

2020 BART/AC Transit Bus Bridge Agreement – Attachment A: Scope of Work

ATTACHMENT A**BUS BRIDGE SERVICES 2020 – SCOPE OF WORK**

- A. Service Period. AC TRANSIT will plan to provide Bus Bridge Services on select days and times between May 18, 2020 and December 31, 2020. The draft schedule of days and bus service hours is below. Additional bus bridges may be necessary for other track closures. These dates, locations and times are subject to change. BART will provide updates to this via email as soon as changes are available and if necessary submit a revised Attachment A.

Schedule

Weekend	Days	Bus Service Hours	Bus Bridge
1	May 9-10	All day Saturday and Sunday	Rockridge- Lafayette
2	May 23-25	All day Saturday, Sunday and Monday	Rockridge- Lafayette
3	June 6-7	All day Saturday and Sunday	Rockridge- Lafayette
4	June 20-21	All day Saturday and Sunday	Rockridge- Lafayette
5	July 25-26	All day Saturday and Sunday	Bay Fair – Hayward- South Hayward
6	August 1-2	All day Saturday and Sunday	Bay Fair – Hayward- South Hayward
7	August 22-23	All day Saturday and Sunday	Bay Fair – Hayward- South Hayward
8	Sept 5-7	All day Saturday, Sunday and Monday	Bay Fair – Hayward- South Hayward
9	Sept 19-20	All day Saturday and Sunday	Bay Fair – Hayward- South Hayward

- B. Service Description. AC TRANSIT will provide the following services:
1. Enough 60-foot buses as needed, as mutually determined by BART and AC TRANSIT, to provide Bus Bridge Services during the bus service hours requested by BART.

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2. Bus Operators as needed, as mutually determined by BART and AC TRANSIT, to operate buses during the bus service hours requested by BART.
 3. Bus Service between BART stations described in the Schedule table above pursuant to Attachment B, Concept of Operations.
 4. Operations Supervisors during all the bus service hours described in the Schedule table above at stations where bus service is provided.
 5. If requested by BART, extra-board bus operators to be on-call during all the bus service hours requested by BART.
 6. Security personnel if required off BART property, to be provided by the Alameda County or Contra Costa County Sheriff through AC TRANSIT.
- C. Route and Stops. Buses will run on a route and make stops as described in Attachment B, Concept of Operations. These routes and stop locations are subject to change.
- D. Layover. Buses and Bus Operators will layover or stage as described and delineated in Attachment B, Concept of Operations. BART will provide lunches to AC TRANSIT Bus Operators and Operations Supervisors at the station where operators are designated to take lunch breaks.
- E. Fares. AC TRANSIT will not collect any fares for the service.
- F. Operator and Supervisor Availability: The service provision described above is subject to the availability of AC Transit's Bus Operators and Operations Supervisors. If there are not enough Bus Operators and/or Operation Supervisors available for any given requested service day, AC TRANSIT agrees to notify BART of the shortage as soon as possible, preferably at least 5 calendar days prior to service start.
- G. Service Schedule Changes. The tentative dates and hours for the Bus Bridge Services are described in the Schedule Table above. These dates and hours are subject to change. BART agrees to notify AC Transit of any requested schedule changes, either to add or reduce dates or hours, as soon as possible, preferably at least 7 to 10 calendar days prior to the start of service. BART can cancel a request for bus service, in whole or in part, with no payment owed, at any time up until 48 hours before the date on which the bus service is scheduled to begin. If cancellation is made less than 48 hours before the date on which the bus service is scheduled to begin, AC TRANSIT shall submit to BART a claim setting forth AC TRANSIT's actual and direct damages incurred as a result of said cancellation together with information as may be required by BART to evaluate the claim. BART's determination on the claim shall be final.

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- H. Number of Buses and On-Call Extra Board Operators. For service dates, BART will work with AC TRANSIT to develop an appropriate number of requested buses as well as an appropriate number, if any, of requested on-call extra board operators based on projected and actual ridership.
- I. BART will provide law enforcement and security personnel available for crowd control and management of social distancing.
- J. AC Transit will endeavor to reduce or expand service under this Agreement upon request by BART. AC TRANSIT reserves the right, however, to deny unreasonable requests. Reduction or expansion will be subject to fees and cancellation terms established in this Agreement. Reducing or expanding service may include the following:
 - 1. Subtracting or adding buses and operators or supervisors, or redirecting origin or destination station location to nearby adjacent stations, within the time frame of this Agreement.
- K. Performance Goals: AC Transit agrees to implement the requested service with a stated performance goal to fill 100% of bus runs requested and AC Transit will use its best efforts to do so; however, AC Transit will not be held responsible for failure to provide on-time service due to unusual weather, traffic conditions, road construction, road closures or detours, schedule delays associated with rail crossings, or naturally occurring disasters.
- L. Subcontracting Prohibition: AC Transit shall not subcontract any of the bus transportation services to be provided under this Agreement.