

**“Moving Forward”** – On May 26, 2022, New Bus Operator (NBO) class 120 certified nine new Professional Bus Operators ready for service to Emeryville, Division 2 (D2). Celebrating in harmony with the graduates are GM Michael Hursh, COO Salvador Llamas and Mentor Coordinator Minnette Frost (pictured left). Operations, External Affairs, and Human Resources continue to strategize to fill open training seats to capacity and meet service demands in the coming months. A small yet significant reminder in the days ahead is finding those inspired to serve. Proudly displaying this is Stephanie Butler, pictured right, as her smile tells the story of what it truly means to earn a Certificate of Completion and become an AC Transit Professional Bus Operator. More Stephanie Butler’s will surely get AC Transit back on the right track.



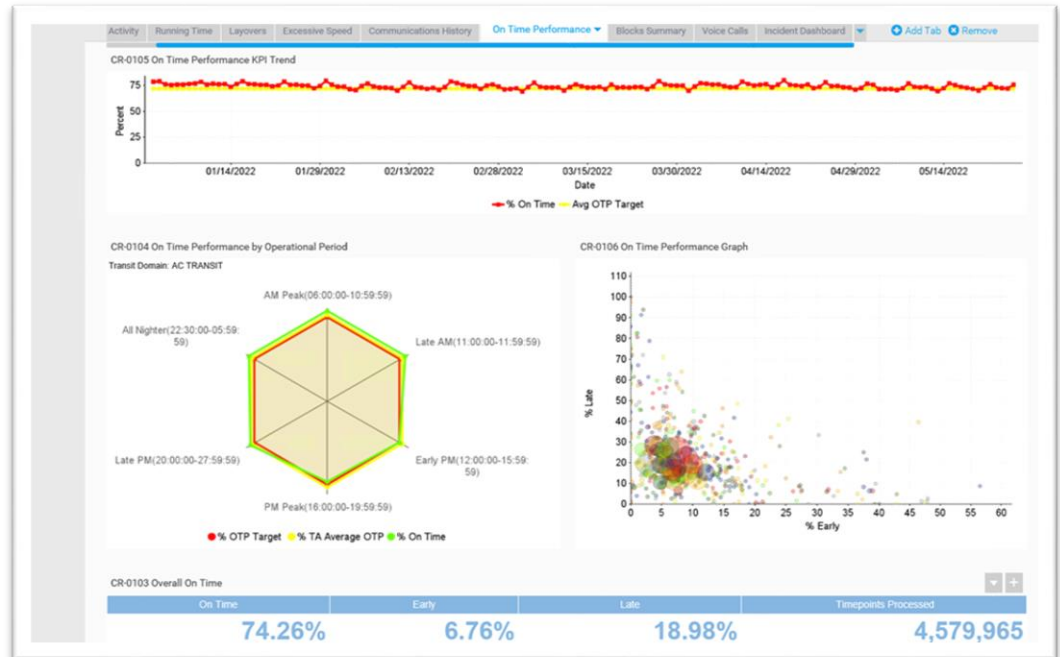
**Operator Hiring** – The Pre-Employment chart shows a breakdown for current applicants who have received a conditional offer and are completing fingerprinting (DOJ), Drug & Alcohol/Medical, pending Sleep/Medical clearance, working to obtain a permit with passenger air brake endorsements, and other pre-employment factors. There are 130 applicants pending pre-employment to be placed in future New Bus Operator classes for 2022.

Pending Pre-Employment Activity						
Conditional Offer	DOJ	D&A/Medical	Sleep/Medical	Permit	Other	Total
7	36	26	10	46	5	130

The Operator Attrition Rate chart shows the number of promotions, retirements, terminations and new Operator graduates in the first five months of 2022.

