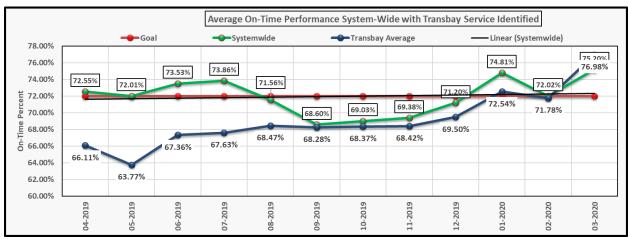
## **Key Performance Indicators for Operations**

## Chart 1 - On-Time Performance



## Chart 2 - Ridership

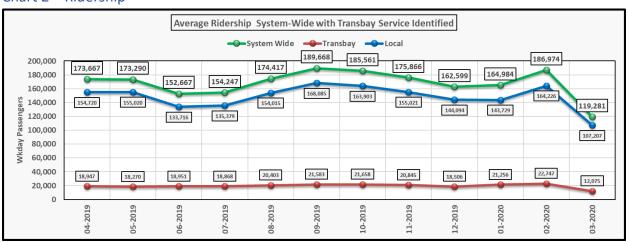


Chart 3 – Service Operated

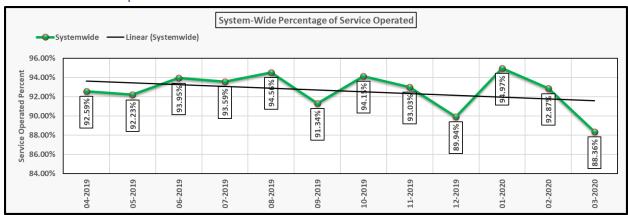


Chart 4 – Log-On Rate

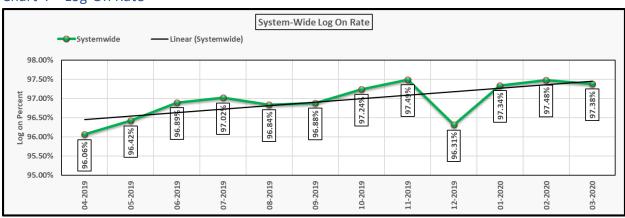


Chart 5- Scheduled Operator Unavailability

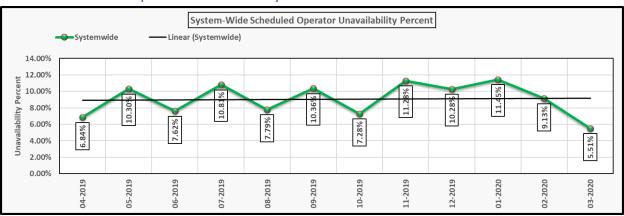


Chart 6 - Unscheduled Operator Unavailability

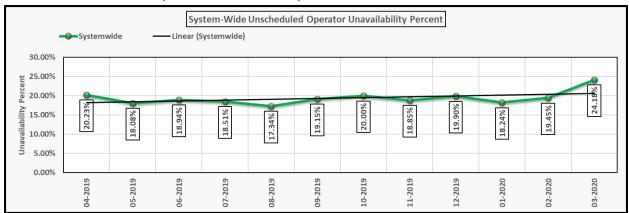


Chart 7 – Passenger Accidents

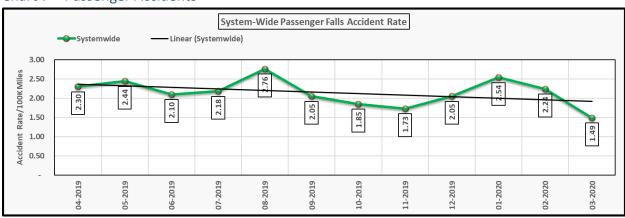


Chart 8 – Vehicle Accidents

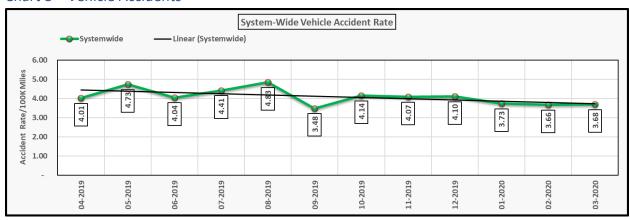


Chart 9 - Miles Between Road Calls

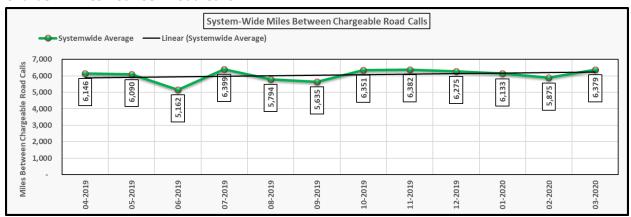


Chart 10 - Overall Bus Cleanliness

