Key Performance Indicators for Operations

Chart 1 - On-Time Performance

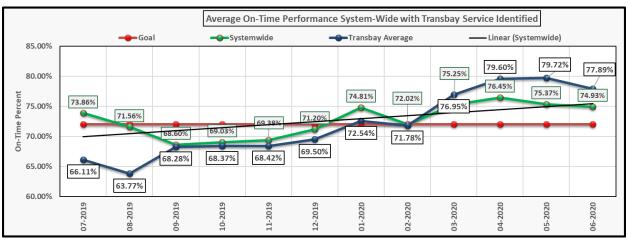


Chart 2 - Ridership

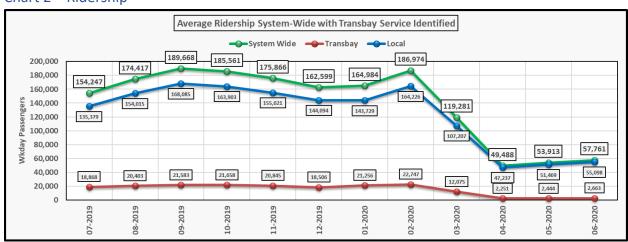


Chart 3 - Service Operated

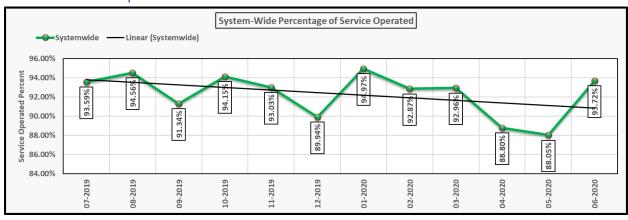


Chart 4 - Log-On Rate

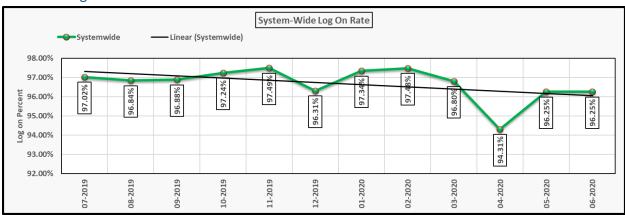


Chart 5- Scheduled Operator Unavailability

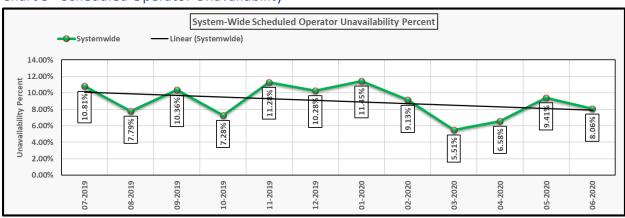


Chart 6 - Unscheduled Operator Unavailability

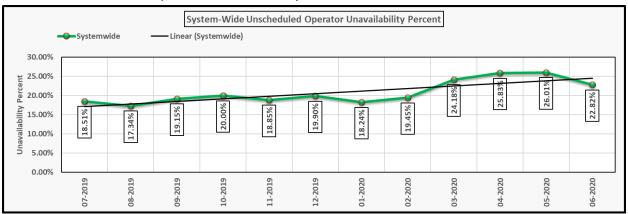


Chart 7 – Passenger Accidents

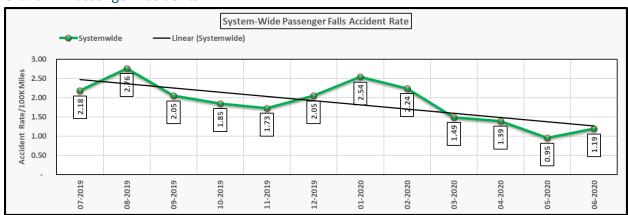


Chart 8 – Vehicle Accidents

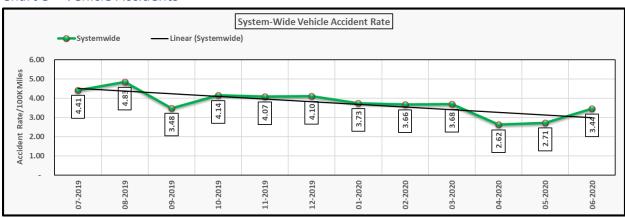


Chart 9 - Miles Between Road Calls

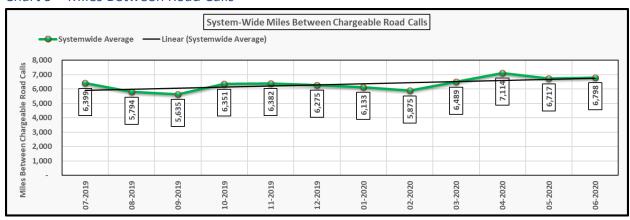


Chart 10 – Overall Bus Cleanliness

