Monthly Service Reliability Report

DRAFT PUBLIC REPORT (AUGUST 2026)

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1 | Service Operated Performance
Day of Week, Time of Day, Route
2 | On-Time Performance (OTP)
Route, Direction
3 | Operator Headcount
Available operators
Operator run assignments by signup
Extraboard

DATA SOURCES:

Service Operated
Source: CleverReports

OTP
Source: CleverReports

Operator Headcount
Source: Hastus & PeopleSoft

DATA DISCLAIMERS:

1. Operator headcount tracking based on weekly estimates from system records and subject to change
2. Line O OTP date excluded for August 2026 due to known detour-related operational issue impacting dat quality.
3. Data reported is subject to change post-reporting to continue update estimated figures, or refresh known data lags.

DEFINITIONS/TERMINOLOGY:

1. Service Operated (%): actual trips operated / planned trips
2. On-Time Performance (OTP) %: Percentage of transit service operating on-schedule. On-time falls within range of 1 minute ealry and 5 minutes late; On-time departures / Total departures
3. Operator Headcount:
-Required Operator run assingments: operator runs required per signup; extraboard requirement is not included in this figure
Gap (Operator - Budged): operator gap relative to planned extraboard.
-Gap (Operators at EB =36%): operator gap relative to optimal extraboard size of 36%

[1.1] Service Operated Performance

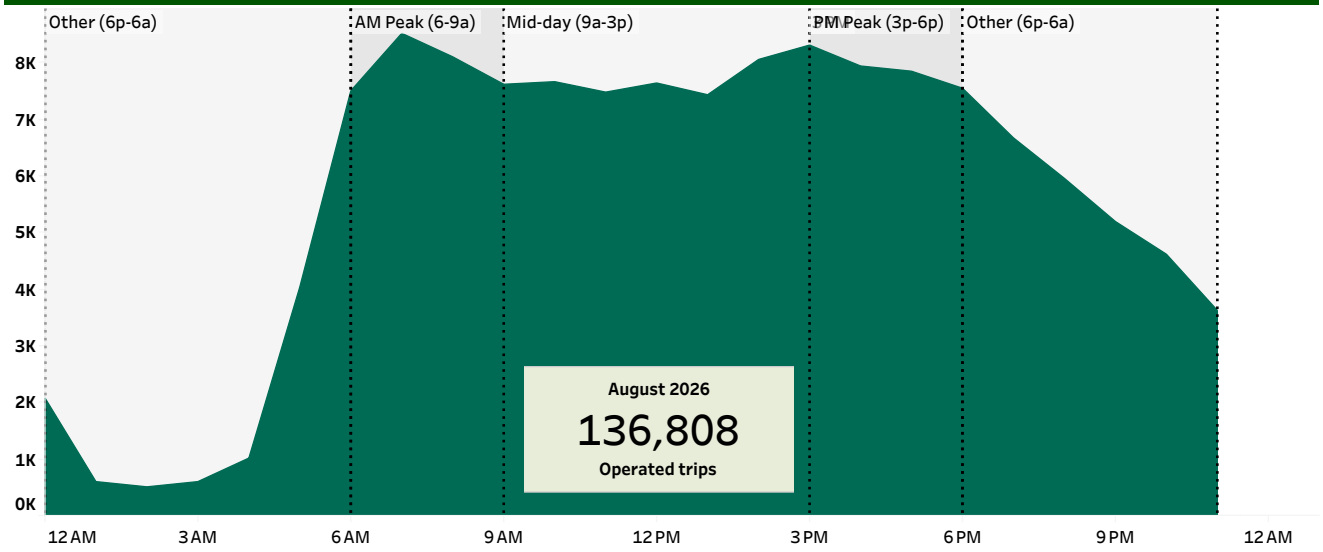
Month August 2026 | **Route** All | **Day of Week** All

A | Service Operated %

	August 2026		Total
	Operated	Trips Not Operated	
Local	125,599	9,546	135,145
Transbay	9,088	561	9,649
Supplementary	2,121	5	2,126
Grand Total	136,808	10,112	146,920

