



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

Report ID:	23-285	Status:	Passed
Type:	Regular - External Affairs		
Meeting Body:	Board of Directors - Regular Meeting 05/24/2023	Final Action:	05/24/2023

Sponsors:

Attachments: STAFF REPORT, Att. 1 Customer Services Center, Att.2 Customer Relations, Att. 3 Institutional Pass Programs

Agenda Title:

Consider receiving a report on customer service metrics for the Third Quarter of Fiscal Year 2022-23.

Staff Contact:

Beverly Greene, Executive Director of External Affairs, Marketing & Communications

Legislative Action & Summary

Acting Body:	Date:	Action:	Result:
Board of Directors - Regular Meeting	05/24/2023	Received	Pass

Action Text:

MOTION: YOUNG/SHAW to receive a report on customer service metrics for the Third Quarter of Fiscal Year 2022-23. The motion carried by the following vote:

Ayes: 7 President YOUNG, Vice President SHAW, Director BECKLES, Director WALSH, Director SYED, Director McCALLEY, Director PEEPLES

Notes:

Marketing and Communications Director Nichelle Laynes presented the Staff Report. There were no public comments offered.
