



Realign



SR 24-465 Item 5.B.

Realign Update

General Manager's Access Committee (GMAC) Meeting

September 10, 2024

Realign Project Phasing

Phase 1 (Mar-Jun 2023) Develop Plan and Learn Rider Needs

Phase 2 (Jul-Aug 2023) Aligning Guiding Principles with Community Assessment

Phase 3 (Sep-Dec 2023) Develop Service Scenarios and Gather Feedback

➡ **Phase 4** (Jan-Oct 2024) **Draft Plan/Draft Final Plan, Service Standards, & Plan Adoption**

Phase 5 (Jan-Apr 2025) Inform Riders about Service Changes

On-going emphasis on equity and transparency in all project phases and communications

Public Comment Period Closes on September 11, 2024, at the close of the last Public Hearing.



Public Engagement: Phase 4

May 5 through June 5, 2024

Engagement metric highlights:

- **23,116** Website Views
- **529** Online survey tool responses
- **180** Community events
 - **5,784** Touchpoints
- **49** emails
- **6** Phone calls
- Social Media Performance
 - **45,836** Impressions
 - **1,774** Engagements

Realign



Public Engagement: What We Heard

Positive Sentiments

- Support better transit connections
- Support more direct routes
- Support maintenance of coverage
- Appreciated increase in frequency on more lines

Negative Sentiments

- Concerned with Frequency reductions
- Concerned with consolidation of Lines 51A and 51B
- Concerned with level of service in central Alameda, Berkeley Hills and El Cerrito Hills

Realign Draft Final Plan

August 7, 2024 – September 11, 2024



Adjustments to Draft Plan

- Reflects significant public and operator feedback
- Maintain Lines 6, 51A, and 51B
- Move Line 7 terminal in Emeryville from Amtrak to Public Market
- Line 19 shortened to downtown Oakland
- Line 20 in Alameda Point extended west to Pan Am Way
- Line 21 split between Skyline High School and Chabot Space & Science Center
- Adjust Line 29 to downtown Berkeley, route instead via Sacramento & Stanford/Powell
- Adjust part of Line 73/805 routing near Coliseum BART



Recommendations Adopted by Board of Directors on March 13, 2024

Broaden Frequent Network

*Bus lines operating every 15 minutes: 1T, 6, **10, 18**, 20/21, 51A/B, 52, **57**, 97, and NL*

Improve Reliability (Customer Focused/Operator Supported)

