



# ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

## Master Minute Order

---

<b>Report ID:</b>	25-253	<b>Status:</b>	Received
<b>Type:</b>	Regular - Operations		
<b>Meeting Body:</b>	Board of Directors - Regular Meeting 04/09/2025	<b>Final Action:</b>	04/09/2025

---

### Sponsors:

**Attachments:** STAFF REPORT, Att.1. Fare Compliance Program Review - 2025 April Board Briefing  
**Related Files:**

---

### Agenda Title:

Consider receiving report on the District's Fare Collection and Compliance on the Tempo line.

### Staff Contact:

Kathleen Kelly, Interim General Manager/Chief Executive Officer

### Legislative Action & Summary

---

<b>Acting Body:</b>	<b>Date:</b>	<b>Action:</b>	<b>Result:</b>
Board of Directors - Regular Meeting	04/09/2025	Received	Pass

---

### Action Text:

MOTION: YOUNG/WALSH to receive report on the District's Fare Collection and Compliance on the Tempo line. The motion carried by the following vote:

Ayes: 7      President SHAW, Vice President McCALLEY, Director PEEPLES, Director WALSH, Director SYED, Director SILVA, Director YOUNG

---

### Notes:

Manager of Public Safety and Security Ronald Erb and Interim Executive Director of External Affairs, Marketing and Communications Claudia Burgos presented the staff report.

### Public Comment:

**Laurel Paget-Seekins**, Public Advocates, commented on the fare challenges faced by TEMPO riders, especially with many Clipper Card issues. Paget-Seekins noted that AC Transit must work to ease the fare challenges faced by TEMPO riders.

**Brian Culbertson** commented that AC Transit needs to make it easier for TEMPO riders to pay the bus fares. Culbertson noted that current ideas to combat fare evasion appear to be more costly to the District and opposed reducing the reliability of the system to try to gain a marginal amount of fares. Culbertson added that finding out how you can increase the reliability of the system, and subsidize it, would be an asset to the community.

**Adina Levin**, Seamless Bay Area, commented on how the upcoming Clipper 2 service will provide availability for transit fare services to unbanked and underbanked people. Levin noted that the

challenges to enable discounts are ongoing along with efforts to enable large benefits programs, like Cal-Fresh and Medi-Cal, to automatically qualify enrollees to Clipper 2. Levin asked AC Transit to add its support to this solution.

---