93.1%
Service Operated %

B| Operated Trips by Time of Day | Month: August 2026 | Routes: All



C | Trip Count | Route: All

		Operated	Trips Not Operated
August 2026	Sun	17,802	2,199
	Mon	23,711	1,732
	Tue	19,489	878
	Wed	19,615	754
	Thu	19,405	975
	Fri	18,698	1,670
	Sat	18,088	1,904
Grand Total		136,808	10,112

D | Day of Week | Route: All

		Operated
August 2026	Sun	89.0%
	Mon	93.2%
	Tue	95.7%
	Wed	96.3%
	Thu	95.2%
	Fri	91.8%
	Sat	90.5%
Grand Total		93.1%

E | Time Period | Route: All

		Operated	Trips Not Operated	Grand Total
August 2026	AM Peak (6a-9a)	94.5%	5.5%	100.0%
	Midday (9a-3p)	94.4%	5.6%	100.0%
	PM Peak (3p-6p)	92.2%	7.8%	100.0%
	Other (6p-6a)	91.6%	8.4%	100.0%
Grand Total		93.1%	6.9%	100.0%

[1.2] Service Operated Performance

[Trips Operated | Not Operated | Service Operated %]

[Service Operated = actual trips operated/planned trips]

MONTH-YEAR
August 2026

		Planned Trips	Trips Not Operated
August 2026	Local	135,147	9,546
	Transbay	9,652	561
	Supplementary	2,121	5
Total		146,920	10,112

	Service Operated %
Local	92.9%
Transbay	94.2%
Supplementary	99.8%
Grand Total	93.1%

Local | August 2026

[Route, Trips Operated, SO%]

802	310	100%
67	609	100%
851	307	99%
216	857	99%
41	1,041	99%
7	1,042	99%
86	2,357	99%
46L	558	98%
800	803	98%
65	822	98%
211	2,335	98%
281	869	98%
56	1,348	98%
210	2,039	97%
54	2,959	97%
200	2,279	97%
95	1,285	97%
96	2,002	97%
52	3,494	96%
74	1,958	96%
22	1,962	96%
12	2,805	96%
251	809	96%
801	326	96%
70	1,368	96%
27	2,192	95%
36	2,265	95%
51B	4,776	95%
231	1,222	95%
18	3,886	95%
88	3,146	95%
239	1,727	95%
34	1,271	94%
45	2,229	94%
28	1,486	94%
19	929	94%
6	4,840	94%
73	3,184	94%
90	2,654	93%
76	2,236	93%
93	1,361	93%
71	1,317	93%
98	2,663	93%
30	2,317	93%
40	5,000	91%
840	336	91%
51A	4,527	91%
31	1,849	91%
72L	1,504	91%
9	3,992	90%
805	338	90%
97	2,920	90%
57	4,208	90%
35	1,329	89%
62	2,924	89%
72	2,096	88%
60	1,645	88%
14	2,880	87%
72M	2,195	85%
1T	5,613	82%

Transbay | August 2026

[Route, Trips Operated, SO%]

L	168	100%
J	211	100%
G	209	100%
FS	83	100%
703	21	100%
702	21	100%
701	42	100%
U	230	100%
P	338	99%
E	165	99%
V	210	99%
W	185	98%
F	2,428	96%
NX3	143	96%
NX	181	96%
O	1,650	92%
NL	2,806	90%

Supplementary | August 2026

[Route, Trips Operated, SO%]

