%	96.7%	97.5%	
	10	96.9%	96.4%	96.5%	94.9%	97.2%	97.7%	
	12	97.5%	95.6%	96.3%	92.5%	95.6%	94.9%	
	14	94.2%	96.9%	98.4%	98.1%	98.1%	98.1%	
	18	97.3%	94.6%	96.4%	92.1%	94.4%	95.7%	
	19	96.8%	99.8%	99.8%	99.4%	98.0%	99.3%	
	20	97.1%	96.4%	98.3%	98.4%	97.3%	98.1%	
	21	97.6%	97.5%	97.5%	98.1%	96.2%	98.0%	
	28	98.3%	97.2%	98.2%	98.5%	97.2%	98.0%	
	29	99.0%	97.4%	98.2%	94.4%	97.8%	98.1%	
	33	97.1%	96.0%	96.2%	93.3%	97.1%	96.5%	
	34	93.9%	94.0%	94.1%	99.3%	99.3%	97.5%	
	35	98.2%	97.5%	98.1%	98.5%	99.1%	99.2%	
	36	98.3%	96.4%	97.7%	93.6%	95.4%	94.2%	
	39	98.7%	96.3%	99.2%	98.9%	98.9%	99.7%	
	40	94.5%	96.0%	98.1%	98.6%	96.7%	98.0%	
	41	99.2%	97.7%	99.2%	98.8%	98.9%	99.4%	
	45	96.5%	97.0%	99.2%	98.9%	97.9%	98.8%	
	46L	99.6%	96.9%	100.0%	99.0%	99.8%	99.3%	
	51A	96.0%	96.4%	98.1%	98.4%	97.7%	98.1%	
	51B	96.1%	93.4%	95.8%	93.6%	92.2%	94.5%	
	52	98.0%	97.0%	97.3%	95.0%	96.2%	96.5%	
	54	97.5%	96.3%	98.8%	98.5%	95.1%	98.7%	
	56	99.1%	98.9%	96.0%	97.0%	98.6%	99.7%	
	57	95.5%	93.9%	97.0%	91.9%	93.9%	95.4%	
	60	96.7%	97.9%	97.6%	95.6%	99.2%	99.1%	
	62	95.2%	96.8%	98.8%	99.4%	98.6%	98.4%	
	65	99.1%	98.9%	98.9%	98.7%	98.4%	97.4%	
	67	99.0%	98.0%	97.4%	97.4%	98.8%	98.9%	
	70	98.5%	95.3%	98.7%	98.7%	98.6%	98.8%	
Local	71	97.5%	94.4%	94.0%	92.7%	97.3%	98.8%	
	72	94.7%	86.5%	90.3%	87.5%	94.7%	97.5%	
	72M	96.8%	90.2%	93.9%	89.8%	95.4%	97.0%	
	72R	93.1%	83.6%	89.6%	83.9%	91.6%	96.8%	
	73	95.5%	96.8%	98.2%	98.1%	97.1%	99.5%	
	74	98.5%	98.1%	96.2%	98.3%	98.0%	99.1%	
	76	97.0%	91.6%	93.8%	93.1%	96.9%	98.8%	
	79	96.1%	95.8%	98.0%	96.7%	97.6%	97.9%	
	86	99.3%	98.4%	99.7%	99.7%	99.9%	99.9%	
	88	97.8%	96.2%	97.3%	92.8%	97.8%	96.2%	
	90	98.5%	97.4%	97.7%	95.8%	97.8%	97.4%	
	93	98.6%	97.2%	96.0%	98.8%	97.6%	98.1%	
	95	100.0%	99.3%	99.8%	98.9%	99.7%	99.2%	
	96	95.9%	96.5%	99.1%	97.2%	98.1%	96.1%	
	97	96.1%	93.6%	93.7%	96.1%	98.6%	97.5%	
	98	97.0%	97.7%	98.9%	98.8%	97.3%	99.0%	
	99	98.2%	97.8%	97.0%	97.9%	98.1%	98.8%	
	200	99.3%	97.0%	95.8%	97.6%	98.1%	97.8%	
	210	99.1%	99.2%	97.1%	98.7%	98.5%	98.1%	
	212	99.5%	99.1%	98.0%	98.2%	98.6%	99.2%	
	215	93.6%	99.5%	98.7%	99.8%	99.7%	99.8%	
	216	99.6%	99.9%	97.6%	99.7%	98.1%	99.2%	
	217	98.7%	98.7%	95.7%	95.8%	98.3%	99.3%	
	232	98.6%	98.1%	98.8%	99.2%	99.3%	99.6%	
	239	95.8%	98.8%	96.1%	98.3%	98.3%	99.4%	
	251	99.0%	100.0%	96.6%	96.7%	99.5%	98.8%	
	376	97.1%	88.2%	94.1%	85.0%	97.6%	96.2%	
	800	95.9%	95.6%	95.7%	96.4%	96.7%	96.8%	
	801	94.8%	95.2%	97.0%	97.3%	96.4%	97.1%	
	802	99.7%	100.0%	99.4%	100.0%	98.0%	99.7%	
	805	94.2%	97.6%	99.5%	99.4%	99.2%	96.4%	
	840	96.8%	99.7%	99.5%	100.0%	99.7%	97.5%	
	851	99.4%	97.5%	100.0%	98.7%	95.5%	98.0%	
Transbay	701	95.5%	97.4%	100.0%	97.7%	97.6%	100.0%	

