

Public Safety and Security Metrics with Descriptions

SR 26-158, Att. 2

Reporting Metric/Grouping	Description of Event Type
AC Transit Related Activities	Sheriff activities involving AC Transit personnel, property, or equipment.
Non-AC Transit Related Activities	Sheriff activities not involving AC Transit personnel, property, or equipment.
Calls Taken	Number of calls the sheriffs receive from AC Transit's Operations Control Center.
Reports Written	Number of reports written by the responding sheriff deputies due to criminal activity, penal or vehicle code violations, or other required documentation.
Incident Report Ratio (Reports/Calls)	Ratio of reports written to the calls taken from Operations Control Center.
Responses Counted (Calls with Arrivals)	Number of calls responded to by the sheriffs. (not cancelled)
Average Response Time (OCC Call to Sheriff to Arrival)	Average sheriff response time in minutes.
Response Times Percentage =, < 5 Minutes	Average sheriff response time based on percentage, equal to or less than 5 minutes.
Response Times Percentage > 5 Minutes	Average sheriff response time based in percentage, greater than 5 minutes.
Average Response Time > 5 Minutes	Average sheriff response time in minutes, greater than 5 minutes.
Assaults (Passengers Only)	Assaults (including spitting) that involved a Passenger requiring a sheriff's response.
Assaults (AC Transit Employees; excl. Operators)	Assaults (including spitting) that involved transit personnel excluding Operators requiring a sheriff's response.
Assaults (AC Transit Operators Only)	Assaults (including spitting) that involved an Operator requiring a sheriff's response.
Revenue Service Miles	Sum of the revenue miles operated.
Assaults per 100k Miles (ACT Operator)	Calculated metric of the sheriff's assault data by revenue miles.
Arrests (Misdemeanor/Felony)	Total number of arrests, including cite and release.
Sheriff Mental Health Referrals	Welfare check, referrals, response or 5150.
Citations (Traffic or moving violations)	Traffic or moving violations within the bus route.
Citations (Bus Zone)	Citations are issued due to vehicles parked at a bus stop or in a bus zone.
Bus Activity (Boarded)	Any activity where a Deputy will board a bus/BRT, including fare enforcement, patrol checks at layovers, and bus stop checks.
Bus Activity (Rode)	The deputy boards and remains on the bus for at least 1/4 of a mile before off-boarding.
Passenger Falls Total (OCC)	The number of passengers falls reported to the Operations Control Center.
BRT Citations	Traffic enforcement on the BRT routes. A subset of the Citations (Traffic or Moving Violations) found in the Report on Select Topics metrics.
Hayden AI – Approved Events	Events deemed by law enforcement appropriate for review for possible violation
Hayden AI – Sent to Processor	Approved Events deemed by Sheriff's Department to be in violation of bus lane or bus stop infractions. Citation is requested.
NTD Major Event (S&S-40)	Intentional acts (Assaults) resulting in serious injury or requiring immediate medical attention.
NTD Non-Major Event (S&S-50)	Less severe intentional personal attacks (Assaults) that do not meet the major event thresholds.
Workplace Violence	Any act of violence or threat of violence that occurs in a place of employment.
Workplace Violence Prevention Plan	Employer mandate to implement a Workplace Violence Prevention Plan (WVPP) in compliance with California Labor Code (LC) 6401.9.

Footnotes:

* Dispatch Requests can be cancelled/rescinded and thus are not counted in response time calculations.

** Response Times for Patrol Check, Requests, Assembly Checks and Services to Citizen area omitted in response time calculations.