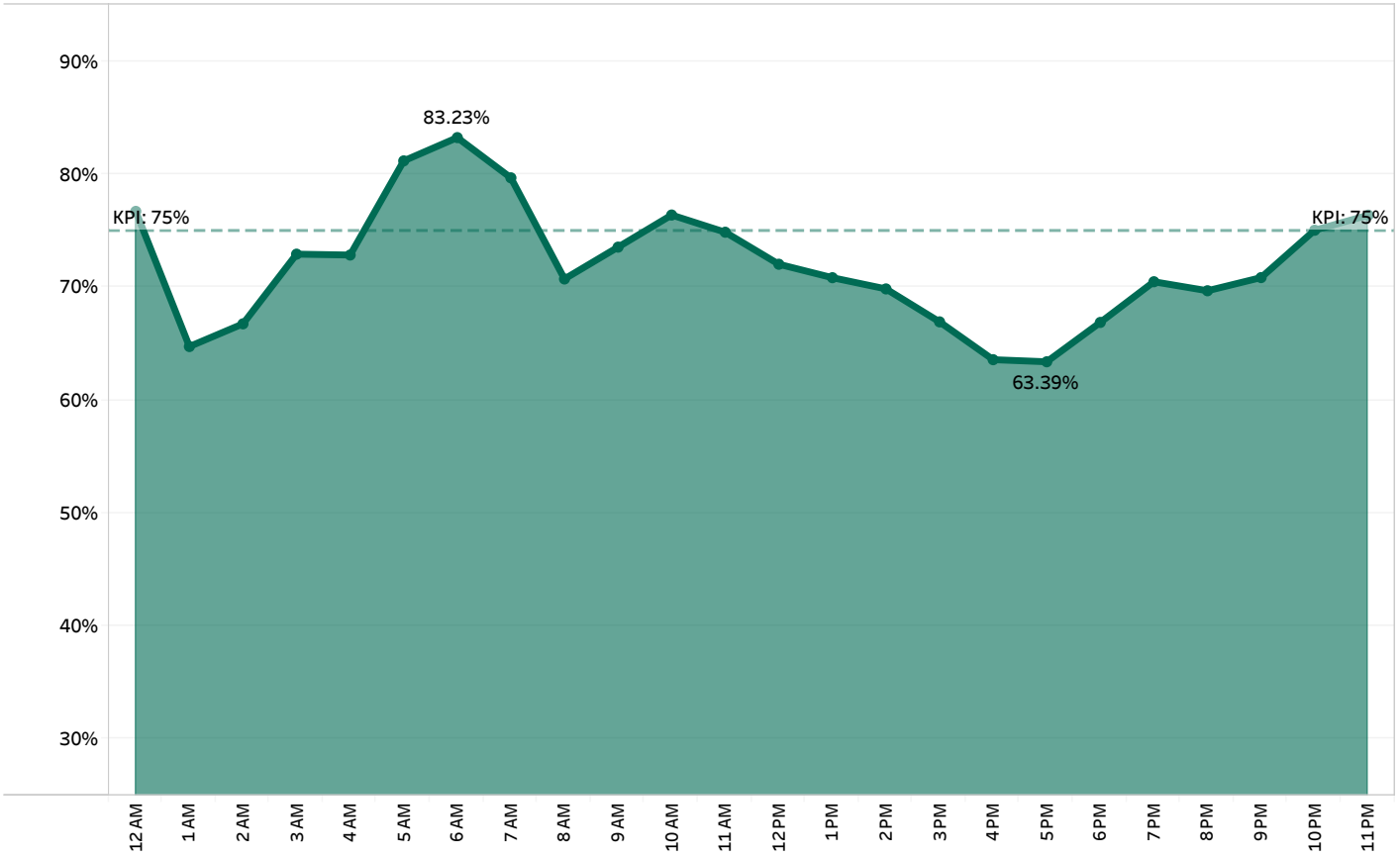
696	32	100%
689	44	100%
688	16	100%
687	45	100%
684	50	100%
683	15	100%
682	75	100%
681	20	100%
680	30	100%
678	30	100%
677	32	100%
675	70	100%
669	30	100%
667	40	100%
662	32	100%
660	35	100%
657	95	100%
655	64	100%
654	79	100%
653	64	100%
652	32	100%
648	64	100%
646	109	100%
642	16	100%
641	45	100%
639	32	100%
638	32	100%
633	32	100%
631	60	100%
629	36	100%
627	36	100%
625	90	100%
624	30	100%
623	150	100%
621	90	100%
620	36	100%
617	32	100%
607	18	100%
606	22	100%
605	22	100%
604	30	100%
649	63	98%
658	47	98%
663	32	97%
651	31	97%
650	31	97%

