



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

Report ID:	22-433	Status:	Received
Type:	Regular - Operations		
Meeting Body:	Board of Directors - Regular Meeting 08/10/2022	Final Action:	08/10/2022

Sponsors:

Attachments: STAFF REPORT, Att.1. Service Operated Public KPI ScreenShot

Agenda Title:

Consider receiving a briefing on Service Operated Public Key Performance Indicators (KPI). [Requested by Director Peeples - 2/12/2020, Director Walsh - 3/9/2022, and Director Shaw - 5/11/2022]

Legislative Action & Summary

Acting Body:	Date:	Action:	Result:
Board of Directors - Regular Meeting	08/10/2022	Received	Pass

Action Text:

MOTION: ORTIZ/PEEPLES to receive a briefing on Service Operated Public Key Performance Indicators (KPI). The motion carried by the following vote:

Ayes: 7 President ORTIZ, Vice President YOUNG, Director BECKLES, Director WALSH, Director McCALLEY, Director SHAW, Director PEEPLES

Notes:

[[Written comment received prior to the meeting is incorporated into the file by reference.]

Director of Systems and Software Development Manjit Sooch presented the staff report and gave an overview of the online service operated Key Performance Indicator (KPI) webpage. There was no public comment offered.

Director Shaw asked if bus line information was available. Ms. Sooch advised that the information is not real-time, however, line information was available internally.

Director McCalley asked that in introducing information to the public, staff try to use words and phrases that have meaning to the average person.