

The background of the slide is a photograph of a transit vehicle, likely a bus or train, with a green overlay. The vehicle's side features a logo that includes a large stylized 'A' and the word 'TRANSIT' in a bold, sans-serif font. The text 'AC Transit COVID-19 Update' is prominently displayed in white, bold, sans-serif font across the upper portion of the image.

AC Transit COVID-19 Update

BART/AC Transit Inter-agency
Liaison Committee

July 29, 2020



Immediate Impact and Response

COVID-19 Pandemic Impacts to AC Transit



- Steady decline in ridership since March 8th. Currently at 34% of pre-COVID ridership
- Estimated loss of \$5M a month of farebox revenue
- Loss of sales tax revenue (Alameda County projects a 50% reduction for the foreseeable future while shelter in place is in force).
- Temporary suspended our FLEX service and supplementary (school) service and peak-hour Transbay service





COVID-19 Pandemic Service Focus

- Shelter in Place orders affected ridership on all routes, although not evenly – Initial 74% drop in ridership but a 96% drop in Transbay ridership
- Implemented modified service schedules similar to Sunday service.
- Focused on serving local riders who need to make essential trips and are transit dependent
- Maintained trunk route frequency, All-Nighter service, most Early Bird Express routes, and service through disadvantaged communities

AC Transit COVID-19 Pandemic Response



- Enhanced all sanitizing procedures:
 - Sanitizing all coaches at the close of daily service – including driver compartments, fare boxes, Clipper card readers, handrails, stanchions, seats, and other onboard hard surfaces
 - Daily fogging to disinfect vehicles
 - Daily sanitization of AC Transit facilities
 - Supply Personal Protective Equipment (PPE), for use of personnel, including gloves and masks.
 - Supply hand sanitizer dispensers and individual use bottles at all AC Transit facilities
- Employee Education and Awareness outreach
- AC Transit has spent approximately \$2.5 million for disinfection equipment, increased bandwidth and teleconferencing services

AC Transit COVID-19 Pandemic Response



- In late March, instituted rear-door boarding and fare-free policy to protect our drivers and riders.
- In mid-April instituted seating limits on our service to further accommodate physical distancing while riding the service (approximately 20-25% of capacity)
- Installation of temporary plexiglass barriers for operator protection will be completed in late summer