3 | Service Operated % by Route

		January 2025	February 2025	March 2025	April 2025	May 2025	June 2025
		Service Operated % 83.6%100.0%					
Transbay	702	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	703	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	E	99.4%	100.0%	98.9%	98.9%	100.0%	99.4%
	F	96.5%	96.9%	98.1%	95.8%	98.2%	97.7%
	FS	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	G	98.8%	100.0%	98.8%	100.0%	99.4%	100.0%
	J	100.0%	98.4%	98.6%	98.6%	100.0%	99.5%
	L	100.0%	100.0%	100.0%	98.9%	99.4%	100.0%
	LA	100.0%	100.0%	100.0%	99.1%	100.0%	100.0%
	NL	95.9%	97.1%	99.1%	98.1%	96.8%	97.8%
	NX	98.9%	93.6%	97.4%	99.0%	97.9%	100.0%
	NX3	99.3%	97.7%	97.9%	100.0%	100.0%	98.6%
	O	96.0%	97.2%	97.9%	97.6%	98.3%	98.6%
	OX	99.4%	99.3%	100.0%	100.0%	95.9%	100.0%
	P	98.6%	99.6%	96.3%	99.4%	100.0%	98.9%
	U	100.0%	99.5%	99.6%	100.0%	100.0%	100.0%
	V	100.0%	98.4%	99.5%	98.2%	99.0%	100.0%
	W	98.4%	98.2%	100.0%	99.0%	99.5%	100.0%
Supplementary	604	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	605	97.1%	100.0%	100.0%	100.0%	100.0%	100.0%
	606	97.2%	100.0%	100.0%	100.0%	100.0%	100.0%
	607	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	617	100.0%	97.4%	100.0%	100.0%	100.0%	
	620	100.0%	100.0%	100.0%	100.0%	100.0%	
	621	100.0%	100.0%	100.0%	99.0%	100.0%	
	623	100.0%	98.9%	100.0%	100.0%	100.0%	
	624	100.0%	100.0%	100.0%	100.0%	97.6%	
	625	100.0%	100.0%	100.0%	100.0%	100.0%	
	626	100.0%	100.0%	100.0%	100.0%	100.0%	
	628	100.0%	100.0%	100.0%	100.0%	100.0%	
	629	100.0%	100.0%	95.0%	100.0%	100.0%	
	631	100.0%	98.3%	100.0%	100.0%	100.0%	100.0%
	638	100.0%	100.0%	100.0%	100.0%	100.0%	
	641	100.0%	100.0%	100.0%	100.0%	100.0%	
	642	100.0%	100.0%	100.0%	100.0%	100.0%	
	646	99.4%	100.0%	100.0%	98.8%	99.4%	
	648	100.0%	100.0%	100.0%	100.0%	100.0%	
	649	100.0%	100.0%	100.0%	100.0%	100.0%	
	650	97.2%	100.0%	100.0%	100.0%	100.0%	
	651	98.1%	100.0%	100.0%	100.0%	100.0%	
	652	100.0%	100.0%	100.0%	97.2%	100.0%	
	653	100.0%	100.0%	100.0%	100.0%	100.0%	
	654	100.0%	100.0%	100.0%	100.0%	100.0%	
	655	98.6%	100.0%	100.0%	98.6%	100.0%	
	657	100.0%	100.0%	98.2%	100.0%	100.0%	
	658	100.0%	100.0%	98.7%	100.0%	100.0%	
	660	100.0%	100.0%	100.0%	100.0%	100.0%	
	662	100.0%	100.0%	100.0%	100.0%	100.0%	
	663	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	667	100.0%	98.3%	100.0%	100.0%	100.0%	100.0%
	669	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	671	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	672	100.0%	100.0%	100.0%	97.1%	95.0%	100.0%
	675	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	676	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	677	100.0%	100.0%	97.4%	100.0%	97.5%	
	680	100.0%	100.0%	100.0%	100.0%	97.6%	
	681	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	682	100.0%	100.0%	100.0%	100.0%	99.0%	
	683	100.0%	100.0%	100.0%	100.0%	100.0%	
	684	97.3%	100.0%	100.0%	100.0%	100.0%	100.0%
	687	100.0%	100.0%	100.0%	98.0%	98.4%	100.0%
	688	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	696	100.0%	100.0%	100.0%	100.0%	100.0%	
Grand Total		96.6%	95.7%	97.0%	96.0%	96.9%	97.5%