Focus improvements where on-time performance (OTP) < 70%

Tune Frequency for efficiency

Minor changes (e.g., operate 15 to 17 min.) where savings possible



Frequent Service

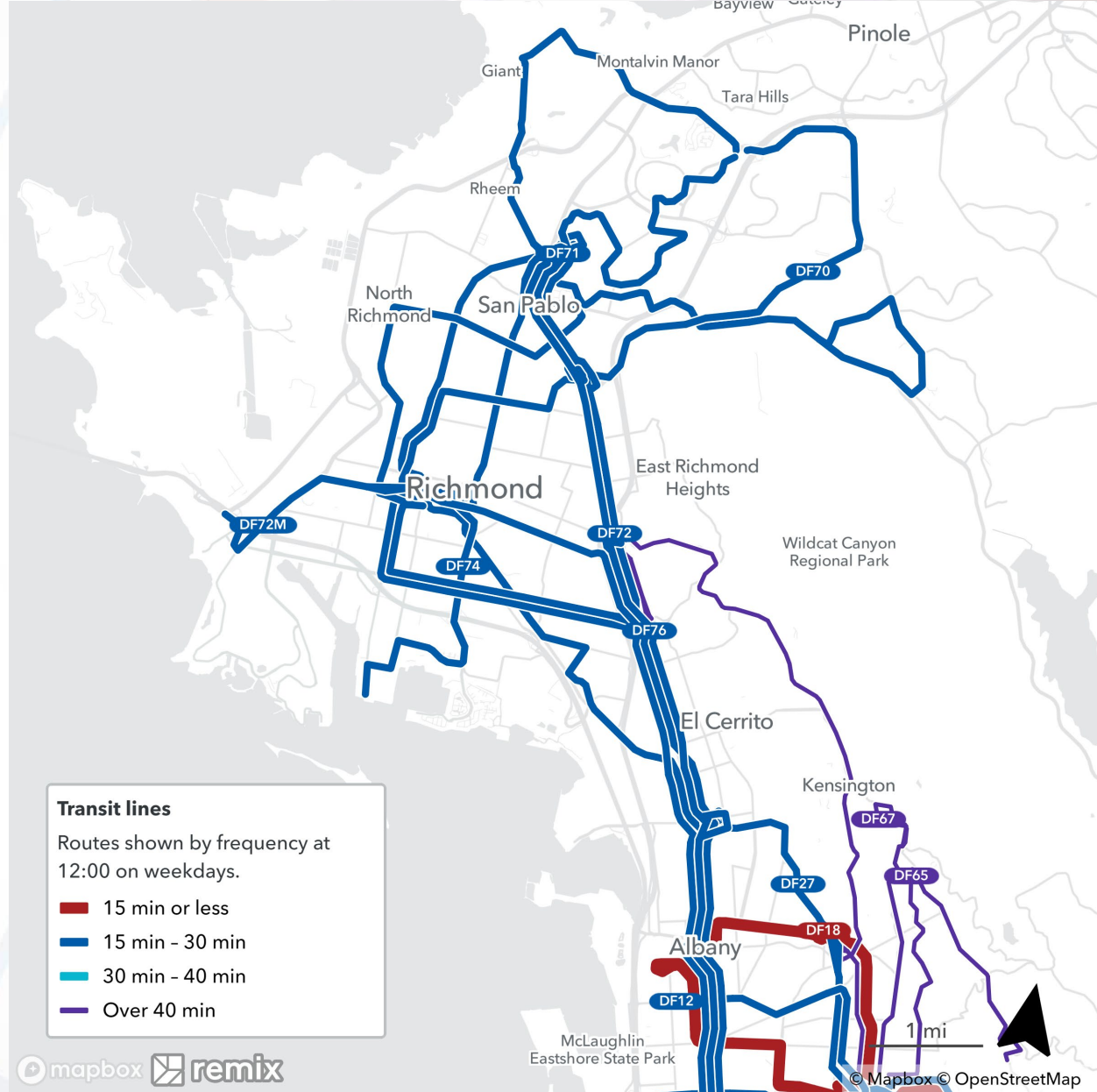
(15 min. or better)

- Restores 15 min. service on lines 10, 18, 57, and NL
- Maintain lines 6, 51A, and 51B as they exist today.
- **San Pablo Corridor:** Local 72/72M every 15 minutes; Rapid every 30 minutes.
- **Alameda:** Lines 20/21 combined 15 min frequency between Otis and Macarthur.
- **Richmond:** Lines 70 and 76 on Cutting Blvd between El Cerrito del Norte BART and Richmond BART means 15-minute service.
- **Fremont:** Lines 210 and 299 on Fremont Blvd. between Decoto Rd. and Walnut Ave. every 15 minutes.



West Contra Costa County Map of bus lines

(Illustrating routes and frequency)



