

AAC Minutes

July 9, 2019

**REGULAR MEETING OF THE AC TRANSIT  
ACCESSIBILITY ADVISORY COMMITTEE (AAC)  
JULY 9, 2019**

The meeting was called to order at 1:05 p.m.

**1. Roll Call and Introduction of Members and Guests**

**AAC members present:**

Janet Abelson	Chonita Chew
Sandra Johnson	Don Queen
Will Scott	Barbara Williams, Vice Chair
Chris Williams	Hale Zukas

**AAC members absent:**

Erika Bruhns (excused)	Mary Clutts (excused)
Pam Fadem, Chair (excused)	Jim Gonsalves (excused)
James Robson (excused)	Tanya Washington

**Staff:**

Tammy Kylo, Administrative Coordinator  
Mallory Nestor-Brush, Accessible Services Manager  
Michael Eshleman, Service Planning Manager  
Diann Castleberry, External Affairs Rep

**Guests:**

Diane Shaw, Board of Directors  
Arnold Brillinger, Service Review Advisory Committee (SRAC)  
Chris Mullin, Travel Trainer, Department of Rehabilitation

**2. Order of Agenda**

The order of agenda was approved.

**3. Approval of Minutes**

MOTION: Queen/Scott approved the April 9, 2019 AAC meeting minutes. The motion carried by the following vote:

AYES – 7: Abelson, Chew, Johnson, Queen, Scott, B. Williams, Zukas

ABSTENTIONS – 1: C. Williams

ABSENT – 6: Bruhns, Clutts, Fadem, Gonsalves, Robson, Washington,

**4. Review August Service Changes**

Michael Eshleman, Service Planning Manager, gave an overview of the service changes to be implemented on August 11, 2019. The August sign-up is reserved for activating those lines specifically serving schools, performing minor schedule adjustments to respond to customer and operator input, and to improve system reliability and on-time performance. This sign-up is particularly critical as it allows AC Transit to move back into the new Salesforce Transit Center in San Francisco. This will allow AC Transit to make use of the dedicated bus-only ramp connecting to the Bay Bridge, the storage facility for buses midday, and improved amenities for customers, operators, and operations staff.

The list of changes include:

- Restoring supplementary service for the school year.
  - Changes to all San Francisco Transbay routes to move into the new Salesforce Transit Center.
  - Schedule adjustments to lines 1, 10, 14, 34, 35, 40, 57, 60, 62, 76, 86, 90, 94, 98, 851, C, E, FS, H, LA, M, and NX to improve reliability and/or address meal & rest issues.
- Taken together, these changes will improve service reliability and reduce non-revenue mileage.

The committee is concerned with the stop spacing being too far apart for seniors and people with disabilities to walk.

## **5. Public Hearing on Service Changes Proposals**

Michael Eshleman, Service Planning Manager, reported that the AC Transit Board of Directors will hold Public Hearings on Wednesday, August 7, 2019, at 2:00 p.m. and 6:00 p.m. at the AC Transit General Offices, Second Floor Board Room, 1600 Franklin Street, Oakland, CA. The proposals outlined below are related to multiple projects slated for implementation in FY 2019/20:

Bus Rapid Transit – Line 1 will be eliminated and replaced with BRT service mid- FY 2019/20 and include the following changes:

- BRT will serve Broadway from 11th to 20th, replacing Line 1's current Lafayette Square stop.
- Peak frequency on BRT is proposed at every seven minutes; improving Line 1's current 10-minute frequency.
- BRT will replace Line 801 Owl service from downtown Oakland to San Leandro as the Owl.
- Minor adjustments to Lines 14 and 47 are necessary to navigate new turns onto International Boulevard. The following new turn segments are under review:
  - San Leandro Street between 35th and 38th Street
  - High Street between San Leandro Street and International Boulevard

Lines 71 and 376 through Parchester Village in Richmond. To improve coach navigability, propose adjusting routes to operate along one or more of the following new segments:

- McGlothen Way between Griffin Drive and Phanor Drive
- Payne Dr between Jenkins Way and McGlothen Way
- Griffin Drive between Jenkins Way and McGlothen Way
- Collins Ave between Williams Dr and Giant Road
- Williams Dr between McGlothen Way and Collins Ave.

Line 60 in Hayward – Improve frequency from every 20 minutes to as often as every 15 minutes. This service enhancement is dependent on funding made available through the formation of partnerships.

