

Reporting Table and Selected Metrics for Protective Services

Table #1: Quarterly Report on Selected Metrics

Protective Services Report				
Category	2023-01	2023-02	2023-03	Q Reporting
AC Transit Related Activities	98.9%	99.2%	99.3%	99.1%
Non-AC Transit Related Activities	1.1%	0.8%	0.7%	0.9%
Calls Taken	640	649	683	1,972
Reports Written	160	159	152	471
Incident Report Ratio (Reports/Calls)	25.0%	24.5%	22.3%	23.9%
<i>Response Time Performance</i>				
Responses Counted (Calls with Arrivals)	609	621	647	1,877
Average Response Time (OCC Call to Sheriff to Arrival)	0:04:30	0:04:38	0:05:57	0:05:02
Response Times Percentage < 5 Minutes	74.7%	75.9%	73.4%	74.6%
Response Times Percentage > 5 Minutes	25.3%	24.2%	26.6%	25.4%
Average Response Time > 5 Minutes	0:17:31	0:18:43	0:21:49	0:19:27
<i>Incident Totals On Selected Metrics</i>				
Altercations (Passengers Only)	11	7	6	24
Altercations (AC Transit Employees; excl. Operators)	0	0	2	2
Altercations (AC Transit Operators Only)	5	4	2	11
Revenue Service Miles	1,412,023	1,269,329	1,477,223	4,158,576
Altercations Per 100k Miles (ACT Operator)	0.35	0.32	0.14	0.26
Arrests (Misdemeanor/Felony)	32	39	7	78
Arrests (Fare Evasion)	0	0	0	0
Sheriff Mental Health Referrals	3	3	6	12
Citations (Traffic)	171	95	110	376
Citations (Bus Zone)	246	279	241	766
Citations (Bus Fare/Fare Evasion)	0	0	0	0
Bus Activity (Shadowed)	1,453	1,433	1,426	4,312
Bus Activity (Boarded)	1,444	1,271	1,242	3,957
Passenger Falls Total (OCC)	6	7	10	23
Sheriff Responses to Passenger Falls (OCC)	4	1	0	5
Sheriff Responses to Passenger Falls as Percentage %	66.7%	14.3%	0.0%	21.7%