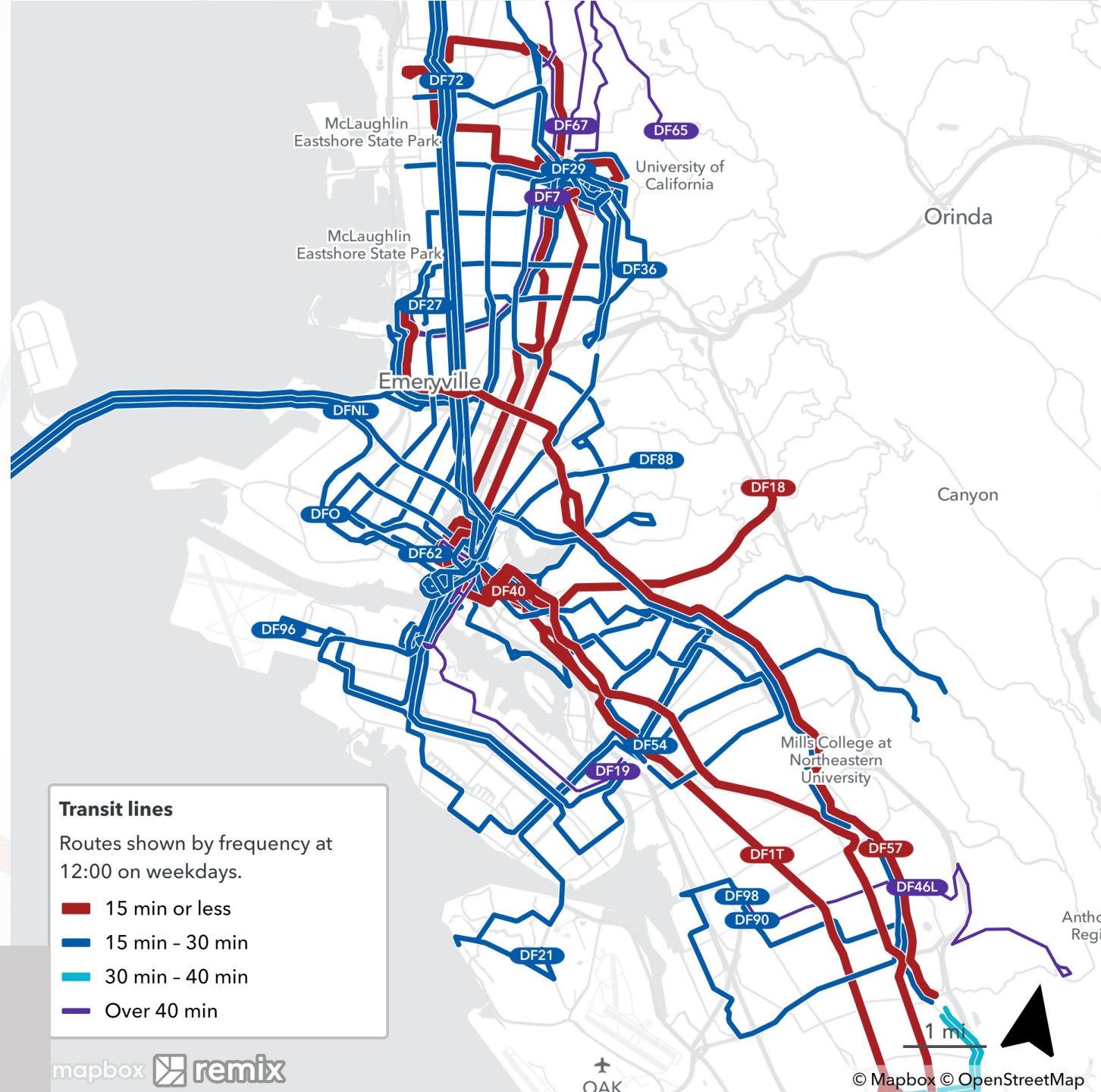
West Contra Costa County

- Local 72/72M every 15 minutes; Rapid every 30 minutes.
- Adjusted Line 70 brings frequent service on high-demand Cutting Corridor
- More frequent weekday service on Line 71
- No change to coverage in El Sobrante Hills on Line 74
- Extended Line 76 now provides service to the adjusted Line 72 (Rollingwood neighborhood)



Northern Alameda County Map of bus lines

(Illustrating routes and frequency)