Improved Headways/Extension of Line 96 in Alameda - The Alameda Transportation Management Association is working with the District to extend Line 96 and improve its frequency to as often as every 15 minutes. This could result in new operations on the following streets:

- Willie Stargell Ave between Fifth St. and Main St.
- Atlantic Ave (Ralph Appezato Memorial Parkway) between Webster Street and Ferry Point
- Ferry Point between West Tower Ave and West Hornet Ave
- West Pacific Ave between Central Ave and Viking Street
- West Oriskany Ave between Central Ave and Ferry Point
- Viking Street between West Hornet Ave and West Atlantic Ave
- West Hornet Ave between Ferry Point and Viking St
- Orion Street between West Oriskany Ave and West Pacific Ave

- Orion Street between Atlantic Ave and West Midway Ave
- Skyhawk Street between West Pacific Ave and West Oriskany Ave
- Fifth Street between Atlantic Ave and Willie Stargell Ave
- Lexington Street between West Midway Ave and West Tower Ave
- Saratoga Street between West Midway Ave and West Tower Ave
- Pan Am Way between West Red Line Ave and West Midway Ave

Community Meeting from 6:00PM – 8:00PM:

- Tuesday, July 23 – Parchester Community Center, 900 Williams Drive, Richmond, 94806
- Thursday, July 25 – BRT Information Center, 3322A International Blvd., Oakland, 94601
- Wednesday, July 31 – Alameda City Hall, 2263 Santa Clara Ave., Alameda 94501
- Thursday, August 1 – Hayward City Hall, 777 B Street, Hayward, 94541

## **6. Priority Seating Overview**

Mallory Nestor-Brush, Accessible Services Manager, reviewed the Operations bulletin regarding Priority seating:

- Drivers must request other customers to vacate the priority seats when they are needed by seniors or an individual with a disability
- Seats must be yielded to a customer who is in a wheelchair as that is the only available securement area for the wheelchair
- Drivers cannot force another customer to move but are required to ask
- If there is a full load and if a stroller or walker can be folded, the driver can request that person using the stroller or walker to fold the device
- If the person declines to relocate, then the driver must contact OCC for instructions
- Every attempt must be made to load all intending customers using wheelchairs
- Wheelchairs should be boarded first and off last

## **7. Review of Quarterly ADA Complaints**

The Committee reviewed the Quarterly ADA Complaints, which compared ADA Complaints in 4th Quarter 17/18 to 4th Quarter 18/19. The Committee commented on an increase in the “Pass Up” and “Refused Access” categories.

## **8. Updated AAC Top Priorities**

The following paragraph was updated during the Joint meeting with the Board of Directors on June 12, 2019:

- Advocate for increasing Federal, State, regional and local funding for public transit, and paratransit, especially to maintain accessibility and affordability for our rider community.

## **9. Chair’s Report**

None.

## **10. Board Liaison Report**

None.

## **11. Review of Lift/Ramp Road Call Report**

The Committee reviewed the Road Call report for June 1 – June 30, 2019. There were nine (9) lift/ramp road calls, 7 being chargeable.

## **12. Service Review Advisory Committee (SRAC) Report**

None.

## **13. Alameda County Transportation Commission (ACTC) PAPCO Report**

None.

## **14. Public Comments**

None.

## **15. Member Communications and Announcements**

Sandra Johnson reported that The California Schools and Local Communities Funding Act will be on the November 2020 ballot. To learn more about this ballot, come to the Center for Healthy Communities, 2000 Franklin Street, Oakland (Laurel Room). September 5th from 9:30AM -12PM, RSVP at 510-663-4086.

Chonita Chew reported that the Healthy Living Festival will be on September 19, 2019, from 8:00AM – 2:00PM at the Oakland Zoo. Pre-Registration is required. Please visit the USOAC website, <https://www.usoac.org/>, for more information to register.

## **16. Staff Communications and Announcements**

Mallory Nestor-Brush, Accessible Service Manager, reminded everyone that there is no meeting in August.

## **17. Future Agenda Items & Next Meeting Date**

The next AAC Meeting will be held Tuesday, September 10, 2019 at East Bay Paratransit, 1750 Broadway, Oakland, in the Community Room. Agenda items will include an Overview of ACT RealTime and an update on Salesforce Transit Center and Wayfinding.

Future Agenda Items:

- Ferry Connections
- School Service
- Road Call Report from Maintenance
- Audio Vehicle Announcements (AVA)

## **18. Adjournment**

The meeting adjourned at 2:27 p.m.