



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

File Number: 22-142

Report ID: 22-142

Type: Regular - Operations

Status: Received

**Agenda
Section:**

Meeting Body: Board of Directors -
Regular Meeting

Report Created: 01/28/2022

Final Action: 06/08/2022

ded Action: Consider receiving a briefing on AC Transit's Data Governance Program.

moved to 5/25 per Ahsan

Sponsors:

Enactment Date:

Attachments: STAFF REPORT, Att.1. ACT Data Governance Board
Update

Enactment Number:

Hearing Date:

Effective Date:

History of Legislative File

Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
Board of Directors - Regular Meeting	06/08/2022	Received				Pass
Action Text:	MOTION: SHAW/PEEPLS to receive a briefing on AC Transit's Data Governance Program. The motion carried by the following vote:					
Notes:	Director of Systems and Software Development Manjit Sooch presented a staff report. There was no public comment offered.					
	Directors Shaw and Walsh commented positively on the report and were excited about the prospect of having a data governance policy and the opportunities it would offer.					
	Director Shaw commented on the complex manual processes currently used to verify the accuracy of data and hoped to see improvement in this area. Director Shaw stressed the importance of open data and transparency not only for decision-making but also for empowering the community to harvest data and then provide feedback. Director Shaw was pleased with staff's efforts and encouraged more focus in the customer relationship management (CRM) arena to understand and improve the customer experience.					

Director Walsh concurred and asked about open data availability and what the plans are to make it available for public use. Ms. Sooch explained that the District's open data portal is available and used by individuals and app developers. She further explained that the District would continue to expand the data sets available for public use.

Director Walsh added that she would like to see missed trips data, ridership, and the Sheriff's performance data available for analysis as well.

Ayes: 7 President Ortiz, Vice President Young, Director Walsh, Director Beckles,
Director McCalley, Director Shaw, Director Peoples