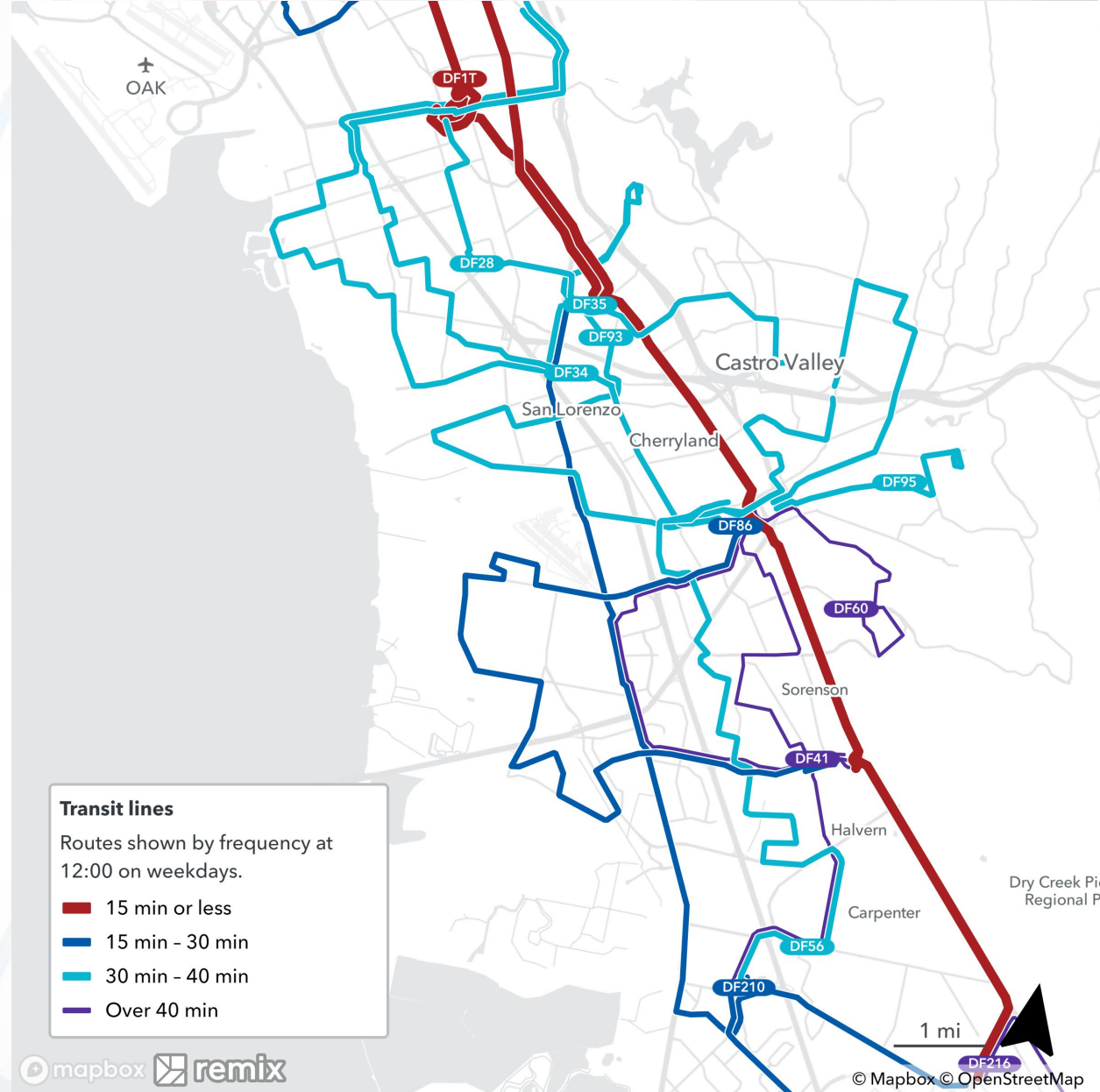




Northern Alameda County Proposal

- Adjusted Line 29 provides new service on Alcatraz and Stanford and extends to downtown Berkeley
- Adjusted Line 96 now provides service to Brooklyn Basin
- Service on Ashby is now provided by new Line 27
- Line 19 operates between downtown Oakland and Fruitvale BART.
- Line 21 no longer serves OAK Airport, replaces Line 39 service on Skyline and serves Chabot Space & Science Center
- Adjusted Line 20 provides new service on Alameda's West End, extends to Pan Am Way
- Slight frequency reduction on Lines 54 & 73

Central Alameda County Map of bus lines (Illustrating routes and frequency)



Central Alameda County

- Extends Line 10 to Union City and reduces the number of transfers in Hayward
- Improve weekday frequency to every 40 minutes on Lines 28, 34, 35, 41, and 56
- No service changes to operating neighborhood bus lines. (Retain all existing bus lines)