2022 Attrition	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Promotion	1	0	0	4	0								5
Retirements	4	6	1	0	1								12
Terminations	3	3	0	4	2								12
<b>Total Attrition</b>	<b>8</b>	<b>9</b>	<b>1</b>	<b>8</b>	<b>3</b>								<b>29</b>
<b>NBO Graduates</b>	<b>7</b>	<b>7</b>	<b>8</b>	<b>10</b>	<b>9</b>								<b>41</b>

**System On Time Performance –** Since January 1, 2022, The District's On Time Performance (OTP) has consistently exceeded the Target Goal of 72%. The current average On Time Performance from January 1, 2022, through current date is 74.26%. Operations will be running an "early" campaign to specifically address and correct the 6.76% of schedules that may run early. This correction should help improve On Time Performance and yield much better results. Kudos to the Operations team for keeping this as a priority.



**High Level Service Disruptions –** With the help from the Department of Innovation and Technology (IT), Operations Control Center (OCC) staff inserted a new "High Level Service Disruptions" screen displaying incident data inside the OCC. *How does it work?* When the District experiences service disruptions (i.e: Bay Bridge closure, protest activity, major accident, lost passenger, etc.) the Disruption display feeds to a

big screen in OCC and pushes out messaging to all Supervisors in the field. This helps with internal communications across the department and assist Supervisor's reporting to work a quick view of incidents to understand service impacts around the District.

ALAMEDA-CONTRA COSTA TRANSIT DISTRICT	
Service Disruptions for Division (All)	
From Thursday, May 26, 2022, 08:55 AM to Friday, May 27, 2022, 08:55 AM	
Template Name	Service Disruption Details
Security Minor Incident	Description: Lost Elderly Passenger on coach 6151 @ Hearst & Oxford. ALCO and M12 notified. Location of Incident: Hearst & Oxford Bus Number: 6151 Bus Route: F Badge: 33246 Schedule: 106-05 Run: 10601 Incident Date/Time: 05-26-2022 at 17:35 Injuries: 0 Responding Supervisor: T. Clardy M 12 Law Enforcement: Alameda County Sheriff

**Gillig Tour** -As a team-building activity, Human Resources Department staff participated in field trips to tour the Gillig Bus facility in Livermore. Through the guided tour, staff were able to see every step of the bus-building process, and meeting some of the Gillig staff in throughout the different stages of the bus-building process.



Pictured above are HR Department staff at the Livermore Gillig Bus during recent facility tours in May 2022.

**2022 Building Workforce Partnership Conference in San Francisco**- The General Manager, TEC, Maintenance, Transportation and Human Resources staff attend the 2022 Building Workforce Partnership Conference, held in San Francisco from May 9 to May 11. It was a great networking experience for our Bus Operator and Mechanic Mentors, as they were able to meet and interact with peers across the nation to learn about best practices and discuss critical issues affecting the workforce development.

Pictured right are Bus Operator Mentors who attended the San Francisco 2022 Building Workforce Partnership Conference on May 10, 2022.





### **Bike to Wherever Day**

This year's Bike to Wherever Day brought the nine Bay Area counties together to celebrate the many benefits of bicycling and promote pedaling as a way to increase the use of public transit. AC Transit sponsored this year's event and partnered with Bike East Bay to support an "Energizer Station" at the Lake Merritt Pergola in Oakland which featured a bike rack demonstration unit where dozens of attendees learned how to safely load and unload their bikes from buses. Board Director Jean Walsh also stopped by the event to show her support and encourage other cyclists to take bikes on transit.



The "Energizer Station" in Downtown Berkeley was organized by the Downtown Business Association in partnership with the City of Berkeley. It also served as a ribbon cutting ceremony to a long-awaited bike project on Milvia Street that constructed a 1-mile stretch of protected bike facility, as well as the launch of the city's contract with multiple micro-mobility vendors to operate within the city limits. The ceremony culminated with a City Council bike tour of the new Milvia bike facility. AC Transit LACR staff provided a resource table with AC Transit related information and giveaway items.



**Richmond Willie Mays Day**-To commemorate the legendary baseball player Willie Mays, the City of Richmond partnered with the Giants Community Fund to renovate the baseball fields at Nicholl Park and rename the fields after the baseball Hall of Famer. Dignitaries from all walks of life joined the festivities, including Michael Mays (Willie Mays' son), Larry Baer (San Francisco Giants CEO), Brian Murphy (KNBR Radio Personality), and Willie Brown (former Mayor of San Francisco). The event consisted of a parade including the Richmond High marching band and a caravan of classic cars, a formal program, followed by an exhibition youth baseball game. Staff provided giveaways and AC Transit information, including recruitment info (the \$1500 bonus was a big hit).