4 | Trips Not Operated by Route

		January 2025	February 2025	March 2025	April 2025	May 2025	June 2025	Count of Trips Not Operated
		1  743						
Local	1T	743	565	278	286	400	243	
	6	211	411	184	320	167	326	
	7	61	38	34	62	68	49	
	10	118	125	131	188	105	85	
	12	65	103	97	193	116	128	
	14	189	92	52	61	62	60	
	18	106	194	144	309	223	167	
	19	32	2	2	6	20	7	
	20	60	67	36	33	57	39	
	21	43	39	44	32	66	34	
	28	18	27	19	15	29	20	
	29	22	53	40	121	48	40	
	33	101	128	135	230	103	117	
	34	67	58	63	7	7	26	
	35	19	24	20	16	10	8	
	36	39	75	52	142	105	129	
	39	9	24	6	8	8	2	
	40	301	197	103	75	180	103	
	41	8	22	8	12	12	6	
	45	77	60	18	25	47	25	
	46L	2	16		6	1	4	
	51A	201	163	94	78	116	90	
	51B	198	301	209	316	393	269	
	52	68	92	90	167	128	114	
	54	76	103	38	45	151	38	
	56	10	10	43	31	15	3	
	57	226	278	152	396	306	225	
	60	55	31	41	72	13	15	
	62	149	90	36	19	45	49	
	65	7	8	9	11	13	20	
	67	10	18	26	27	12	11	
	70	13	38	12	11	13	10	
	71	39	78	93	112	41	18	
	72	122	286	227	281	123	56	
	72M	72	197	138	223	103	65	
	72R	258	555	390	594	316	116	
	73	202	128	81	84	128	22	
	74	30	34	74	33	39	16	
	76	57	146	119	129	59	21	
	79	72	71	37	60	44	38	
	86	16	34	7	8	3	3	
	88	73	115	90	232	75	122	
	90	44	68	66	120	62	73	
	93	21	38	60	17	36	26	
	95		8	3	14	4	10	
	96	79	60	17	52	36	73	
	97	129	189	207	126	46	80	
	98	84	60	32	33	76	28	
	99	59	66	98	68	61	38	
	200	18	74	116	65	53	58	
	210	18	14	57	26	30	36	
	212	9	15	38	33	26	15	

4 | Trips Not Operated by Route

		January 2025	February 2025	March 2025	April 2025	May 2025	June 2025	Count of Trips Not Operated
								
Local	215	41	3	8	1	2	1	
	216	3	1	19	2	15	6	
	217	25	22	81	77	32	12	
	232	11	14	10	6	6	3	
	239	54	14	50	23	22	7	
	251	8		28	26	4	9	
	376	18	65	37	91	15	23	
	800	34	33	36	29	28	26	
	801	42	35	24	21	29	23	
	802	1		2		7	1	
	805	22	8	2	2	3	13	
	840	12	1	2		1	9	
	851	2	7		4	14	6	
Transbay	701	2	1		1	1		
	E	1		2	2		1	
	F	84	69	47	100	43	53	
	G	2		2		1		
	J		3	3	3		1	
	L				2	1		
	LA				1			
	NL	127	81	27	58	99	65	
	NX	2	11	5	2	4		
	NX3	1	3	3			2	
	O	82	52	43	48	36	28	
	OX	1	1			7		
	P	4	1	11	2		3	
	U		1	1				
	V		3	1	4	2		
	W	3	3		2	1		
Supplementary	605	1						
	606	1						
	617		1					
	621				1			
	623		2					
	624					1		
	629			2				
	631		1					
	646	1			2	1		
	650	1						
	651	1						
	652				1			
	655	1			1			
	657			2				
	658			1				
	667		1					
	672				1	2		
	677			1		1		
	680					1		
	682					1		
	684	2						
	687				1	1		
Grand Total		5,296	6,125	4,616	6,144	4,781	3,668	