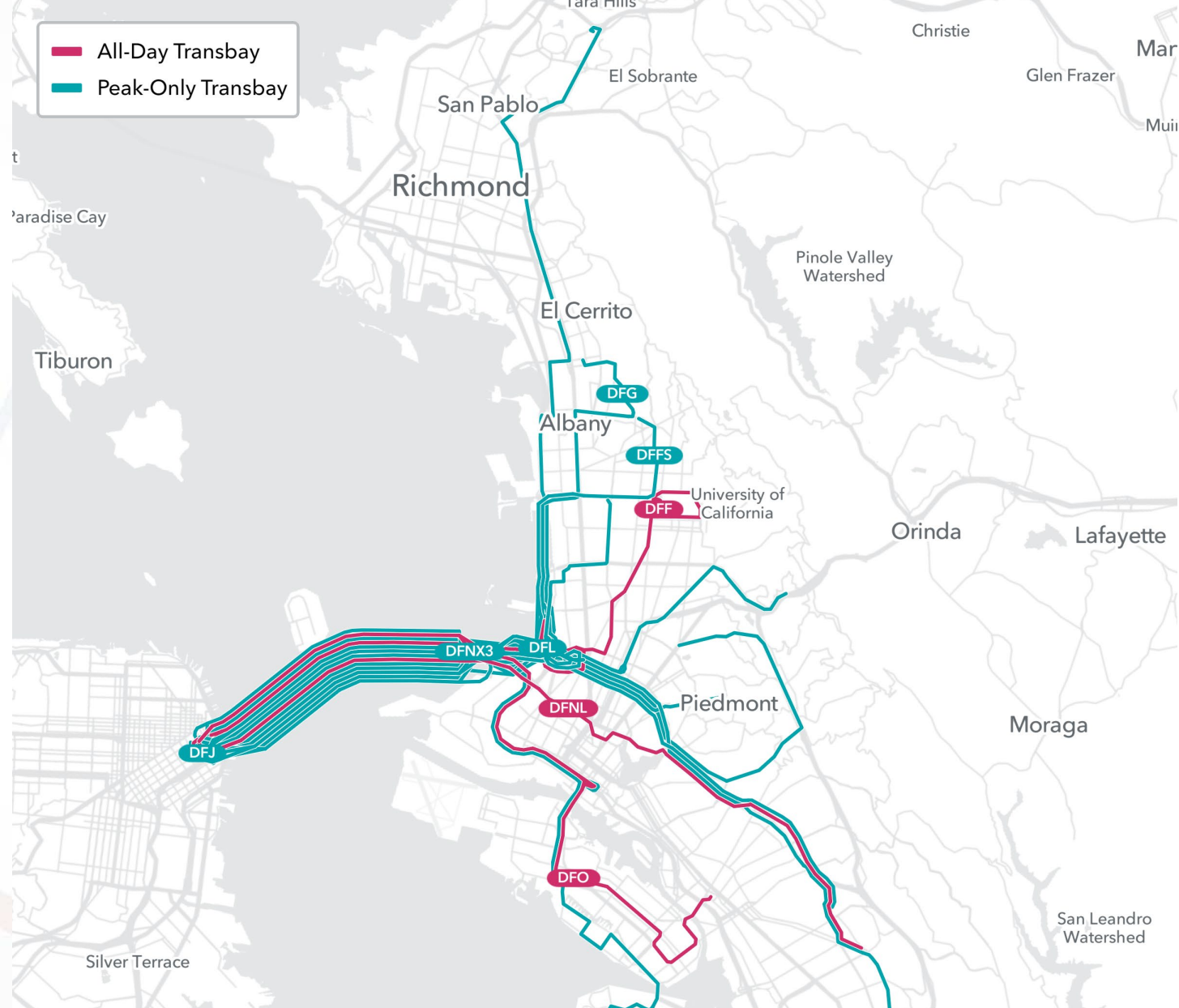
Southern Alameda County

- Weekday service frequency is between 30-60 minutes.
- Coordinated 15-minute service on Fremont Blvd. between Decoto and Walnut.
- Adjusted Line 212 replaces Line 217 into Santa Clara County
- Adjusted Line 239 connects Pacific Commons with both Warm Springs and Fremont BART
- Warm Springs *microtransit* under transit planning review.