## June Service Changes

June Service Changes are scheduled to be effective on Monday, June 12, 2022. Car cards, eNews, website, and digital communication channels, will inform riders of the Local, Transbay and Supplementary School Service changes.

Upcoming changes include:

- Extension of hours for earlier service on Line 217, and for service later in the evening on lines 33 and 54.
- Lines 33, 805, and NL are relocated away from parts of Thomas L. Berkley Way (20th Street) and Harrison Street to Broadway and Grand Ave.
- Bus lines and trips designed to serve schools are suspended for the summer.



## Regional Hub Signage -

Twenty-seven regional transit hubs had changes in May.

Hub	Agencies Affected	Activities
North Concord	County Connection	Updated one schedule.
Concord	County Connection	Updated one schedule.
Dublin Pleasanton	County Connection and Wheels	Updated one County Connection schedule and two Wheels schedules. Also, updated the stops map.
Pleasant Hill	Wheels	Updated one schedule. Also updated the stops map.
Santa Rosa	Golden Gate Transit	Update two schedules.
San Jose Airport	VTA	Update two schedule reference guides.
Embarcadero	Golden Gate Transit	Updated nine schedules. Also, updated stops map and routes map.
Montgomery	Muni and Golden Gate Transit	Updated three Golden Gate Schedules and one Muni schedule reference guide. Also, updated the stops map.
Civic Center	Golden Gate Transit	Updated three schedules.

San Rafael	Marin Transit, Golden Gate Transit and SMART	Updated five Golden Gate Transit schedules, one SMART schedule and three Marin Transit schedules. Also, updated the station, routes, and stops maps.
Powell	AC Transit, Golden Gate Transit, Early Bird, SamTrans, Mission Bay Shuttle and Muni	Updated two Early Bird schedules, one AC Transit schedule, four SamTrans schedules, two Mission Bay Shuttle schedules, four Golden Gate Transit schedules and one Muni schedule reference guide. Also updated the stops map and regional transit routes map.
12th Street/Oakland City Center	AC Transit	Updated seven schedules.
Downtown Berkeley	AC Transit and Bear Transit	Updated four AC Transit schedules and stops map.
Fremont	AC Transit	Updated one schedule.
Fruitvale	AC Transit	Updated one schedule.
MacArthur	AC Transit	Updated one schedule.
North Berkeley	AC Transit	Updated one schedule.
San Leandro	AC Transit	Updated one schedule.
Union City	AC Transit	Updated stops map.
Salesforce Transit Center	AC Transit and Golden Gate Transit	Updated two AC Transit schedules and four Golden Gate Transit schedules. Also, updated stops map.
Castro Valley	Cal State East Bay	Update one schedule.
Hayward	AC Transit and Cal State East Bay	Updated one AC Transit schedule and one Cal State East Bay schedule.
Mountain View	VTA	Updated four schedules.
Palo Alto	VTA	Updated three schedules.
San Jose Diridon	VTA and Santa Cruz Metro	Updated one Santa Cruz Metro schedule and four VTA schedules. Also, updated routes map and stops map.
San Jose Airport	VTA	Updated two schedule reference guides.

In May, Communications staff reinstated updating signage artwork at one regional transit hub that was once part of the maintenance agreement with BART.