[2.1] On-Time Performance

August 2026
71.85%
System-wide

Month-Year
August 2026

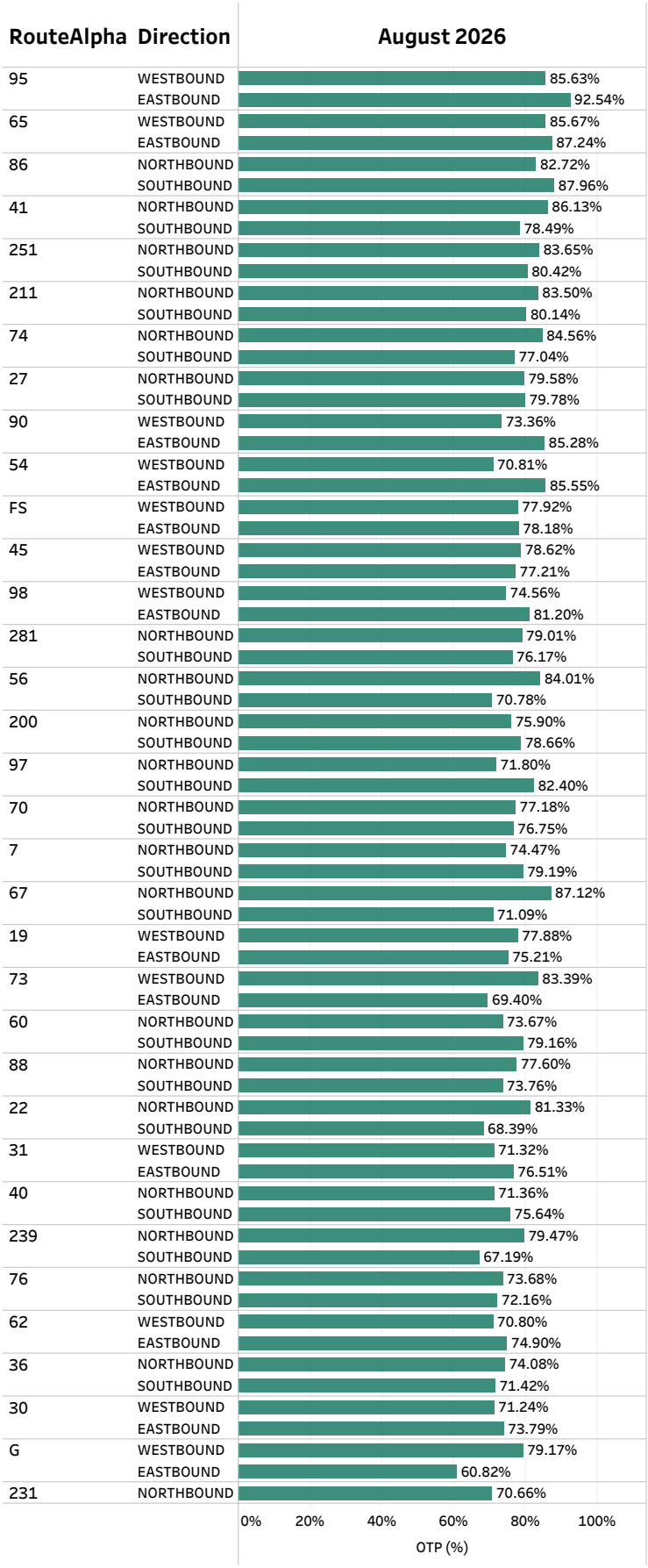
On-time Performance [August 2026]
by Time of Day [all routes]



[2.2] On-time Performance

[excludes supplementary, early bird, all-nighter]

*Notes: Line O excluded due to Detour-related impacts on data quality. Issue is under review by vendor.



