

ALAMEDA-CONTRA COSTA TRANSIT DISTRICT
SEPTEMBER 23, 2020
6:00 PM PUBLIC HEARING
ELIMINATION OF BART-TO-BUS PAPER TRANSFER TICKET
TRANSCRIPT

EXHIBIT A
TO 9-23-20
BOARD MINUTES

Sheela Gunn-Cushman

I forget that I have to turn on my screen in order to get the pop up. Okay, I'm Sheila Gunn-Cushman and I am concerned about this for a number of reasons. I was concerned about the Clipper thing. What I will say is that there are accessibility issues with Clipper that are being dealt with at MTC and there are legal actions happening about it. I'm not connected to them. I don't know what they are exactly, but, um, I know that there are a lot of tourists who come to the Bay from all over. And I know that they don't have Clipper Cards. I know that they then have to buy a Clipper card, pay \$3 and then that Clipper card, you know, isn't any good to them once they leave here. So it's \$3 thrown down the tube. I was not aware of the low income things for Clipper cards other than RTC folks with disabilities and folks who are elders. I just want to make sure that maybe what needs to happen is a lot of education. I haven't been out on the streets as far as transportation goes, I don't know how many announcements have been made and how many languages. I'm worried about people who are poor and in places far from BART stations who may use BART on occasion, but it's not all that convenient to do all the Clipper stuff. I know that I have a Clipper card and I know that I get the discounts and I'm glad. But one of the things that, as a blind person, they cannot do is look at the thing on BART or on the bus and make sure that the discounts are being applied. That is not an accessible process. So, what I would say is I would challenge the Board to assure accessibility across the board in multiple languages and in access, having to do with the Americans with Disabilities Act. And I think that's it for me. Thanks.

Armaan Rizvi

Yes, um, I believe them know. This is, um, this is like a good change. It will cut down on all it will be like more friendly for the environment as no we're not using as much like paper. But I also feel as though, as previously mentioned by board, you know there's clippers cards are not really accessible. So I feel like if this will happen, um, Clipper card need to become much more accessible to everyone, including low income.

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Okay. one interesting thing that was raised by a person who said about the Title VI Equity thing. I would like to double back on that too because you say you have to use the Clipper card to ride BART is untrue. If you still have red tickets, the ticket machines will accept them. And some of us in the disabled community, when we heard about this, we have bought tickets, so that we can continue to ride BART without electronically being tracked. Thank you.

(Staff asked if there were any public speakers with questions from the interpretation channels; there were none).