Chart #1: Sheriff Activity Attributed to AC Transit as Percentage

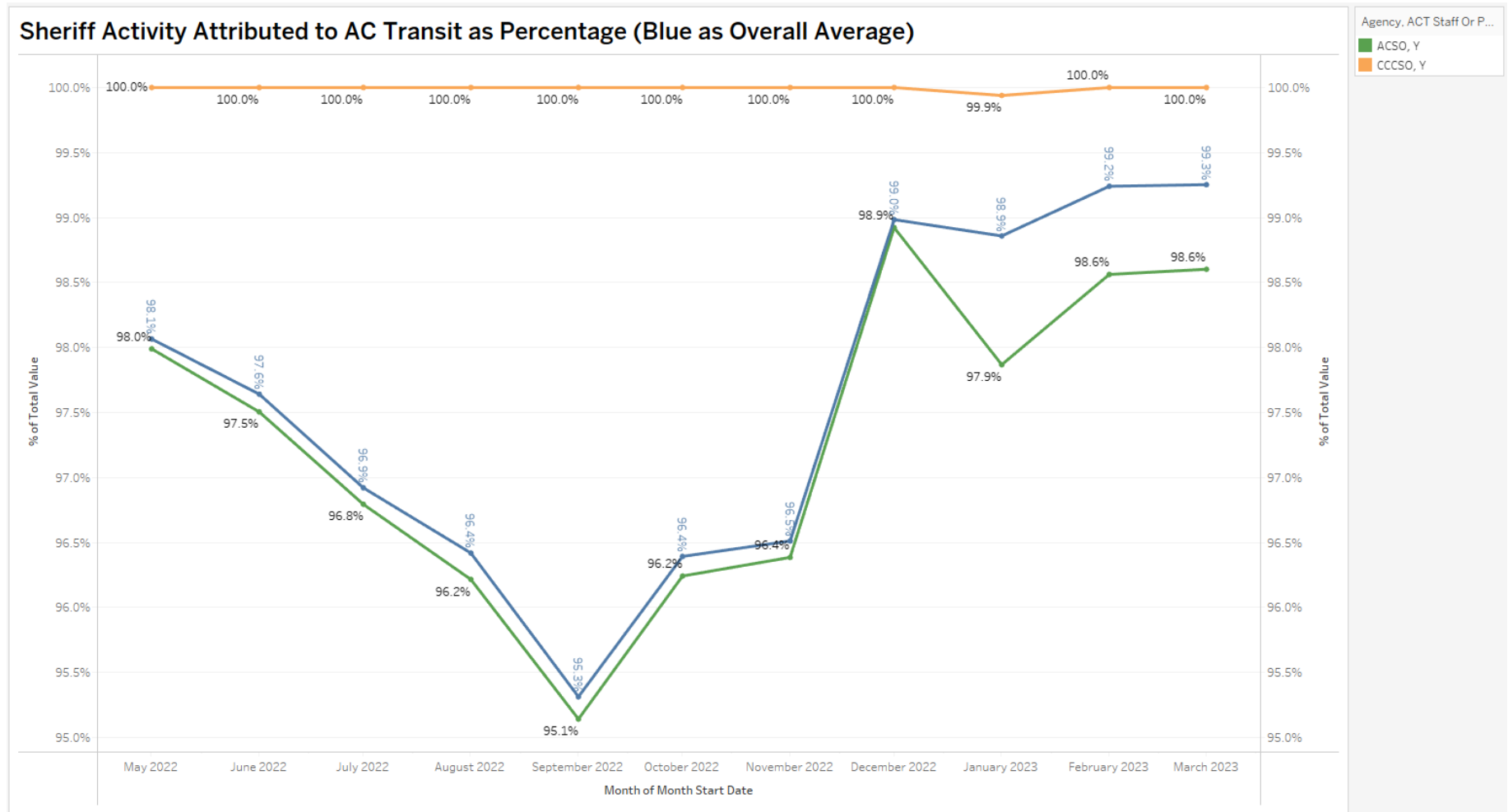


Chart #2: Average Response Times of OCC Call to Sheriff to Arrival

