

Attachment 3: Summary of On-Demand Services by Agency

Transit Agency	Service Type	Contract/ In-house	Cost per Vehicle Service Hour	Passengers per Vehicle Service Hour	Cost per Passenger Trip
AC Transit	<ul style="list-style-type: none"> • point deviation • call-a-ride service • first mile/last mile 	In house	\$214.00 (fully allocated)	3	\$71.00
Cherriots (Salem, OR)	<ul style="list-style-type: none"> • call-a-ride service • point deviation • first mile/last mile 	In house	\$65.00	3.5	\$18.57
DART (Dallas)	<ul style="list-style-type: none"> • fixed route deviation • call-a-ride service • first mile/last mile 	Contracted. DART provides vehicles and facilities but not fuel.	\$46.00	2.5 for original DRT service and 3.5 for new GoLink service.	\$18.40 \$13.14
Greater Dayton RTA (OH)	<ul style="list-style-type: none"> • some service for the entire service area • some only in portions of the service area • some during all hours • some only during select hours • point deviation • call-a-ride service • first mile/last mile 	In house and contracted	RTA pays Lyft and taxis and uses in-house paratransit.	Not applicable	\$13.00
Denver RTD (CO)	<ul style="list-style-type: none"> • point deviation • call-a-ride service • first mile/last mile 	Contracted	\$83.00	3.8	\$21.84
HART (Tampa, FL)	<ul style="list-style-type: none"> • call-a-ride service • first mile/last mile service 	Contracted	HART pays contractor by trip and not by hour.	3.5	\$10.00
Houston METRO (TX)	<ul style="list-style-type: none"> • call-a-ride service • first mile/last mile service 	In house	\$75.00	2.4	\$31.25
Kitsap Transit (Bremerton, WA)	<ul style="list-style-type: none"> • call-a-ride service 	In house	\$130.72	3.66	\$35.68
LYNX (Orlando, FL)	<ul style="list-style-type: none"> • call-a-ride service • first mile/last mile 	Contracted	\$41.17	3.3	\$12.60
MST (Monterey)	<ul style="list-style-type: none"> • call-a-ride service 	Contracted	\$54.18	4.03	\$13.44
NVTA (Napa)	<ul style="list-style-type: none"> • call-a-ride service • contemplating first mile/last mile service 	Contracted	\$44.48	2.6	\$17.00
NCTD (Oceanside)	<ul style="list-style-type: none"> • call-a-ride service • fixed route deviation 	Contracted	\$97.00	2.7	\$36.00
TDU (Salt Lake City, UT)	<ul style="list-style-type: none"> • fixed route deviation 	Contracted and in house	\$34.69	4.7	\$7.34