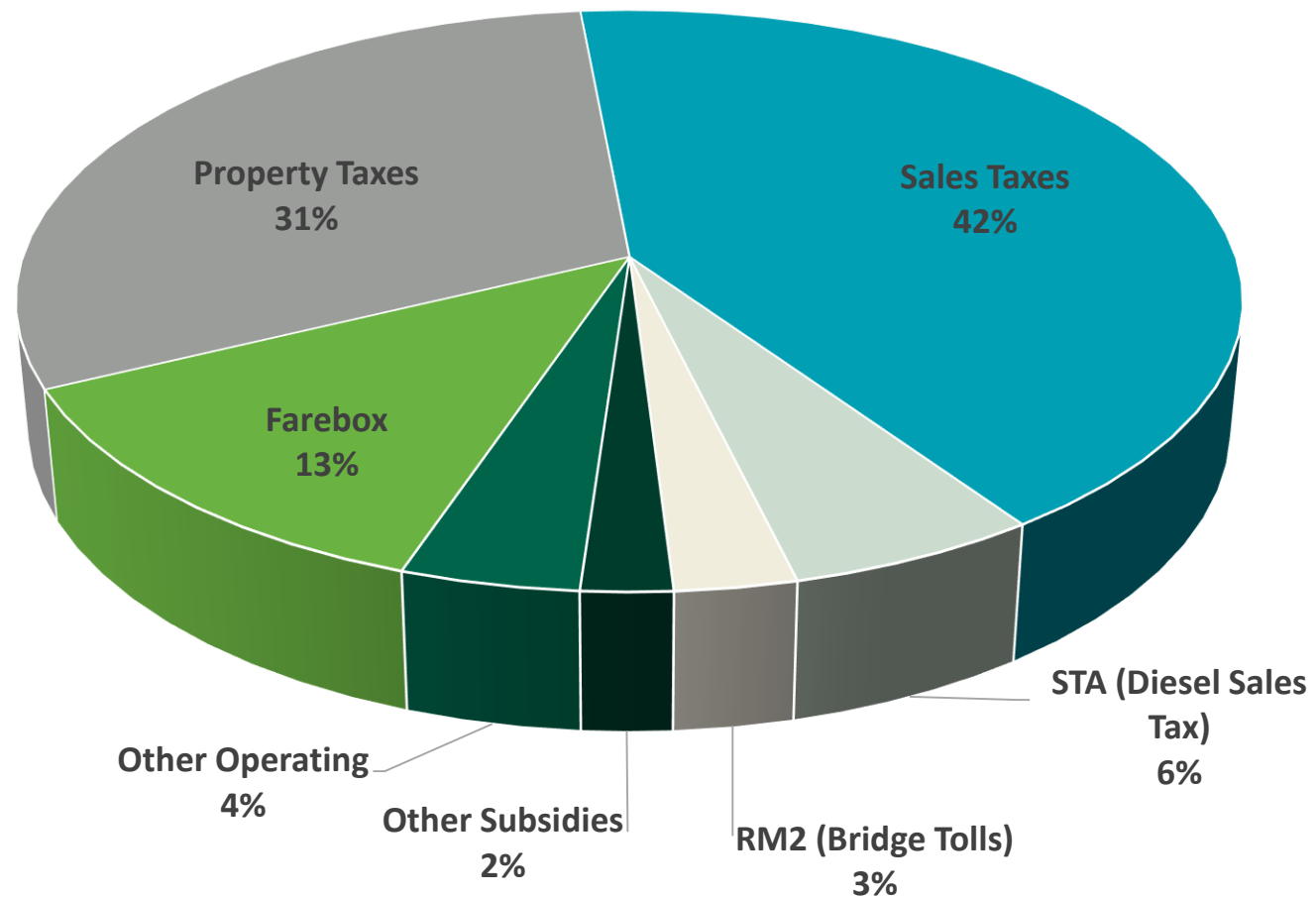


Financial Update

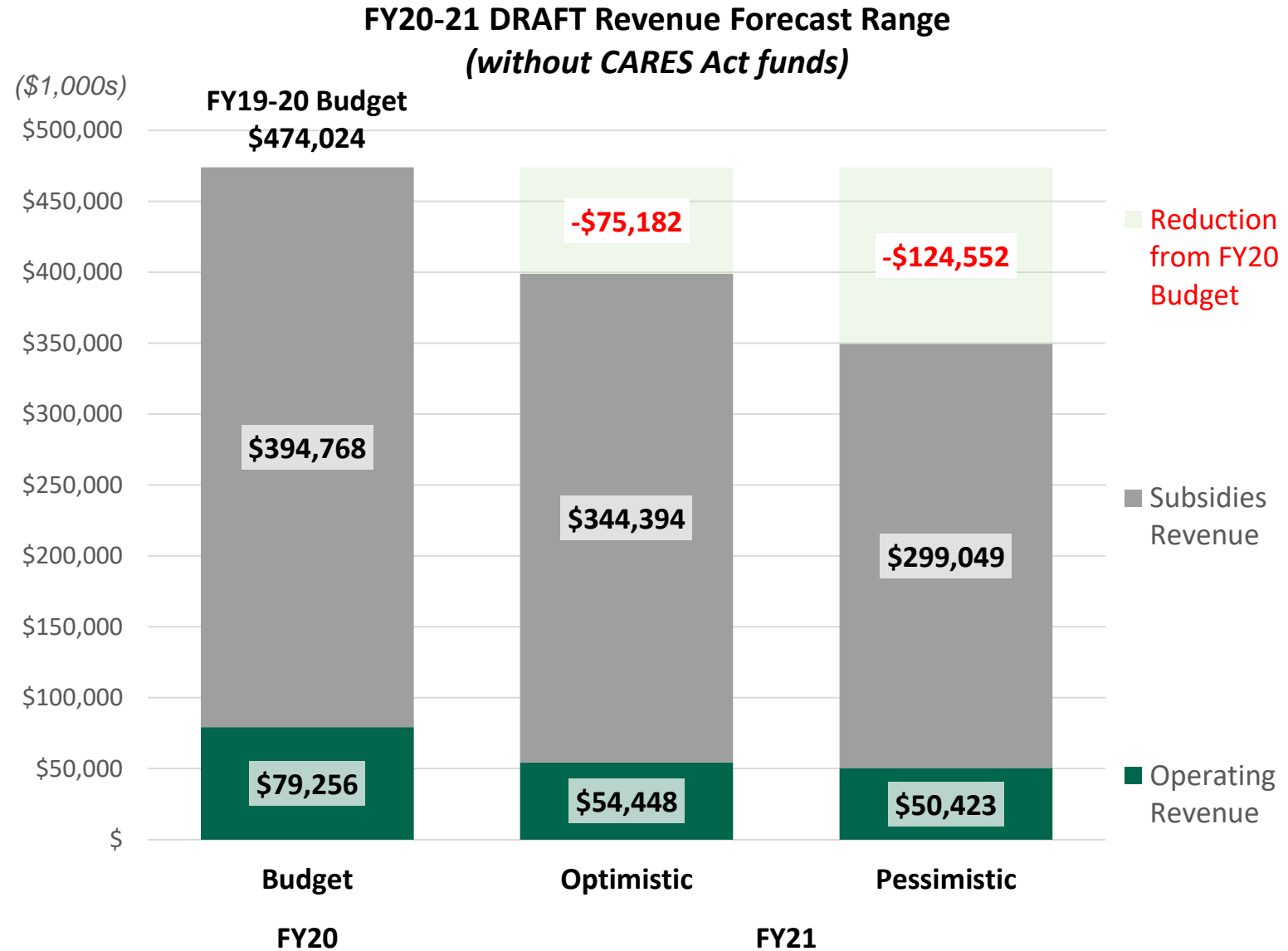
Measures Taken to Control Expenses

- Service reduced to approximately 65% of prior level
- Hiring freeze except for essential positions
- Travel and training only for essential purposes
- Evaluating new and renewal contracts for necessity