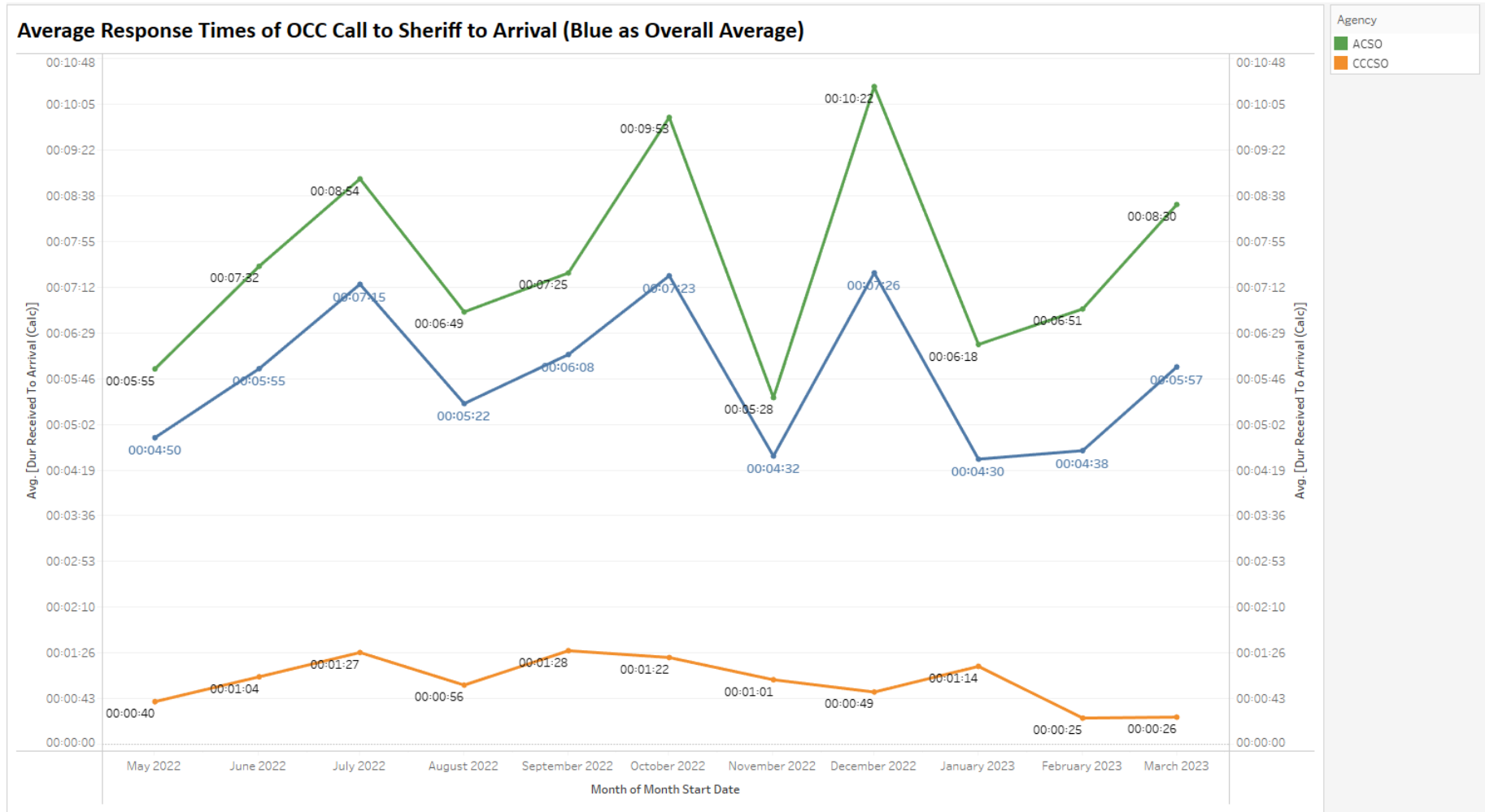


Chart #3: Percent of Sheriff's Average Response Below 5 Minutes Threshold

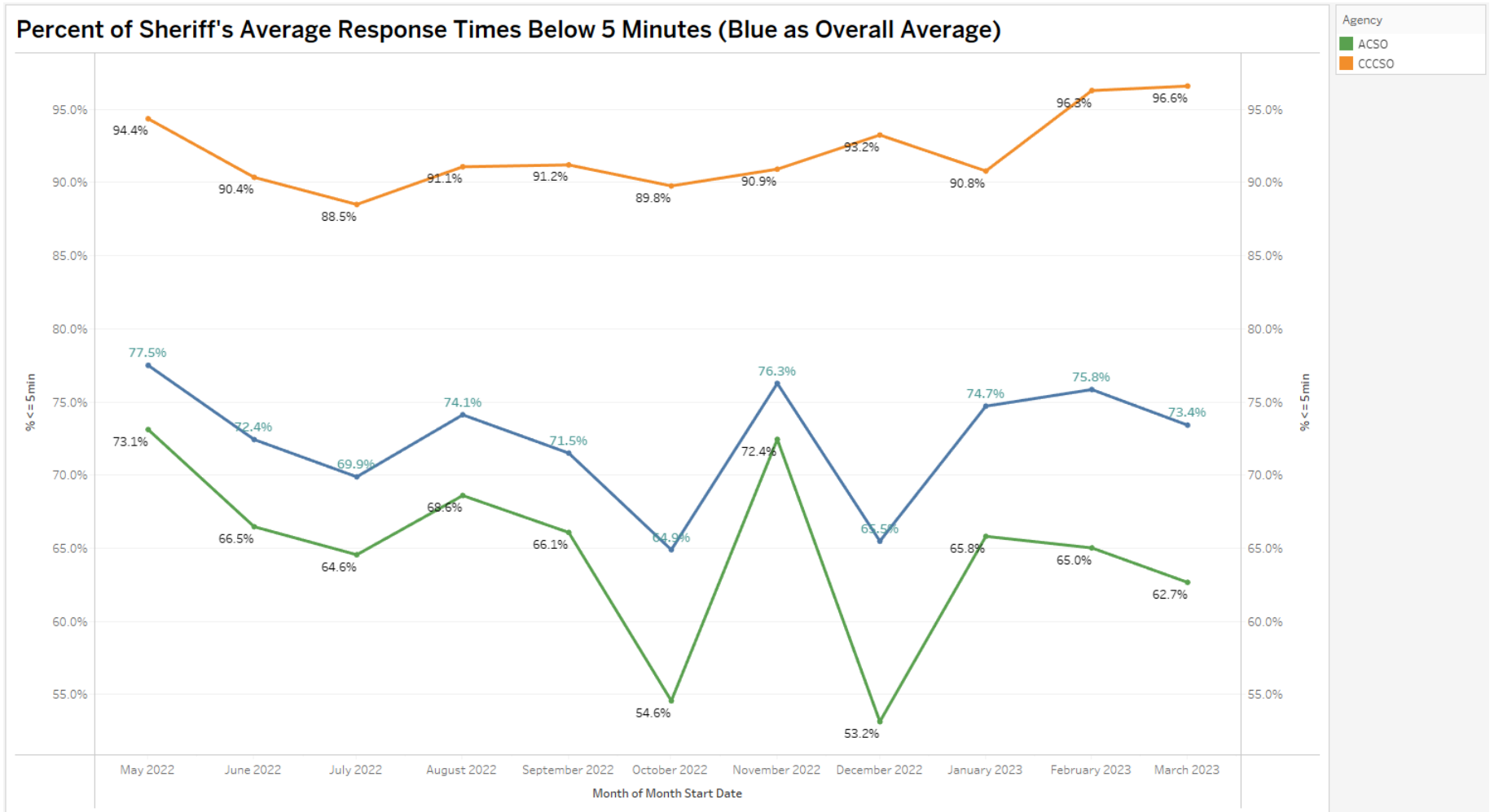


