



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

File Number: 20-422

Report ID: 20-422

Type: Regular - Operations

Status: Received

**Agenda
Section:**

Meeting Body: Board of Directors -
Regular Meeting

Report Created: 09/22/2020

Final Action: 11/12/2020

ded Action: Consider receiving the Quarterly Operations Performance Report for AC Transit Fixed Route Services during the First Quarter of Fiscal Year 2021.

Sponsors:

Enactment Date:

Attachments: STAFF REPORT, Att.1. Q1 FY 2021 - Operations
Quarterly Performance Report: Tables & Charts

Enactment Number:

Hearing Date:

Effective Date:

History of Legislative File

Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
Board of Directors - Regular Meeting	11/12/2020	Received				Pass
<p>Action Text: MOTION: ORTIZ/WILLIAMS to receive the Quarterly Operations Performance Report for AC Transit Fixed Route Services during the First Quarter of Fiscal Year 2021. The motion carried by the following vote:</p> <p>Notes: Training and Education Manager Michael Flocchini presented the staff report.</p> <p>Director Shaw asked commented on issues concerning the operator log-on rate and whether the log-on data was accurate. Chief Information Officer Ahsan Baig responded that inaccuracies occurred when new emergency schedules were loaded into the system and that a software bug was identified and addressed. He further added that, in general, the operator log-on rate is an on-going project and continues to show inaccuracies because the systems that track the vehicle data and the operator availability do not communicate as expected yet.</p> <p>Director Shaw asked for an explanation of the increase in vehicle accidents. Mr. Flocchini confirmed the increase in accidents but clarified that traffic controls were developed around the Tempo corridor and San Leandro Transit Center to lower the accident rate.</p> <p>Director Harper asked for clarification as to why the District is still experiencing high</p>						

operator unavailability numbers. Chief Operating Officer Salvador Llamas explained that a significant number of employees and operators take unscheduled medical or family leave to care for their health, their school-age children or family members because of the pandemic. In addition, many operators exercise their option to take scheduled paid leave. He added that the District uses an excess of shadow service because of the distancing rule while some operators are scheduled to cover other duties when needed. Mr. Llamas further clarified that Federal Transit Administration regulatory compliance mandates that a prescribed number of operators be engaged in training on an on-going basis, making them unavailable to run the local routes.

Ayes: 7 President Wallace, President Ortiz, Director Harper, Director Williams,
Director Shaw, Director Peebles, Vice President Young