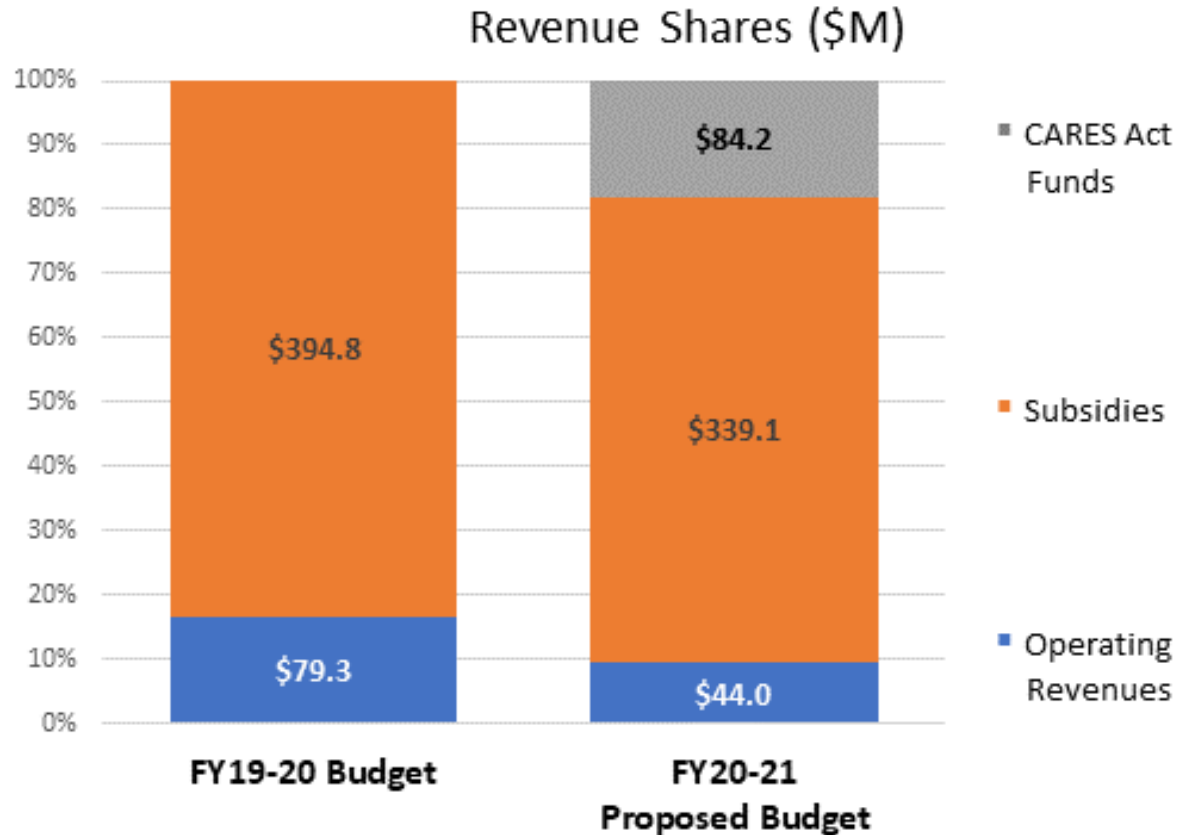
FY19-20 Revenue Overview



FY20-21 DRAFT Revenue Forecast Range

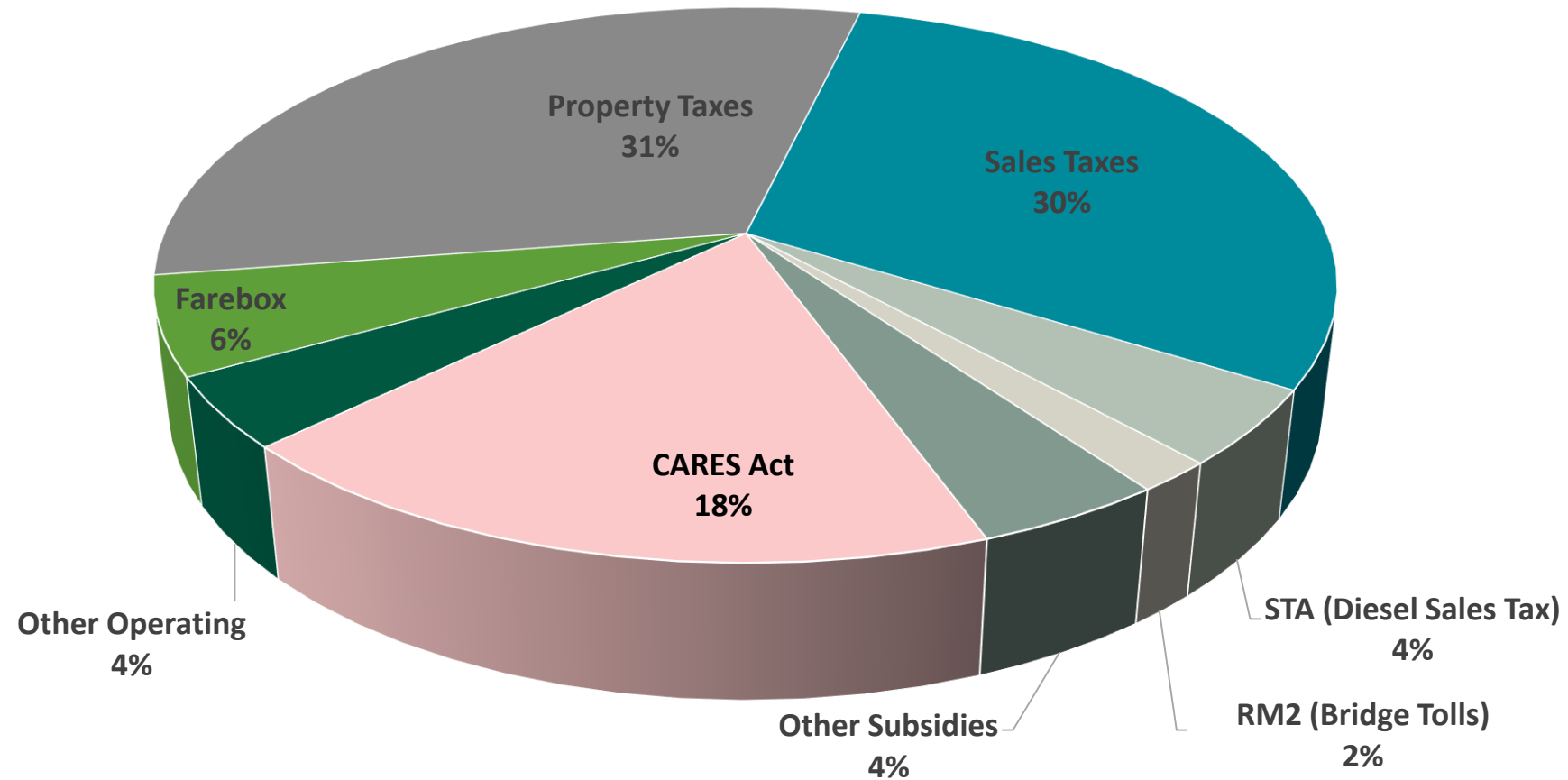


CARES Act Funding



- District allocated \$82M in first round
 - Staff estimates \$30-40M will be needed to backfill losses in FY 19-20
 - Will be just enough to have a balanced budget for FY2020/21
- MTC approved \$33.8M to AC Transit in second round

FY20-21 Draft Revenue Overview



Going Forward

- Reserves currently untouched
- Staff estimates District will utilize all CARES Act funds by end of 2020
 - Significant property tax revenue payment in December will set up District well to start 2021
- Major cost driver is headcount
 - Assuming reductions only by attrition
 - CARES Act congressional expectation - funding is to keep employees on payroll
- AC Transit can adjust with FY20-21 budget adoption as more is known



Service Recovery Framework

Uncertain Factors Impacting Recovery



Physical distancing on buses



Re-opening of schools



Commuter ridership demand



Traffic conditions



Long lead time to implement service changes

Service Recovery Phases

Actions-To-Date

- 3/16/20 - Suspended Supplementary School Service
- 3/31/20 – Implemented the Emergency Service Plan (equivalent to Sunday service levels)
- Canceled the June Operator Sign-up with ATU due to safety concerns

Phase 1 – June 2020

- Operate more Stand-by service:
 - Overloaded Trunk Lines
 - Nighttime Transbay Lines

Phase 2 – August 2020

- Return service to 70-80% of pre-pandemic levels
 - Operate BRT at 10-minute frequency
 - Reactivate all Supplementary School Service as appropriate
 - Increase most trunk lines to weekday service levels