Transbay Map of bus lines

(Illustrating routes and frequency)



Transbay

- No changes to lines E, F, FS, G, J, NL, NX, NX3, O, P, U, V alignments
- Lines L and LA are consolidated
- Lines OX and W are consolidated
- Transbay Lines, temporarily suspended during the pandemic will not be restored: B, C, CB, H, M, NX2, NX4, NXC, OX, S, SB, Z

All-Nighter

- No changes to lines 1T, 800, 802, 840, 851
- Line 801 reduced to every 60 minutes to match ridership levels
- Line 805 to be rerouted north of Coliseum BART to match Line 73 proposal.



Frequency and Reliability Impacts*

- **35.5% net improvement** for population with access to 15-minute service
- **53.7% net improvement** for access to jobs with 15-minute service
- **22.9% net improvement** for zero-vehicle households' access to 15-minute service
- **8 bus line improvements to reliability**

*As compared with current network, approximations using 2020 Census numbers

Paratransit Impacts

- Paratransit coverage area currently frozen at larger 2019-era network
- Grandfathering has cost and policy implications
- Estimated ~100 active paratransit clients would fall outside of $\frac{3}{4}$ mile range of fixed-route in Draft Final Plan



Realign



Realign Service Levels by Phase

Scope of Public Hearings

- Realign Plan
- Realign+ Plan
- Unconstrained Plan



Realign Service Levels by Phase *(from near- to long-term)*

Scope of Public Hearings

Realign **(as soon as March 2025)**

- Operator/Cost-Neutral
- 85% of Pre-Pandemic Service Levels

Realign+ (on-going)

- Operator and Funding-Dependent
- 100% of Pre-Pandemic Service Levels
- Focused on Priority Transit Network

Unconstrained Plan **(long-term)**

- Operator and Funding-Dependent
- Aspirational, unconstrained network plan
- Incorporating what we've heard from riders, public, advocates, and municipalities.



Realign+ : *As we staff up to our budgeted pre-pandemic headcount, where do we put those new operators?*

Reliability:

- **Fill all scheduled trips** (meet or exceed KPI for % of Service Operated)
- **Invest in service schedules where needed**
- **Continue capital reliability investments** street + signal design, and dedicated restrooms for operators

Frequency:

- Prioritize new service that **reestablishes frequent transit network**

Equity:

- Ensure frequent network **improves travel in Equity Priority Communities (EPCs)**



Realign+ : Invest in Primary Route Network

Frequency and Span Minimums

Weekdays:

5:00 – 12:00 a.m.

at least every 15 minutes:

7:00am – 7:00pm

Weekends:

6:00 – 12:00 a.m.

at least every 20 minutes:

7:00am – 7:00pm

1. **Line 72R**
2. **Line 1T** (*every 7-8 minutes*)
3. **Lines 51A/B** (*every 10 minutes*)
4. **Line 14**
5. **Line 62**
6. **Line 88**
7. **Line 73**
8. **Line 36** (*based on existing Line 36/79 alignment ridership*)
9. **Line F**
10. **Line 54**
11. **Line 76**
12. **Line 27** (*based on existing Line 7 and Line 79 ridership*)
13. **Line 12**
14. **Line 52**
15. **Line 299** (*based on existing Line 99 ridership*)

Next Steps

Draft Plan [Done]	May 15 – June 5, 2024	<ul style="list-style-type: none">Public Review & Feedback
Draft Final Plan	August 7 – September 11, 2024 <i>(We are Here)</i>	<ul style="list-style-type: none">Set Public Hearings & Open Public Comment Period Closes on September 11.
Public Hearings	September 9,10,11, 2024	<ul style="list-style-type: none">Convene Public Hearings & Close Public Comment period
Final Plan Decision	October 9, 2024	<ul style="list-style-type: none">Board Votes on Final Plan

Note: Service Standards Draft to 9/25 Board & Vision Plan to be refined in early 2025.