Attachment 4: Community Engagement Report

Since March 2026, AC Transit has carried out more than 70 unique outreach events across the District, demonstrating a deep and sustained commitment to public engagement as work on the proposed Contingency Service Plan progresses. These events– ranging from city council presentations and municipal advisory committee (MAC) meetings to civic gatherings and community events– have connected the District with thousands of riders and community members. This in-person engagement ensures that residents understand how the plan was developed and have continual opportunities to share feedback that informs the Planning Department's work.

This outreach is reinforced by a comprehensive communications strategy. A dedicated webpage on the District site provides clear information about the Contingency Service Plan. A press release ahead of the June 10 Board meeting helped raise early awareness, and multiple eNews messages to AC Transit's 23,000 subscribers– amplified by staff through local elected officials and community organizations– have broadened digital reach. During the California Transit Association's Legislative Conference, staff also briefed state legislators on what the plan could mean for their constituents.

In the coming weeks, outreach will expand further. The District will promote GM bus ride-alongs on social media, use onboard materials, digital alerts, and at-stop information to reach more riders, and host additional open houses where the public can learn more and offer comments. Staff will share information at high-ridership stops and continue engaging customers at summer festivals and community events, as well as making even more presentations to city councils and community organizations.

Together, these efforts reflect AC Transit's commitment to transparency and meaningful public participation as the agency navigates critical funding challenges and prepares the Draft Contingency Service Plan for Board consideration.

A list of community engagements conducted since March, along with future activities currently scheduled, is included in the following table. Staff continue to identify and schedule even more opportunities.

Event/Meeting	Ward	Date
Fremont Mobility Commission	5,6	**3/18/26**
BART ILC	All	**4/1/26**
City of Hayward ILC	4,5,6	**4/3/26**
Eden Area Communities Collaborative - Ashland/Cherryland Committee	4	**4/7/26**
Alameda County BOS Miley (Dist 2) Staff	4	**4/9/26**
General Manager's Accessibility Committee	All	**4/14/26**
Pacific Commons South Industrial Park Commuter Day - Bloom Energy Campus	5,6	**4/14/26**
Contra Costa Transportation Authority	1	**4/15/26**
City of Oakland ILC	2,3	**4/15/26**
East Richmond Heights Municipal Advisory Council (MAC)	1	**4/15/26**
Pacific Commons South Industrial Park Commuter Day - Bloom Energy Campus	5,6	**4/16/26**
Hayward Earth Day	4,5,6	**4/18/26**
Hayward Rotary	4,5,6	**4/20/26**
Newark City Council	5,6	**4/23/26**
9th Annual UC Berkeley Transportation Alumni Reception	2	**4/23/26**
Richmond City Council	1	**4/28/26**
Richmond Senior Transportation Fair	1	**4/30/26**
Alameda Bike Festival	3	**5/2/26**
Richmond Cinco de Mayo	1	**5/3/26**
Albany City Council	1	**5/4/26**
Piedmont City Council	3	**5/4/26**
San Pablo City Council	1	**5/4/26**
Eden Area Communities Collaborative - Ashland Cherryland Committee	4	**5/5/26**
Emeryville City Council	2	**5/5/26**
Fairview MAC	4	**5/5/26**
Hayward City Council	4,5,6	**5/5/26**
Oakland City Council	2,3	**5/5/26**
Hayward Chamber Government Relations Committee	4,5,6	**5/7/26**
Contra Costa Mayor's Conference	1	**5/7/26**
Castro Valley MAC Land Use Committee	4	**5/11/26**
Berkeley City Council	2	**5/12/26**
Eden Area MAC	4	**5/12/26**
Eden Area MAC	4	**5/12/26**
El Sobrante Municipal Advisory Council (MAC)	1	**5/13/26**
Bike to Work Day - Fremont	5,6	**5/14/26**
Bike to Work Day - Alameda	3	**5/14/26**
Bike to Work Day - Oakland	2,3	**5/14/26**
Bike to Work Day - Emeryville	2	**5/14/26**

