AAC Minutes January 14, 2020

REGULAR MEETING OF THE AC TRANSIT ACCESSIBILITY ADVISORY COMMITTEE (AAC) JANUARY 14, 2020

The meeting was called to order at 1:05 p.m.

1. Roll Call and Introduction of Members and Guests

AAC members present:

Erika Bruhns Chonita Chew

Mary Clutts Pamela Fadem, Chair

Sandra Johnson Don Queen

James Robson Tanya Washington

Barbara Williams, Vice Chair

AAC members absent:

Janet Abelson (excused)

Will Scott

Jim Gonsalves (excused)

Hale Zukas (excused)

Staff: Mallory Nestor-Brush, Accessible Services Manager

Tammy Kyllo, Administrative Coordinator

Kimberly Ridgeway, Accessible Services Specialist

David Berman, Transportation Planner

Claudia Burgos, Director of Legislative Affairs & Community Relations Diann

Castleberry, External Affairs Representative

Guests: Diane Shaw, Board of Directors

Shawn Fong, City of Fremont

Arnold Brillinger

Chair Fadem asked everyone to please be patient, raise their hand before speaking and refrain from interruptions.

2. Order of Agenda

The order of agenda was approved.

3. Approval of Minutes

MOTION: Bruhns/Robson approved the December 10, 2019 AAC meeting minutes. The motion carried by the following vote:

AYES – 7: Bruhns, Clutts, Fadem, Queen, Robson, Williams, Washington

ABSTENTIONS – 2: Chew, Johnson

ABSENT – 4: Abelson, Gonsalves, Scott, Zukas

4. Development of 2020 Federal and State Advocacy Program

Claudia Burgos, Director of Legislative Affairs & Community Relations, gave an overview of the 2020 State and Federal Advocacy Programs. Some of the items discussed include:

• Support/seek additional funding for Accessible/Paratransit Services.

- Support federal funds to purchase, upgrade and modernize zero emission buses (ZEBs) and related infrastructure
- Seek funding to support the development and deployment of emergency preparedness and cybersecurity strategies for protecting transit related critical infrastructure
- Support funding and coordination between federal health agencies and transportation agencies to provide services to clients and support the Coordinating Council on Access and Mobility (CCAM).
- Support legislation that requires shared mobility providers to provide anonymous trip-level data to transit providers which can be used for transportation planning and operational purposes
- Support legislative or administrative action to remove state barriers so that Medicaid transportation funds can be used for public transit services, including ADA paratransit services.
- Support funding and coordination between the California Health and Human Services (CHHS) agency, Regional Center of the East Bay (RCEB), and transportation agencies to provide services to clients.
- Support regional transportation funding efforts that provide an equitable allocation of revenue and reflects the capital and operational funding priorities of the District.
- Support legislation to provide funding to subsidize the deployment of means-based and/or fare integration programs.

This item will go to back to the Board of Directors on 1/22 and again on 2/12.

5. Public Hearing for Fremont/Newark Bus Network Plan Alternatives

David Berman, Transportation Planner, gave an overview of the Board approved Public Hearings for the Fremont/Newark bus Network Plan Alternatives.

At the December 11th Board meeting, staff provided a comprehensive overview of two proposed scenarios and the analysis, public outreach and involvement efforts to develop the scenarios. After an extensive outreach effort in-person, online, via social media and a general public survey, staff received over 750 responses. Survey results revealed that most respondents preferred traditional bus service, more frequent service, and services to top priority destinations.

The two scenarios in Fremont and Newark are as follows:

Scenario 1: Invest 50% of Resources in Frequent Service, 50% in Network Coverage. The District would allocate approximately 50% of its resources to providing frequent service (15 minutes or better) and approximately 50% of its resources to providing a minimum level of service coverage.

Scenario 2: Invest 35% of Resources in Frequent Service, 65% in Network Coverage. The District would allocate approximately 35% of its resources to providing frequent service (15 minutes or better) and approximately 65% of its resources to providing a minimum level of service coverage.

The Public Hearing will be held March 26, 2020 at 2:00 pm and 6:00 pm at the Fremont Main Library, 2400 Stevenson Blvd, Fremont. Comments can also be sent to Planning@actransit.org or 510-891-7277.

6. Review of Quarterly ADA Complaints

The Committee reviewed the Quarterly ADA Complaints which compared ADA Complaints in the 2nd Quarter 18/19 to 2nd Quarter 19/20. The Committee commented that they are happy to see a decrease in almost all the categories. Chair Fadem encouraged everyone to continue to report any issues through AC Transit's Customer Service so that they are documented and followed up on.

7. Review of Lift/Ramp Road Call Report

The Committee reviewed the Road Call report for December 1, 2019 – January 4, 2020. There was a total of five (5) road calls, four (4) being chargeable. The Committee commented that when the Q-Straint securement belts are not working they need to be reported and fixed.

8. Chair's Report

None.

9. Board Liaison Report

Diane Shaw, Board of Directors, gave a report on the City of Fremont's contracted TNC subsidy program with Lyft.

Director Shaw also encouraged the Committee develop some initiatives/actionable items for each of the AAC Top Priorities.

10. Service Review Advisory Committee (SRAC) Report

None.

11. Alameda County Transportation Commission (ACTC) PAPCO Report

None.

12. Public Comments

None.

13. Member/Staff Communications and Announcements

None.

14. Future Agenda Items & Next Meeting Date

The next AAC Meeting will be held Tuesday, February 11, 2020 at East Bay Paratransit, 1750 Broadway, Oakland, in the Community Room.

Future Agenda Items:

- BRT Overview
- FASTER Bay Area
- Priority Seating Signage
- Review of No Shows/Missed Trips
- AAC Programs/Projects to increase Senior Ridership

15. Adjournment

The meeting adjourned at 2:40 p.m.