**COVID-19 UPDATE**  
**June 8, 2022****DISTRICT WIDE PPE SUPPLIES**

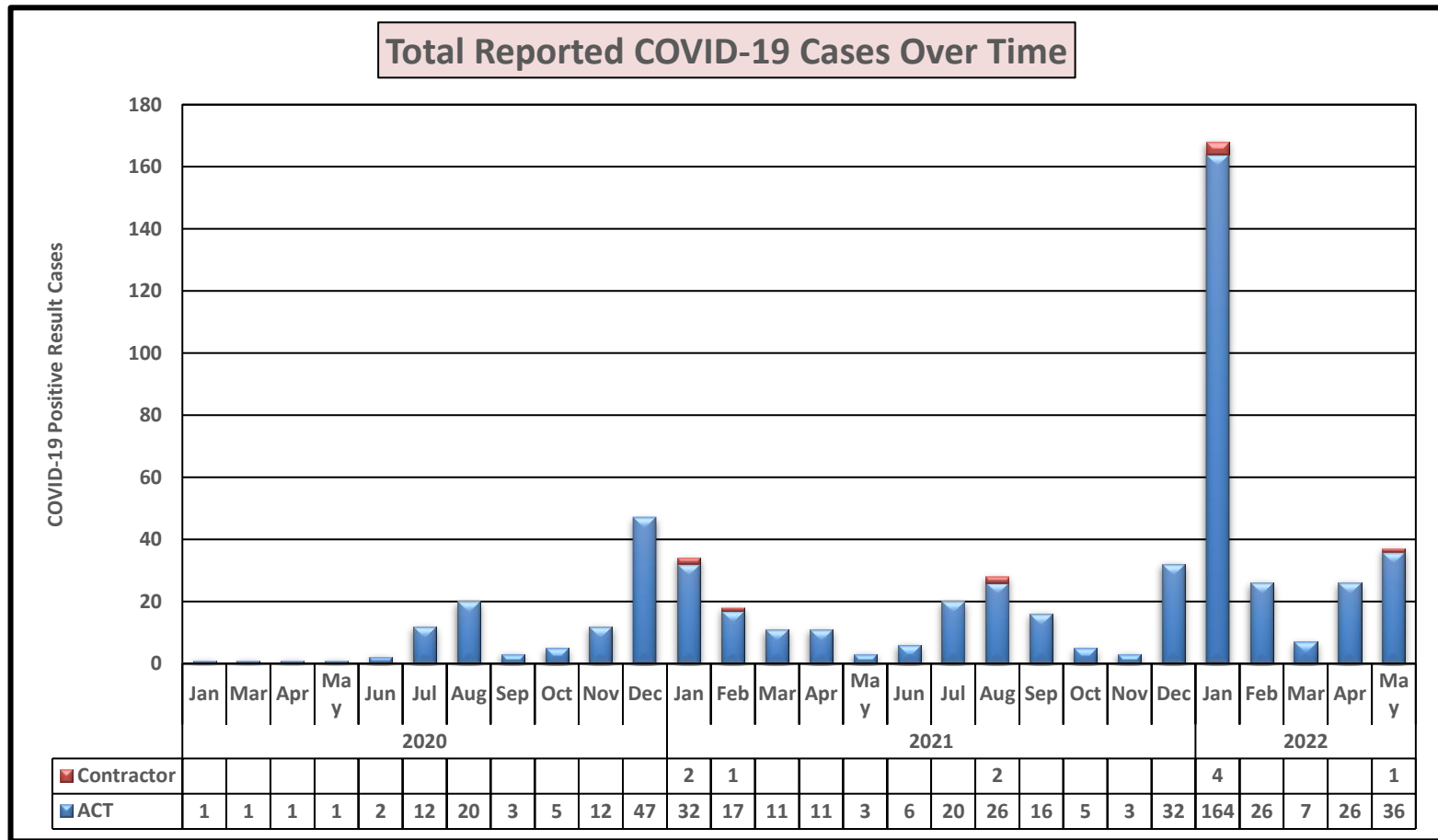
<b>PPE Item</b>	<b>PPE SoH Available</b>
N95 Masks (Each)	10.6 - Months
KN95 Mask	5.9 - Months
Surgical Mask	1.8 - Months
Reusable Masks	0.4 - Months
Nitrile Gloves	2 - Months
Hand Sanitizer (L)	1 - Months
Disinfectant Cleaner	5.7 - Months
Clorox Wipes (1 Canister)	3 - Months
Vital Oxide Cleaner (55gl Drum)	6.6 - Months
Hand Sanitizer Dispensers for Coaches	11.6 - Months

