



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

File Number: 20-137

Report ID: 20-137

Type: Regular - External Affairs

Status: Received

Agenda
Section:

Meeting Body: Board of Directors -
Regular Meeting

Report Created: 02/27/2020

Final Action:

ded Action: Consider receiving an update on the District's plans and actions to date concerning the Coronavirus Disease 2019 (COVID-19).

Sponsors:

Enactment Date:

Attachments: STAFF REPORT

Enactment Number:

Hearing Date:

Effective Date:

History of Legislative File

Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
Board of Directors - Regular Meeting	03/11/2020	Received				Pass
Action Text: MOTION: SHAW/WILLIAMS to receive an update on the District's plans and actions to date concerning the Coronavirus Disease 2019 (COVID-19). The motion carried by the following vote:						
Notes: Executive Director of External Affairs, Marketing & Communications Beverly Greene presented the staff report.						

President Wallace asked for clarification of the statement that divisions may be closed should the virus outbreak become widespread. Ms. Greene advised that the District is planning for the worst-case scenarios which may include closure of some divisions and prioritization of routes. General Manager Hursh advised that a plan is in place in case the workforce is reduced which may cause closure of divisions. Mr. Hursh added that the priority is to develop internal resiliency and to keep the passengers safe.

Vice President Ortiz asked if there has been a decline in ridership. General Manager Hursh advised that there was an indication that the ridership was in decline, but more accurate report would be available in the next 48 hours when the cash fairbox is reconciled. He further advised that the data pulled from the Clippercard readers was inconclusive because a relatively short period of time was analyzed.

Director Williams asked whether the District is communicating with the Alameda County Health Department, which was confirmed to be true by Ms. Greene.

Director Williams asked about any feedback received from the Drivers' Committee about the protective and safety measures. Chief Operating Officer Sal Llamas provided feedback received from the unions' leadership including the request for fortified correspondence about the directions and new developments related to the health threat.

Director Harper commented about his observation of the decline in ridership. Director Harper asked that the Board receive updates about the District's plan and handling of the crisis, at every Board meeting, and that it includes specific actions that are being taken. Director Harper added that coach announcements are a powerful tool for informing riders about important developments and urged the staff to use the announcements to communicate out to the riders.

Ayes: 6 President Wallace, Vice President Ortiz, Director Harper, Director Williams, Director Shaw, Director Peeples
Absent: 1 Director Young
