

Key Performance Indicators for Operations

Chart 1 – On-Time Performance

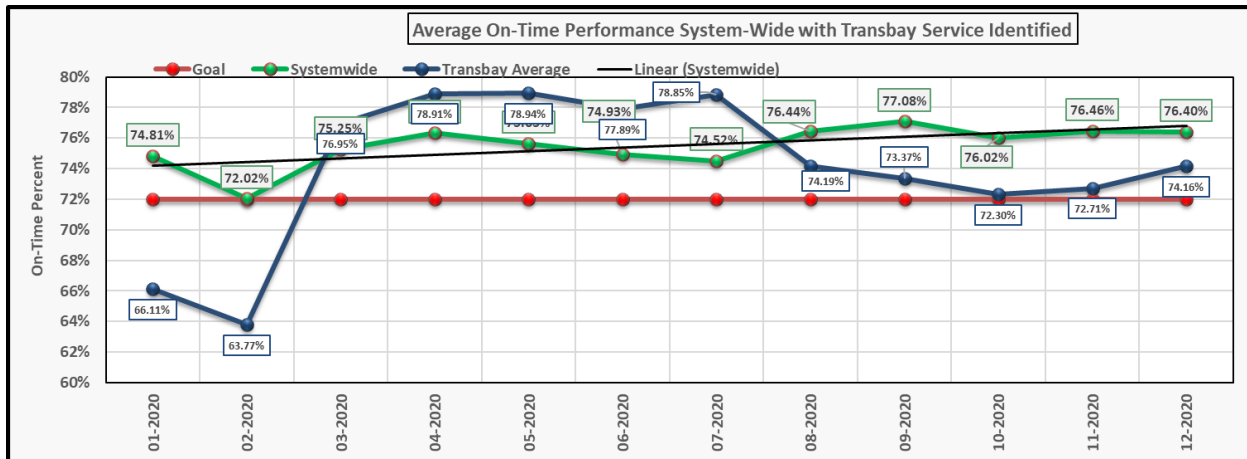


Chart 2 – Ridership

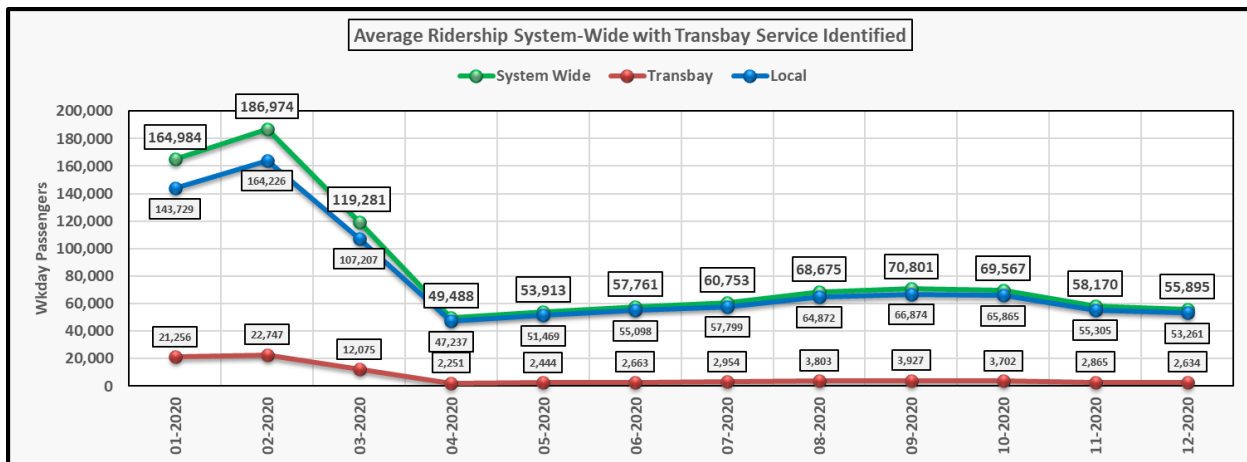