[2.2] On-time Performance

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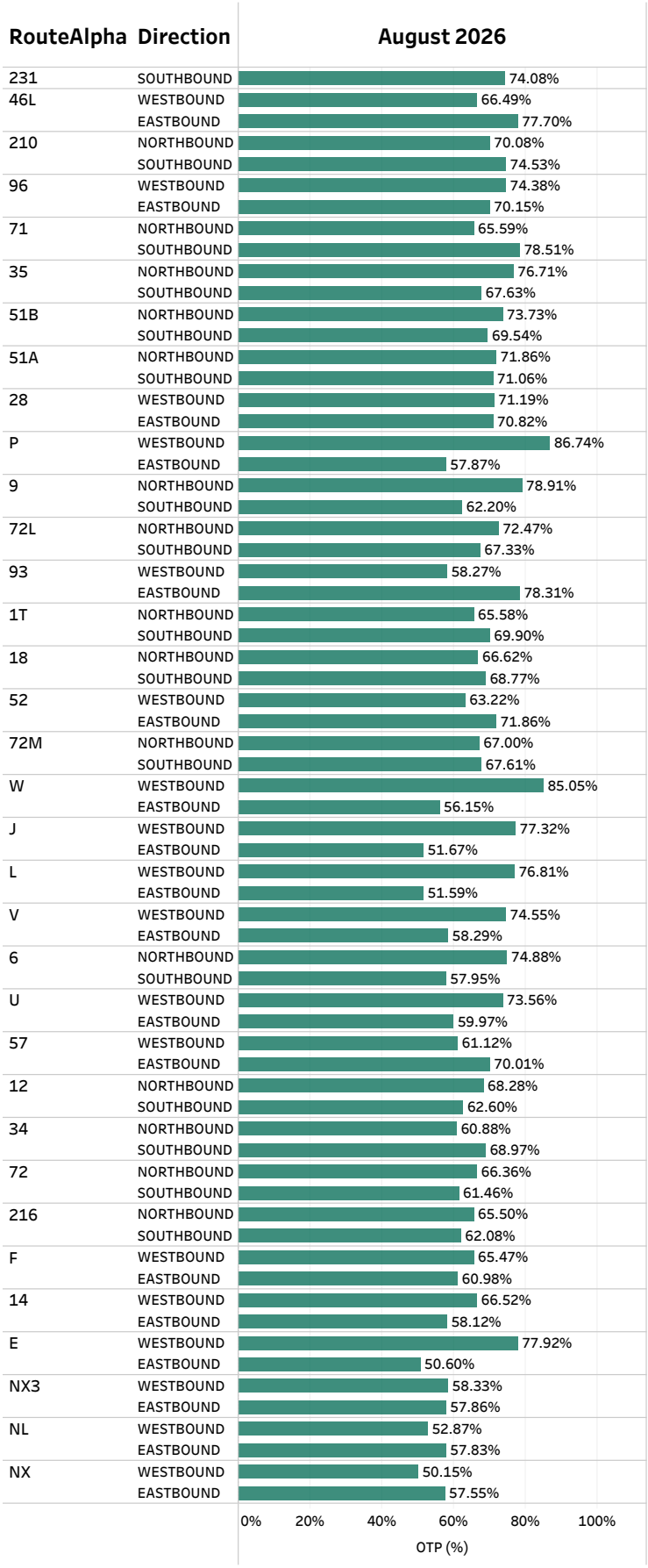
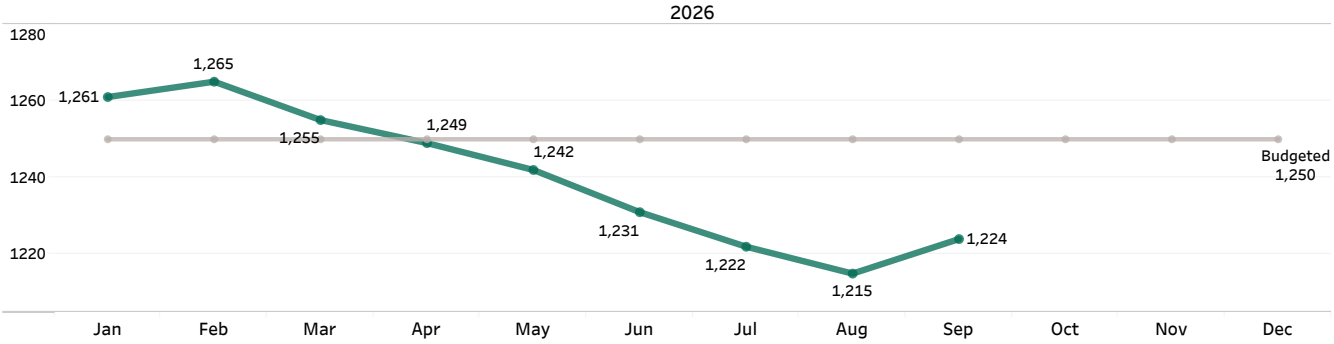


