



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

File Number: 19-359

Report ID: 19-359

Type: Regular - Planning

Status: Received

Agenda
Section:

Meeting Body: Board of Directors -
Regular Meeting

Report Created: 10/24/2019

Final Action:

ded Action: Consider receiving the Quarterly Update on the Strategic Plan Progress.

Sponsors: Board of Directors - Regular Meeting

Enactment Date:

Attachments: STAFF REPORT

Enactment Number:

Hearing Date:

Effective Date:

History of Legislative File

Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
Board of Directors - Regular Meeting	12/11/2019	Received				Pass
<p>Notes: Director of Project Controls and System Analyses Bill Tonis presented the staff report.</p> <p>Director Shaw asked how much progress had been made toward aligning department goals with the Strategic Plan. General Manager Hursh advised of each department's progress as well as efforts made by the Service Quality and Enhancement Task Force.</p> <p>Director Shaw also asked progress will be measured in terms of metrics and how metrics will tie into future reports. Mr. Tonis advised that there were several Key Performance Indicators that tie into the goals and initiatives of the strategic plan, for example: 1) the Quarterly Operations Performance Report aligns with the goal of service quality; and 2) infrastructure modernization is reflected in the Capital Improvement Program. There are also a host of issues reported to the Board on an ongoing basis. Director Shaw requested these issues be reported on as part of the update on the Strategic Plan. She also wanted to know if work has begun on goals scheduled to be met in 2023 and 2024.</p>						

Ayes: 7 Vice President Ortiz, President Wallace, Director Harper, Director
Williams, Director Peebles, Director Young, Director Shaw