Chart 3 – Service Operated

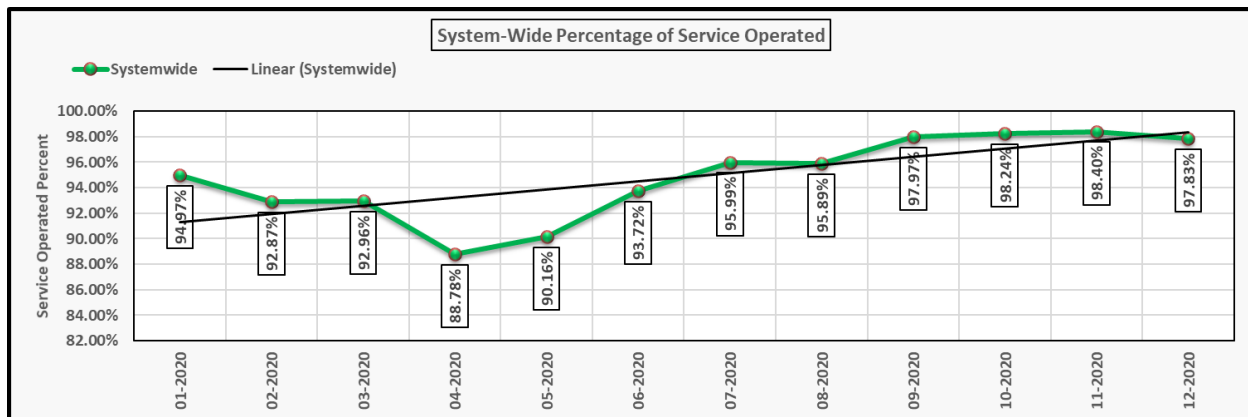


Chart 4 – Log-On Rate

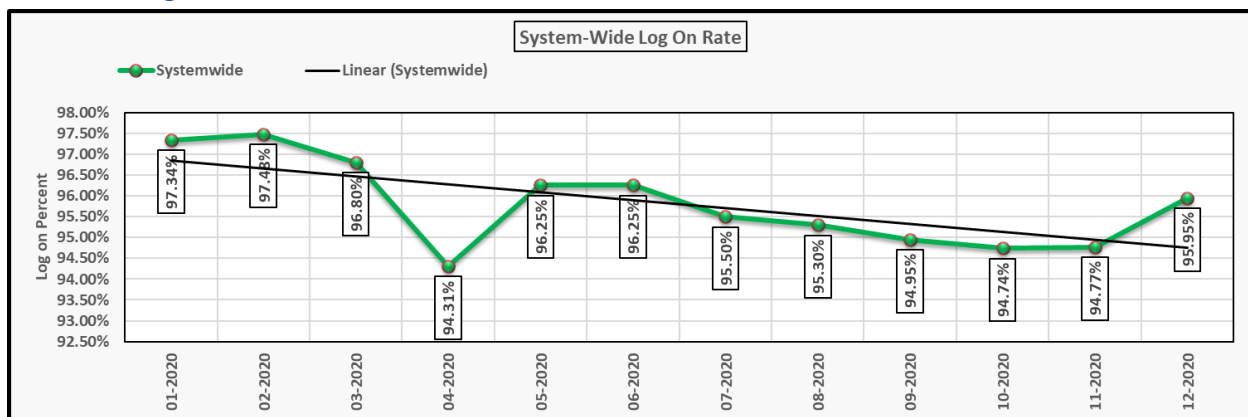


Chart 5– Scheduled Operator Unavailability

