

ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

| Report ID: | 22-130 | Type: Regular - Finance & Au | Type:Regular - Finance & AuditStatus: | | |
|-------------|-----------------------|--|---------------------------------------|---|--|
| | | Agenda Section: | Meeting Body: | Board of Directors - Regular Meeting | |
| | | Report Create | | i: 01/12/2022 | |
| | | | Final Action: | 02/09/2022 | |
| led Action: | | the General Manager to execute an agreement /Disabled Transit Pass Three-Year Pilot Prograr | | da for | |
| | | | | | |
| Sponsors: | an Affordable Senior, | /Disabled Transit Pass Three-Year Pilot Prograr | 1. | | |
| Sponsors: | an Affordable Senior, | /Disabled Transit Pass Three-Year Pilot Prograr | n. Enactment Date: | | |

History of Legislative File

| Acting Body: | Date: | Action: | Sent To: | Due Date: | Return Date: | Result: | | | |
|-------------------|--|------------|-----------------------|-------------------|-----------------|-------------|--|--|--|
| Board of Director | rs - 02/09/2022 | Approved | | | | Pass | | | |
| Regular Meeting | | | | | | | | | |
| Action Text: | - | | | | | | | | |
| Notes: | Director of Mark report. | keting and | Communications | Nichele Laynes | presented | the staff | | | |
| | Public Comment: | | | | | | | | |
| | No comment was offered. | | | | | | | | |
| | Board Discussion: | | | | | | | | |
| | Vice President Yo | ung asked | why a pay-per-r | ride model was | being used | d for the | | | |
| | program versus a | monthly pa | ass. Ms. Laynes | reported that the | price of | a monthly | | | |
| | pass is a flat fe | e that is | charged regardless | of whether sor | meone rides | the bus, | | | |
| | whereas a pay-per-ride model would be more cost effective and would allow more | | | | | | | | |
| | seniors and people | with disab | ilities to utilize tl | he program and | thus make | the dollars | | | |

Director Walsh was complimentary of the program, but wanted to know if it was a

available for the program to go farther. She added that a similar model was used for

the Alameda County Transportation Commission's free student pass program.

program staff would like to roll out to other cities given the number of programs the District already has. She also wanted to know where the resources would come from to manage the program and how staff would know whether the program was a success. Ms. Laynes advised that staff would have access to Clipper data and use the ridership and boarding data to evaluate the success of the program. Ms. Laynes further clarified that this is not an AC Transit program - it is a city program. Director Walsh further wanted to know if other cities are interested in this type of bulk pass program for riders who are not eligible for EasyPass. Direct Walsh requested that staff report back in a year on the effectiveness of the program and whether the program performed as staff thought it would. Ms. Laynes agreed to report back.

Director Shaw asked if the program would require any additional service commitment, to which Ms. Laynes advised that it would not, saying that the program was 100% city-funded. Director Shaw expressed concern that the number of staff hours appeared understated and asked if riders would need new Clipper cards for use in this program. Ms. Laynes reported that a new card would be required.

Gayle Paine with the City of Alameda thanked AC Transit staff and President Ortiz and Director Peeples for their efforts to work with the city to develop the program. She also reported that the city has a staff member committed to working on the program and that Measure BB Paratransit funds were being used to fund the program.

> Ayes: 6 President Ortiz, Vice President Young, Director Walsh, Director Beckles, Director Shaw, Director Peeples