November 13, 2018

# REGULAR MEETING OF THE AC TRANSIT ACCESSIBILITY ADVISORY COMMITTEE (AAC) NOVEMBER 13, 2018

The meeting was called to order at 1:03 p.m.

# 1. Roll Call and Introduction of Members and Guests

AAC members present:

Janet Abelson Chonita Chew Don Queen Tanya Washington (2:09) Hale Zukas (1:11) Erika Bruhns Mary Clutts James Robson Barbara Williams, Vice Chair

#### AAC members absent:

Pam Fadem (excused) Jim Gonsalves (excused) Maureen Gilhooly Will Scott

- Staff:Tammy Kyllo, Administrative Coordinator<br/>Kim Ridgeway, Accessible Services Specialist<br/>Mallory Nestor-Brush, Accessible Services Manager<br/>Michael Eshleman, Service Planning Manager<br/>Estee Sepulveda, Legislative Affairs & Community Relations<br/>Chantal Reynolds, Legislative Affairs & Community Relations
- Guests: H. E. Christian Peeples, Board of Directors Arnold Brillinger, Chair, Service Review Advisory Committee (SRAC)

# 2. Order of Agenda

The order of agenda was approved.

## **3.** Approval of Minutes

MOTION: Clutts/Bruhns approved the October 9, 2018 AAC meeting minutes with the following addition to agenda item 4. Double-Decker Bus Implementations; "Headroom height of 5' 7" on the second floor is a challenge". The motion carried by the following vote:

AYES – 8: Abelson, Bruhns, Chew, Clutts, Queen, Robson, Washington, Williams ABSTENTIONS – 1: Zukas

ABSENT – 4: Fadem, Gilhooly, Gonsalves, Scott

# 4. Multimodal Corridor Design Manual

Michael Eshleman, Service Planning Manager, reviewed the Multimodal Corridor Design focusing on the five bus stop typologies:

- 1. Class II Bicycle Facility between the Curb and a General Traffic Lane
- 2. Class II Bicycle Facility between Curbside Parking Lane and General Traffic Lane
- 3. Class IV Bicycle Facility (Separated Bikeway) between the Curb and a General Traffic Lane
- 4. Class IV Bicycle Facility (Separated Bikeway) between the Curb and a Parking Lane
- 5. Class IV Bicycle Facility (Two-way Separated Bikeway) between the Curb and a Parking Lane

Eshleman explained that cities will continue to put in bike lane and this is a guide AC Transit provides to each city to give guidance on options for accommodating all kinds of mobility options as well as pedestrians.

The Committee raised the following concerns:

- There should be lips on the curbs to ensure mobility devices don't roll off
- There should railings around the bus island to heighten safety

Vice Chair Williams thanked Michael and asked that he come to a future AAC meeting with any updates.

## 5. Review December 2018 Service Changes

Michael Eshleman, Service Planning Manager, reported on the service changes to be implemented on December 23, 2018. The December sign-up is generally reserved for making minor adjustments to service based on feedback received after the June and August sign-ups. However, this sign-up includes four key initiatives:

- Implementing BART Early Bird Express service,
- Implementing another round of Transbay Tomorrow changes
- Improving reliability on lines serving the San Pablo Avenue corridor
- Implementing the proposals cleared in the Public Hearing held September 12, 2018

The changes included in the December sign-up were developed based on discussions with numerous departments and stakeholders, including Transportation, the Driver's Committee, Management and Budget, Marketing and Communications, and Supervision. The following changes will take place in the December sign-up:

• Transbay Tomorrow changes to Lines C, FS, G, H, J, L, LA, NL, P, SB, and V. The changes were approved by the Board of Directors on April 25, 2018.

- Service changes to Lines 14, 19, 70, and 96 as approved by the Board at the September 12, 2018 Public Hearing and October 10 Board meeting.
- New Lines 701, 702, 703, 704, 706, 707, 710, and 799 were added for the BART Early Bird Express service.
- Reliability improvements will be made on Lines 72, 72M, and 72R.
- Schedule, time-point, and/or running time adjustments will be made on Lines 12, 28, 51A, 51B, 65, 70, 76, 79, 210, and 216.

The Committee was happy to see the changes on the 72 Lines and glad AC Transit is working on reliability. The Committee was concerned about the bus stop being moved in downtown Berkeley; the stop was on Center (next to the BART elevator) now the seniors and individuals with a disability need to travel an additional two blocks to access the stop.

## 6. Update on Draft 2019 Legislative Advocacy Program

Estee Sepulveda, Legislative Affairs & Community Relations, presented the draft 2019 Advocacy programs to the Committee and reported on the following:

- Monitor and support funding for school transportation and a universal student transit pass program.
- Support legislation or administrative action that would direct Caltrans to permit permanent use of freeway shoulders by public transit buses and paratransit vehicles.
- Monitor legislation or regulations related to emerging mobility services, automatous vehicles, and training programs that transition the workforce.
- Integration of new mobility tools like demand-responsive bus services.
- Monitor progress of the 2020 Census and support actions that ensure an accurate count.

The External Affairs Department will take the Draft 2018 Federal and Stage Advocacy Program to the Board of Directors on January 9<sup>th</sup> for review and then on January 23<sup>rd</sup> for a final vote and approval.

## 7. Chair's Report

None.

## 8. Board Liaison Report

H. E. Christian Peeples, AC Transit Board of Directors, reported on the following items:

- November 14, 2018 Board Meeting: Report on Proposed Expansion of Alameda CTC Student Transit Pass Program
- Newly Elected Member of the AC Transit Board of Directors; Diane Shaw, Ward 5, will be sworn in on December 7, 2018

## 9. Review of Lift/Ramp Road Call Report

The Committee reviewed the report for the period of October 1 - November 3, 2018. Of the 6 lift/ramp road calls; 2 were chargeable.

#### **10. Service Review Advisory Committee (SRAC) Report**

Janet Abelson reported that the SRAC meeting was held Tuesday, November 6th. The Committee approved new language to be added to the East Bay Paratransit Rider's Guide regarding a pattern and practice of riders scheduling and then cancelling multiple return trips from the same location on a day of service within a short time frame. The Committee also supported Staff's plan to enhance procedures and training for drivers to improve the ease of locating blind, and blind & deaf riders. These procedures include documenting details about sight and hearing impartments during the eligibility interview process and this information being transferred to drivers' manifests. Finally, The Committee received the Broker's Report and approved moving the next SRAC meeting from Tuesday, January 1st to Monday, January 7th at 12:30 pm.

# **11.** Alameda County Transportation Commission (ACTC) PAPCO Report None.

#### **12. Public Comments**

None.

#### **13. Member Communications and Announcements**

The Committee asked about an AC Transit Riders' Guide similar to the East Bay Paratransit Riders' Guide. Kimberly Ridgeway, Accessible Services Specialist, stated that there is a Riders' Guide on the AC Transit website under the "Riders' Info" tab. Kim asked that Tammy Kyllo send a link to The Committee via email.

#### 14. Staff Communications and Announcements

Tammy Kyllo, Administration Coordinator informed the Committee of the Board of Directors swearing in ceremony on December 7, 2018 at noon. Tammy will forward the information to the AAC via email and reminded them that they must RSVP for the event by November 26, 2018

#### 15. Set Next Agenda & Meeting Date

The next AAC Meeting will be held Tuesday, December 11, 2018 at East Bay Paratransit, 1750 Broadway, Oakland, in the Community Room. Agenda items will include Review Solar Signs, Review of 2018 On-Board Survey, and Review of Quarterly ADA Complaints.

#### 16. Adjournment

The meeting adjourned at 3:09 p.m.