Event/Meeting	Ward	Date
Bike to Work Day - Newark	5,6	**5/14/26**
Alameda City Council	3	**5/19/26**
Contra Costa Transportation Authority	1	**5/20/26**
Richmond Chamber of Commerce Board Meeting	1	**5/27/26**
Lakeshore Spring Festival	2,3	**5/30/26**
El Cerrito City Council	1	**6/2/26**
Oakland Chamber of Commerce	2,3	**6/2/26**
North Richmond Municipal Advisory Council (MAC)	1	**6/2/26**
San Leandro Cherry Festival	3,4	**6/6/26**
San Leandro City Council	3,4	**6/8/26**
GO Open House Contingency Service Plan	All	**6/10/26**
World Cup Watch Party - Raimondi Park	2,3	**6/12/26**
AC Transit/Fremont and Newark ILC Meeting	5,6	**6/18/26**
Richmond Juneteenth	1	**6/20/26**
Berkeley Juneteenth	2	**6/21/26**
All America Festival	4,5,6	**6/27/26**
4th of July - Alameda	3	**7/4/26**
4th of July - El Cerrito One World	1	**7/4/26**
4th of July - Fremont	5,6	**7/4/26**
4th of July - Piedmont	3	**7/4/26**
Berkeley City Council	2	**7/7/26**
Oakland City Council	2,3	**7/7/26**
Fairview MAC	4	**7/7/26**
El Sobrante Municipal Advisory Council (MAC)	1	**7/8/26**
BART ILC	All	**7/8/26**
Newark City Council	5,6	**7/9/26**
2nd Annual Senior Wellness Fair - The Unity Council	2, 3	**7/10/26**
San Leandro City Council Work Session	3,4	**7/13/26**
Eden Area MAC	4	**7/14/26**
General Manager's Accessibility Committee	All	**7/14/26**
East Richmond Heights Municipal Advisory Council (MAC)	1	**7/15/26**
Oakland ILC	2, 3	**7/15/26**
Hayward Downtown Street Party - July	4,5,6	**7/16/26**
GM Ride w/AC Supervisor Marquez (District 2)	4,5,6	**7/17/26**
Castro Valley Pride	4	**7/18/26**
Castro Valley MAC	4	**7/20/26**
San Pablo City Council	1	**7/20/26**
El Cerrito City Council	1	**7/21/26**
Alameda Transportation Commission	3	**7/22/26**
GM Ride w/Mayor of Alameda	3	**7/23/26**
West County Mayors and Supervisors Association	1	**7/23/26**
West Contra Costa Transportation Advisory Committee	1	**7/24/26**

Event/Meeting	Ward	Date
Richmond Main Street Association	1	**7/28/26**
Richmond City Council	1	**7/28/26**
Telegraph Business Improvement District		**8/11/26**
North Richmond Municipal Advisory Council (MAC)	1	**8/11/26**
Hayward City Council	4,5,6	**8/18/26**
Hayward Downtown Street Party - August	4,5,6	**8/20/26**
Oakland Chinatown StreetFest	2,3	**8/22/26**
Fremont City Council	5,6	**9/1/26**
East Bay Paratransit Access Committee (EBPAC)	All	**9/1/26**
Emeryville City Council	2	**9/1/26**
Albany City Council	1	**9/8/26**
Castro Valley Fall Festival	4	**9/12/26**
Alameda City Council	3	**9/15/26**
Newark Days Community Info Fair	5,6	**9/20/26**
USOAC Healthy Living Festival	2,3,4,5,6	**9/24/26**
Hayward Mariachi Festival	4,5,6	**9/26/26**
Science in the Park	4,5,6	**10/3/26**
TJPA Citizens' Advisory Committee	All	**10/6/26**
West Lake Christian Terrace	2,3	**10/22/26**
Dia de los Muertos	2,3	**11/1/26**