



Agenda Planning Request Form



Instructions

Complete this form for any new or amended Agenda Planning (AP) Request. Each request requires the endorsement of **at least three (3) Directors** (including the requestor). Directors are limited to a **maximum of fifteen (15)** AP requests per calendar year, with no more than two requests made per meeting. AP requests are non-transferrable to any other Director and any “unused” AP requests shall not be carried over to the next calendar year. Requests for presentations by individuals or organizations outside of AC Transit are excluded from the AP request limit.

Prior to making a request, Directors shall make their best effort to discuss the item with the General Manager, a member of his/her Executive Staff or appropriate Board Officer in advance of the Board meeting at which the request will be made.

AP Request Forms are due to the District Secretary no later than 5:00 p.m. on the Wednesday one week prior to the scheduled Board meeting in order for the form to be included in the agenda packet. Email completed forms to districtsecretary@actransit.org

Information

Directors Name: Jean Walsh		Meeting Date the AP Request will be presented:	June 2024
This Request is:	<input checked="" type="checkbox"/> New <input type="checkbox"/> Amended	Include in the GMs Report:	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Type:	<input checked="" type="checkbox"/> Action <input type="checkbox"/> Briefing	Expected Staff Report Due Date (if known):	
Discussed w/ GM, Board Officer or Exec Team Member:		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

Item Description: (Please be thorough. Attach additional information if needed.)

Detours in transit are unavoidable and often unplanned. Whether planned or unplanned, detours greatly impact the customer experience because often riders don't know if a bus is coming or not and don't know where to go to catch their bus.

The board would like to better understand the efforts currently underway to notify riders of detours *in real time*, what other agencies in the Bay Area are doing, plans MTC has in this area, and available options (the AC mobile app, Transit app, Google maps, etc.) Please provide a high level plan, including staff resources, technical resources, and financial resources that would be required to provide accurate customer detour notifications in real time.

Purpose:

The Board will understand the possibilities and limitations of notifying riders of detours in real time and will be able to consider allocating resources to improve real time customer detour notifications.

What will be accomplished/desired outcome:

Improving the rider experience with improved detour notifications will lead to higher ridership on AC Transit.

For reference

Swiftly Service Adjustments: Detours

<https://swiftly.zendesk.com/hc/en-us/articles/4406118854157-Service-Adjustments-Detours>

Transit can now detect where your bus has been detoured

<https://blog.transitapp.com/transit-can-now-detect-where-your-bus-has-been-detoured/>

CATA adds new automatic detour-detection feature in Transit

<https://www.cata.org/About/News/cata-adds-new-automatic-detour-detection-feature-in-transit>

STM and Transit test new AI-based tool to monitor bus detours

<https://www.intelligenttransport.com/transport-news/144330/stm-and-transit-test-new-ai-based-tool-for-bus-detours/>

Gainesville's New Transit App Adjusts for Route Detours

<https://www.youtube.com/watch?v=ojNvbU1leqY&t=26s>

For Office Use Only

Information on requested additions by Board Members:

Click or tap here to enter text.

Concurrence By: ☐ Beckles ☐ Walsh ☐ Syed ☐ McCalley ☐ Shaw ☐ Young ☐ Peeples

Tracking Number (if applicable): Click or tap here to enter text.