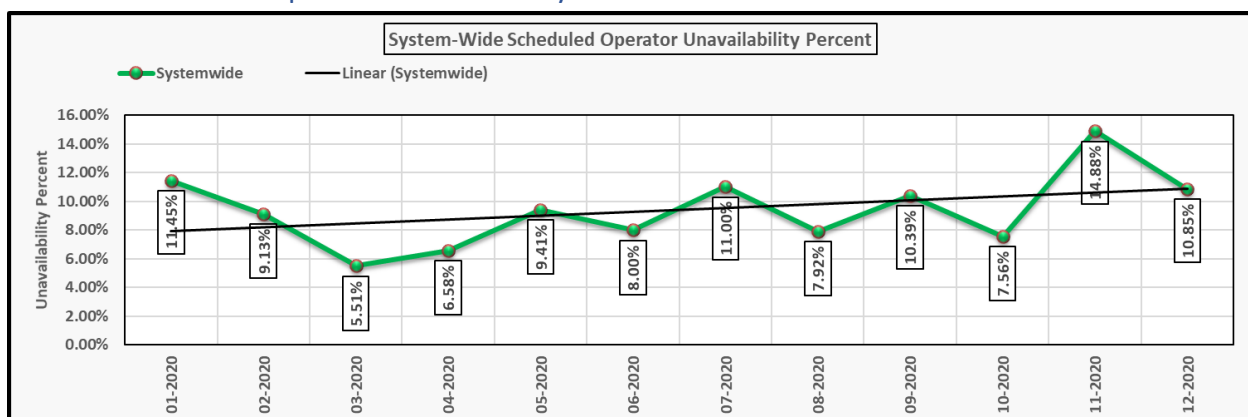


Chart 6 - Unscheduled Operator Unavailability

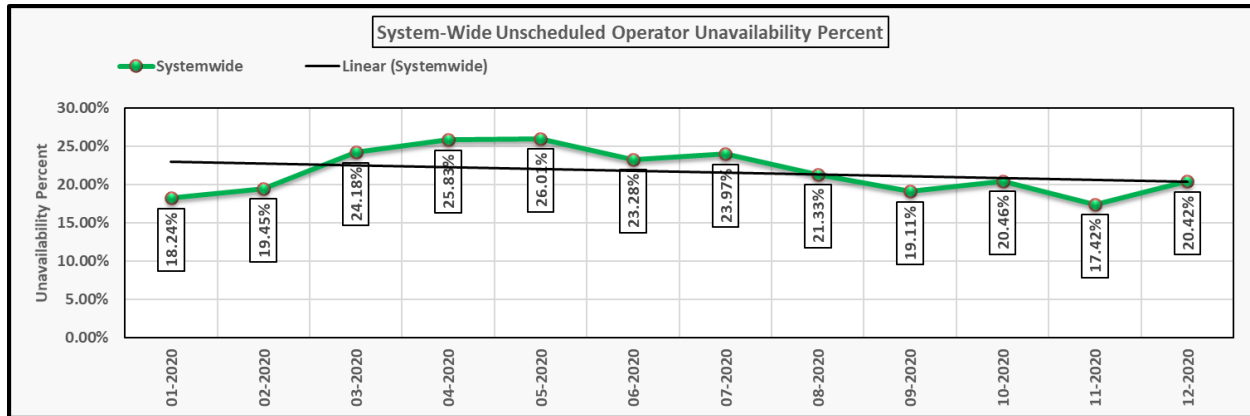


Chart 7 – Passenger Accidents

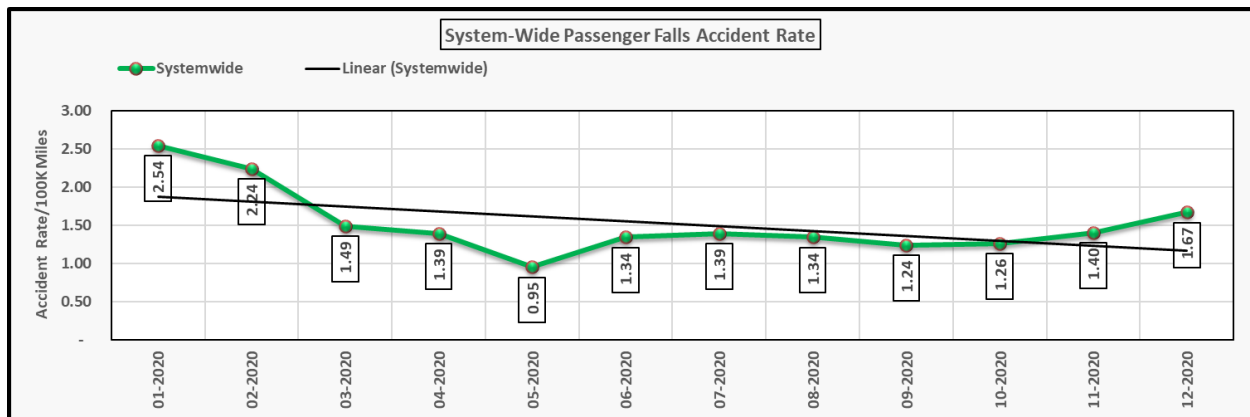


