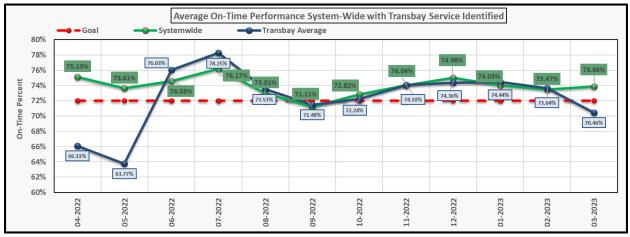
# **Key Performance Indicators for Operations**

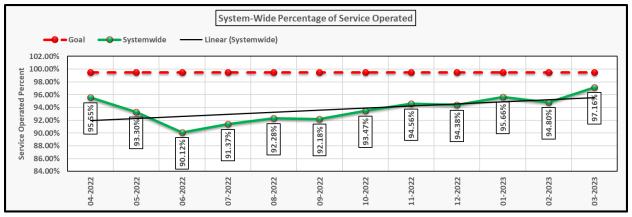
#### Chart 1: On-Time Performance



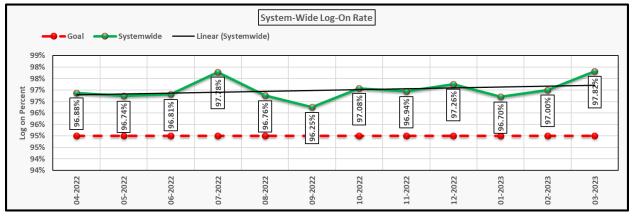
#### Chart 2: Ridership

	Average Weekday Ridership System-Wide with Transbay and Local Service Identified													
	System Wide													
	140,000						127,379	126,175				124,253		
	120,000	105,383	107,360	99,131		113,810	120,107		117,973	104,595	111,583		116,808	
ers	100,000			55,151	94,135	107,235	120,107	119,163	111,507		105,268	117,063	112,003	
Wkday Passengers	80,000	99,120	101,155	93,113	88,213					99,038				
day Pa	60,000													
Wka	40,000													
	20,000	6,263	6,205	6,018	5,923	6,576	7,272	7,013	6,466	5,557	6,315	7,191	4,805	
	0	2	2	2	2	2	2	2	2	2		~		
		04-2022	05-2022	06-2022	07-2022	08-2022	09-2022	10-2022	11-2022	12-2022	01-2023	02-2023	03-2023	

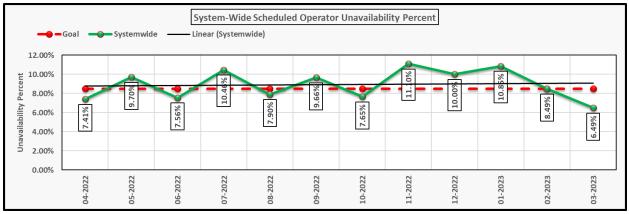
#### Chart 3: Service Operated

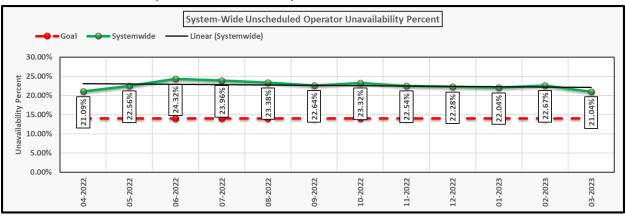


#### Chart 4: Log-On Rate



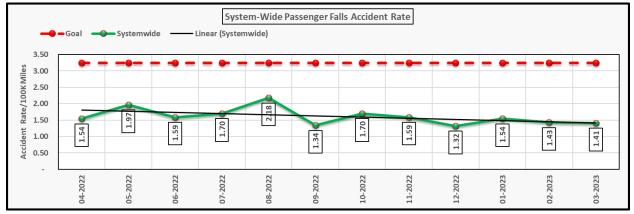
# Chart 5: Scheduled Operator Unavailability



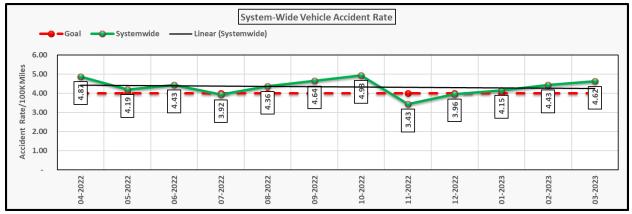


# Chart 6: Unscheduled Operator Unavailability

# Chart 7: Passenger Falls

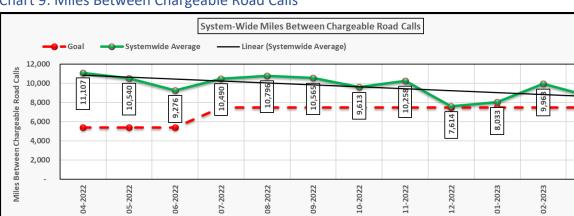


# **Chart 8: Vehicle Accidents**



8,650

03-2023



#### Chart 9: Miles Between Chargeable Road Calls

# Chart 10: Bus Cleanliness Inspection – Overall Rating

