



STAFF REPORT

MEETING DATE: 2/11/2021

Staff Report No. 21-078

BRT Project Updates:

- 1) Project Delivery & Close-Out
- 2) Operational Performance/Ridership
- 3) Security - Fare Enforcement
- 4) Bus Only Lane Enforcement
- 5) Customer Service
- 6) Station Cleanliness and Graffiti
- 7) Tempo Launch Marketing, Communication & Outreach
- 8) Contract Compliance Update