**CASES COUNTS**

- 546 District Employees, 10 Contract Employees as of May 27, 2022

Count of No.	Column Labels						
Row Labels	Admin	Cust. Svc.	Maintenance	OCC	Print Shop	Transportation	Grand Total
2020	8		20	3		74	105
Jan						1	1
Mar						1	1
Apr						1	1
May						1	1
Jun			1			1	2
Jul			3			9	12
Aug			2			18	20
Sep						3	3
Oct	1					4	5
Nov			2	2		8	12
Dec	7		12	1		27	47
2021	15	1	41	1	1	128	187
Jan	2		6	1		25	34
Feb	1		4			13	18
Mar	1		1			9	11
Apr			2			9	11
May						3	3
Jun						6	6
Jul			6			14	20
Aug	7	1	4			16	28
Sep	1		8		1	6	16
Oct	1		1			3	5
Nov						3	3
Dec	2		9			21	32
2022	19		66			179	264
Jan	13		45			110	168
Feb	2		6			18	26
Mar	1		1			5	7
Apr	2		5			19	26
May	1		9			27	37
<b>Grand Total</b>	<b>42</b>	<b>1</b>	<b>127</b>	<b>4</b>	<b>1</b>	<b>381</b>	<b>556</b>





### POSITIVE CASE VACCINATION RATES

Total Positive Cases Since 7/8/21:	361
• Unvaccinated:	28.25%
• Breakthrough Vaccinated:	71.75%
Total Hospitalizations:	5
Total Hospitalizations resulting in fatal illness:	3
• Unvaccinated:	100%
• Breakthrough Vaccinated:	0%

## Active EE's with Vaccination Status - By Department

As of 5/17/22 COB

	Full or Partially Vaccinated *		No Vaccination Record			Exemption Requests	Exemption Requests Granted or Pending	Exemption Requests Denied	Terminations for Non-Compliance
Department	Count	%	Count	%	Grand Total	Count	Count	Count	Count
Board	7	100%		0%	7				
District Secretary	3	100%		0%	3				
Ext Affr/Mkt/Comm	32	94%	2	6%	34	2	2		
Finance	83	93%	6	7%	89	6	6		
General Manager	16	89%	2	11%	18	2	2		
HR	26	96%	1	4%	27	1	1		
IT	37	97%	1	3%	38	1	1		
Legal	20	100%		0%	20				
Operations	1658	95%	82	5%	1740	91	67	24	1
Planning/Engr	47	100%		0%	47				
Retirement	4	100%		0%	4				
Long-Term Leave (1105)	76	66%	39	34%	115	3	1	2	
Grand Total	2009	93.8%	133	6.2%	2142	106	80	26	1

\* Count partially vaccinated = 7

\*\* Compliance Rate including Vaccinations and Exemption Requests = 98.7% (4 exemption requests pending decision)

**Bus Cleanliness Inspection (BCI)** – Quality Assurance performs monthly Division Bus Cleanliness Inspections (BCI) using a grading criterion focused on 19 areas of the bus (14 internal and 5 external) which allow Division staff to align resources and programs to improve the overall cleanliness and appearance of the fleet. Ratings of 1-4 are listed as Unsatisfactory, 5-7 is Satisfactory, and 8-10 is Excellent.

During the month of April 2022, the system wide BCI rating scores decreased by .40% to an overall rating of 7.90 achieving the District KPI goal of an “Satisfactory” rating. System wide bus exterior rating was “Satisfactory” with a rating of 7.86 and bus Interior was “Satisfactory” with a rating of 7.99. Service Employees continue to provide enhanced cleaning and disinfecting of the fleet in response to the COVID-19 pandemic which creates additional challenges to keep up with bus cleanliness programs. Staffing shortages continue to contribute to lower-than-normal scoring, we anticipate this to improve as vacancies are starting to be filled.

## April 2022

Month Summary	Division 2	Division 3	Division 4	Division 6	System Wide
Monthly Overall Rating	8.02	8.04	7.68	7.83	7.90
Previous Month Overall Rating	8.05	8.12	7.73	7.81	7.93
Net Change	-0.33%	-0.93%	-0.66%	0.31%	-0.40%
General Monthly Information	Division 2	Division 3	Division 4	Division 6	System Wide
Interior Rating (categories with *)	7.99	8.08	7.60	7.78	7.86
Exterior Rating (categories with #)	8.12	7.96	7.89	8.00	7.99