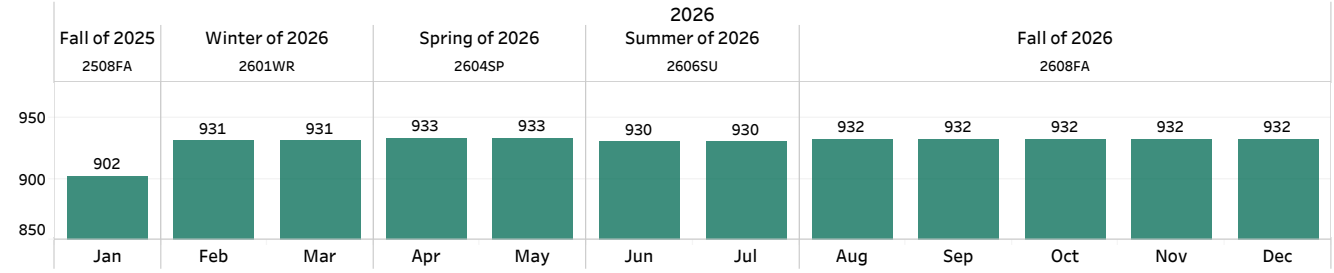
[3] Operator Headcount

Operators Available vs Budgeted

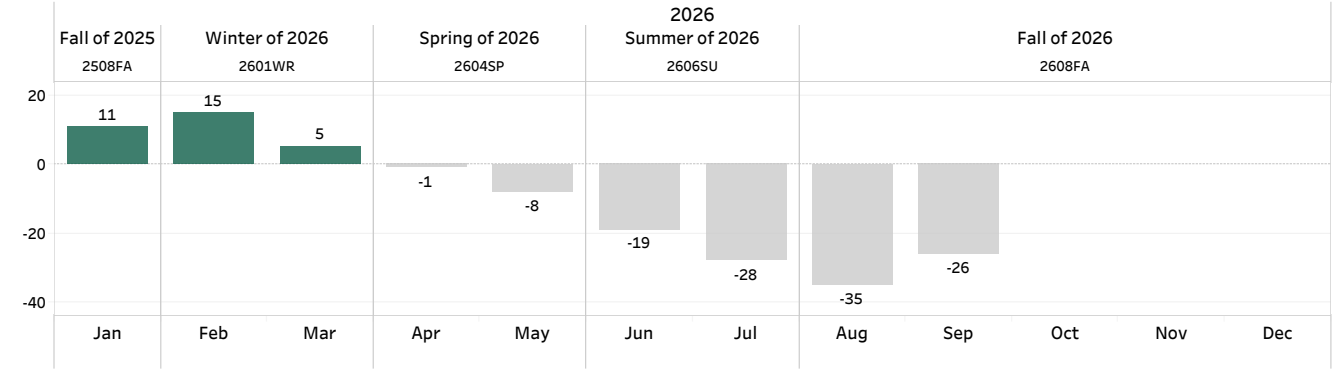


Operator Runs Required per Signup

[Run assigments increased by 30 since Fall 2025 Signup]



Gap (Available Operators - Budgeted)



1250 Operators, success means 36% extraboard

Month of (Month-Yr)	Service Operated	Operator Runs	EXB (Actual)	Operator Need (EXB 36%)
Jan 2026	97.2%	902	40%	34
Feb 2026	97.3%	931	36%	-1
Mar 2026	96.2%	931	35%	-11
Apr 2026	96.7%	933	34%	-20
May 2026	95.5%	933	33%	-27
Jun 2026	94.2%	930	32%	-34
Jul 2026	92.8%	930	31%	-43
Aug 2026	93.1%	932	30%	-53
Sep 2026	92.1%	932	31%	-44