

AAC Top Priorities

The Accessibility Advisory Committee (AAC) has developed its top priorities for 2019. The AAC approved the following as Top Priorities at the April 9, 2019 meeting:

- Advocate for fair, affordable, accessible and reliable AC Transit service, and equipment that is accessible, and encourage AC Transit to be an industry leader in accessibility.
- Advocate for increasing State and Federal funding for public transit, especially to maintain accessibility and affordability for our rider community.
- Advocate for AC Transit to be transparent regarding all funding and expenses.
- Support and participate in driver training to promote proficiency in, and sensitivity to, the needs of seniors and people with disabilities, and assist drivers in creating an atmosphere that is welcoming of all riders.
- Support and participate in customer service training for both phone and in-person customer service staff to promote respectful, accessible, and appropriate information and services for seniors, people with disabilities and all riders on AC Transit.
- Support and engage in activities to increase ridership of seniors, people with disabilities and young people on the fixed route transit system when appropriate. This includes general education to increase the public's knowledge and understanding of the needs of seniors, people with disabilities and young people and a commitment of removing barriers throughout the transit system.