



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

Report ID: 22-569 **Status:** Received
Type: Consent
Meeting Body: Board of Directors - Regular Meeting 11/09/2022 **Final Action:** 11/09/2022

Sponsors:

Attachments: STAFF REPORT, Att.1. Customer Service Center, Att.2. Customer Relations, Att.3. Institutional Programs, Att.4.Call Center, Att.5 Clipper Boardings and Clipper Penetration Rates, Att.6 Clipper Mobile Usage

Agenda Title:

Consider receiving the Customer Services Department Quarterly Update.

Staff Contact:

Beverly Greene, Executive Director of External Affairs, Marketing & Communications

Legislative Action & Summary

Acting Body:	Date:	Action:	Result:
Board of Directors - Regular Meeting	11/09/2022	Received	Pass

Action Text:

MOTION: PEEPLES/YOUNG to receive the Customer Services Department Quarterly Update. The motion carried by the following vote:

Ayes: 7 President ORTIZ, President YOUNG, Director BECKLES, Director WALSH, Director McCALLEY, Vice President SHAW, Director PEEPLES