



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

File Number: 21-445

Report ID: 21-445

Type: Regular - Planning

Status: Received

Agenda
Section:

Meeting Body: Board of Directors -
Regular Meeting

Report Created: 09/03/2021

Final Action: 10/13/2021

ded Action: Consider receiving the FY20-21 Annual Ridership and Route Performance Report in accordance with Board Policy 545 - Service Standards and Design Policy.

Sponsors:

Enactment Date:

Attachments: STAFF REPORT, Att.1 Ridership Performance
Summary, Att.2 Service_Type_Performance, Att.3
Bottom Quarter Performing Routes, Att.4 Route
Performance (Wkdy, Sat, Sun)

Enactment Number:

Hearing Date:

Effective Date:

History of Legislative File

Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
Board of Directors - Regular Meeting	10/13/2021	Received				Pass
Action Text:	MOTION: YOUNG/ORTIZ to receive the FY20-21 Annual Ridership and Route Performance Report in accordance with Board Policy 545 - Service Standards and Design Policy. The motion carried by the following vote:					
Notes:	Manager of Systems Analysis Campbell Jung presented the staff report.					

Public Comment:

There was no public comment offered.

Board Discussion:

Director Walsh asked if it was possible to obtain information regarding the line-by-line ridership impact associated with Fare Free Fridays. General Manager Michael Hursh reported that because automatic passenger counters were not available on the entire fleet, determining ridership would require a detailed statistical analysis. He added that the report before the Board concerned ridership during the previous fiscal year.

Vice President Young asked if the loss of ridership due to the pandemic could be

considered permanent at this stage. Mr. Hursh advised that staff did not believe the losses were permanent but added there was uncertainty around changes in travel/commute patterns and the duration of work-from-home. He added that ridership is slowly returning but is not expected to return to normal for another 18 to 36 months. Vice President Young also asked if the District was doing any ridership modeling to project what happens over the next 12 months and what the catalyst would be to increase ridership. Mr. Hursh advised that staff does not but is working on a survey and closely watching other business surveys in an attempt to project what ridership patterns will look like. Mr. Hursh added that traffic and congestion would be the catalyst that will prompt a return to public transit. He also believed that most industries will look to bring people back to the office setting. He also felt that weekend events might provide a new market for public transit.

Ayes: 6 President Ortiz, Vice President Young, Director Walsh, Director Beckles,
Director Williams, Director Peeples
Absent: 1 Director Shaw