Chart #4: Passenger Falls with Sheriff On-Scene Count and Percentage Shown

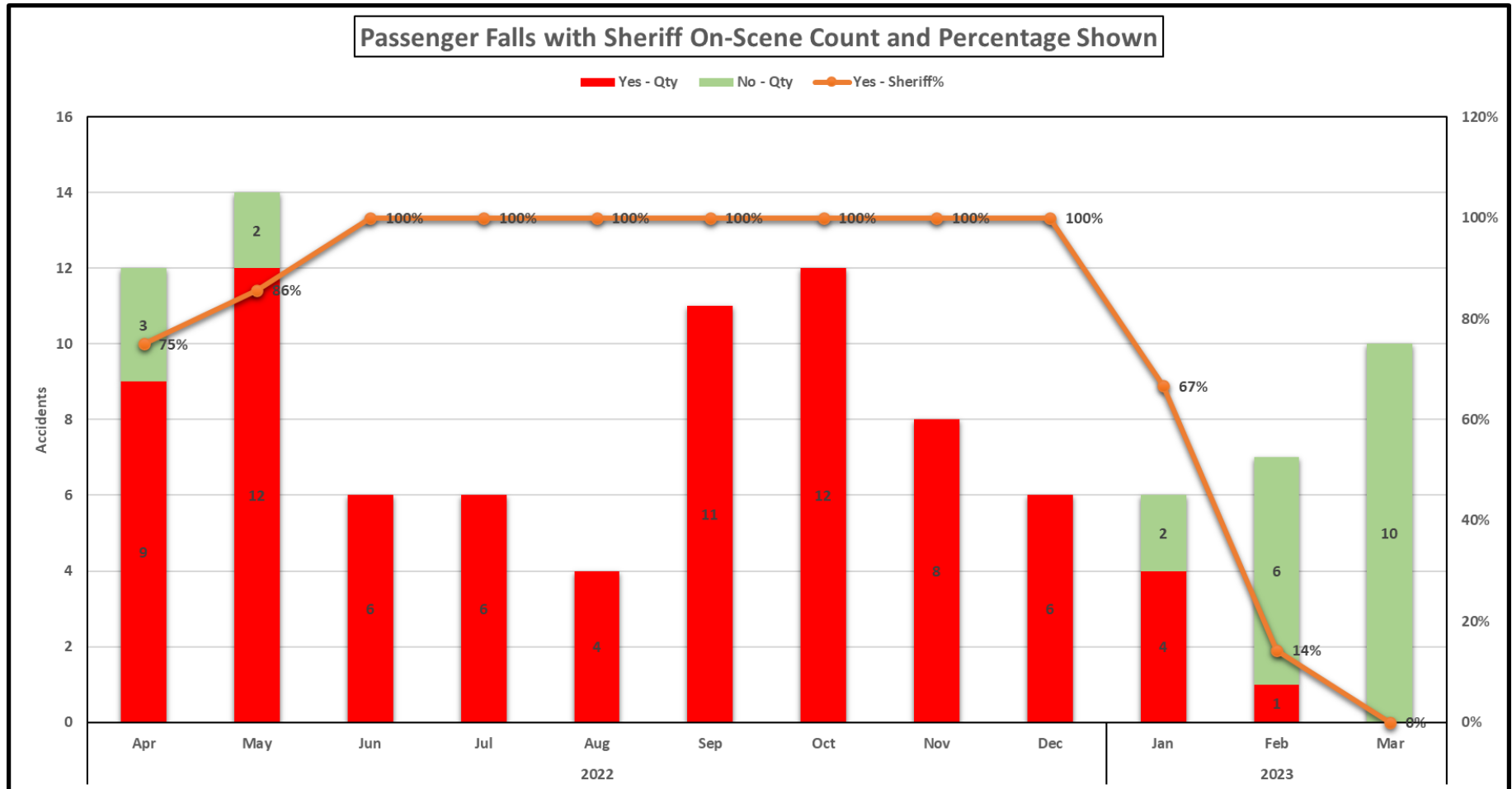


Chart #5: Operator Assaults/Altercations Per 100,000 Revenue Miles

