



# ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

## Master Minute Order

---

<b>Report ID:</b>	22-428	<b>Status:</b>	Received
<b>Type:</b>	Regular - Operations		
<b>Meeting Body:</b>	Board of Directors - Regular Meeting 08/10/2022	<b>Final Action:</b>	08/10/2022

---

### Sponsors:

**Attachments:** STAFF REPORT, Att.1. Alameda and Contra Costa Sheriff's Office Presentation

---

### Agenda Title:

Presentation on protective services provided by the Alameda and Contra Costa County Sheriff's Offices.

### Legislative Action & Summary

---

<b>Acting Body:</b>	<b>Date:</b>	<b>Action:</b>	<b>Result:</b>
Board of Directors - Regular Meeting	08/10/2022	Received	Pass

---

### Action Text:

MOTION: PEEPLES/ORTIZ to receive presentation on protective services provided by the Alameda and Contra Costa County Sheriff's Offices. The motion carried by the following vote:

Ayes: 7      President ORTIZ, Vice President YOUNG, Director BECKLES, Director WALSH, Director McCALLEY, Director SHAW, Director PEEPLES

---

### Notes:

Protective Services Manager Kerry Jackson introduced Lt. Joseph Bufford of the Contra Costa Sheriff's Department and Lt. Lauren Tucker of the Alameda County Sheriff's Department who presented information on the services provided to the District and addressed questions from the Board.

### Public Comment:

**Michael Tal** expressed personal views and recommendations regarding how AC Transit supports and funds law enforcement agencies serving the District.

### Board Discussion:

Director Peeples asked the officers to describe how they interact with operators during an incident on the bus. Lt. Tucker reported on communications with operators since taking the position in April. Lt. Bufford commented on efforts to make operators and supervisors feel safe while on the bus.

Director Walsh commented on the fare compliance with respect to the BRT service and asked what officers are doing about this. Lt. Tucker reported hundreds of weekly contacts with riders to educate about paying fares and showing them how to use the ticket machines. There is no force used and AC

Transit has requested that no citations be issued. General Manager Hursh advised that citation issuance has begun to roll out over the past month. Director Walsh suggested that this activity be handled by the platform agents and questioned the use of district funds to have law enforcement perform fare enforcement. Chief Operating Officer Salvador Llamas noted that the District does not want to put employees at risk by asking them to enforce fares and gave an overview of the duties performed by platform agents.

Director Walsh asked about speed enforcement on International Boulevard. Mr. Jackson advised that the deputies are not responsible for patrolling the City of Oakland, but when they see a violation, they have to address it.

Director Shaw inquired about the coverage of transfer points in Oakland and San Leandro.

Director McCalley inquired about public assembly checks which was answered by Lt. Bufford. Director McCalley inquired about conflict resolution and the importance of deputies having a friendly interaction with riders as ambassadors of the District. Lt. Bufford responded that when officers are on the bus, the public is generally compliant.

Director Beckles asked how long it took officers to respond to calls. Lt. Bufford responded that it is usually within 5 minutes or local police are called to respond in priority situations where someone needs to be on site quickly. Mr. Jackson responded that the clock starts when the Operations Control Center contacts dispatch. Director Beckles was concerned about the measurement of time, saying that she has heard that it sometimes takes 30 minutes. Mr. Jackson advised that staff has data about when the call is dispatched and when the officer arrives.

---