Chart 8 – Vehicle Accidents

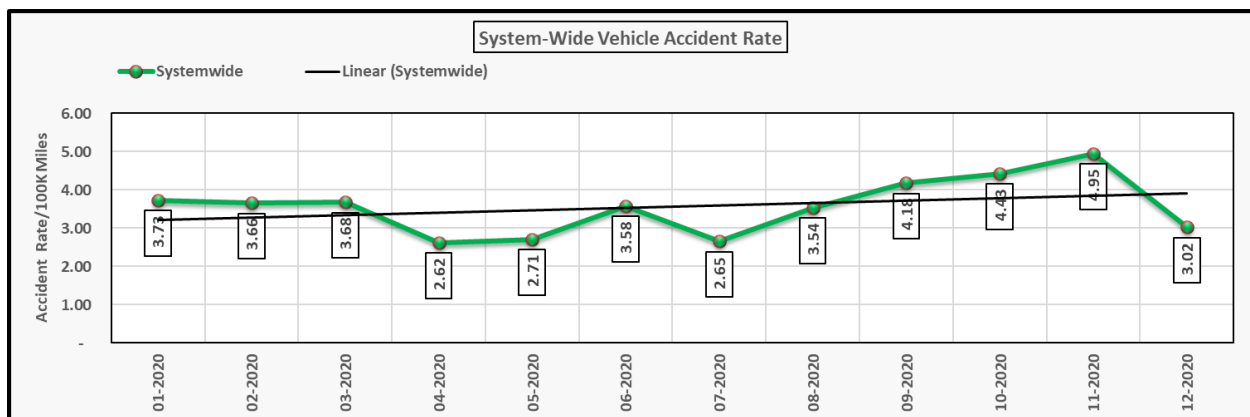


Chart 9 – Miles Between Road Calls

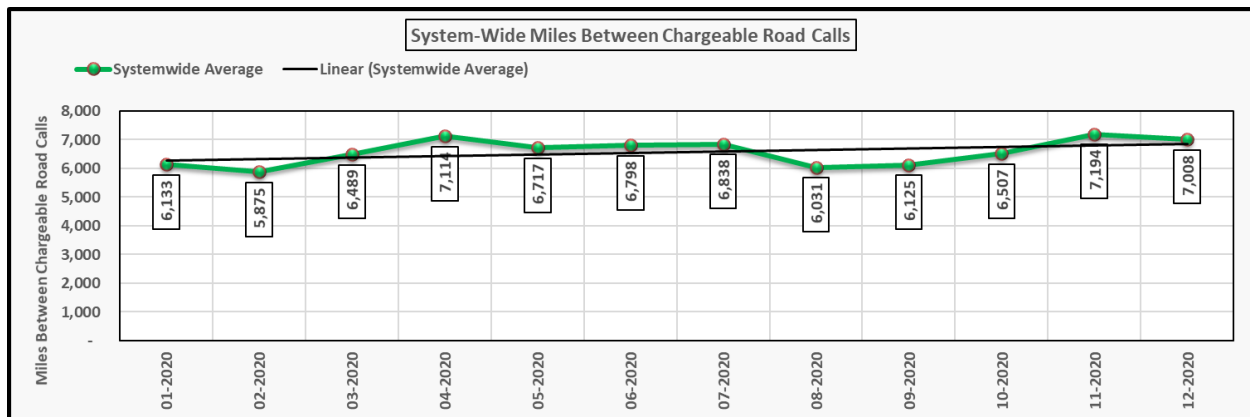


Chart 10 – Overall Bus Cleanliness