 - Limited Transbay service

Phase 3 – Summer 2021

- Revamp service network to meet demand
- Maintain 70-80% service levels or adjust based on available revenues
- Conduct Public Hearing to implement new network

Resuming Fare Collection & Transit Priority Infrastructure

Fare Collection

- Targeting late summer pending approval
- Dependent on installation of operator shields on fleet
- Should allow for additional rider capacity
- Reduce non-destinational travel
- Investigating All-Door Boarding Pilot
- Preparing for Mobile Ticketing Pilot

Transit Priority Infrastructure

- Seeking partnerships to implement “quick build” projects such as:
 - Advancing Bay Bridge Forward through MTC
 - Pilot projects in conjunction with ACTC and local jurisdictions
 - Transit priority projects with local jurisdictions
 - Completion of Rapid Corridors and Dumbarton IDEA Grant projects

Blue Ribbon Transit Recovery Task Force – Transit Agency Working Group Effort



Regular meeting and coordination amongst transit agencies



Provide collective input from the transit agencies to the Blue Ribbon Task Force regarding:

Finance
Health & Safety
Planning & Operations
Communications & Advocacy



Peer planning discussions, including level of service to be restored and when, vehicle load factors, ridership levels, and fare collection status/plans



Coordinating approaches to ramping up service up as economy re-opens and seeking opportunities for collaboration



Coordinated advocacy on financial and legislative actions and policy



Develop common set of standards for service operations such as Physical Distancing measures on buses and trains



Discussion



Thank you