Oakland Coliseum Mass Vaccine Site- Governor Gavin Newsom and the Biden-Harris Administration launched a pilot project to establish community vaccination sites in Oakland at the Coliseum complex and in Los Angeles at the California State University. These pilot sites are part of the wider effort to establish 100 vaccination sites nationwide in the federal administration's first 100 days.

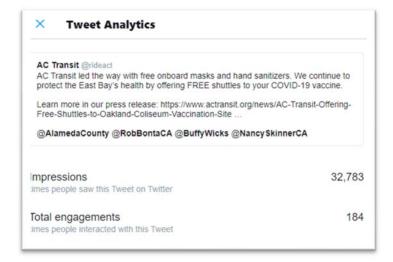
The sites will be co-run by the Federal Emergency Management Agency (FEMA) and the State of California through the Governor's Office of Emergency Services (Cal OES). Operation of the site is expected to be six months (2-FEMA and 4-CalOES). On February 16th, AC Transit partnered with the Governor's Office of Emergency Services to provide fare-free bus shuttle service to and from the Oakland Coliseum Vaccination Site. The service is a combination of a short shuttle service between Coliseum BART and the Oakland Coliseum complex parking lot and a longer service line that leaves Eastmont Transit Center and Coliseum BART before continuing to the Vaccination Site. Only people registered with appointments will be able to board the shuttle service.

This approach of direct routes into the site will improve vaccine access for seniors and those with mobility impairments. To support this effort, AC Transit is provided with a dedicated bus lane into and out of the Coliseum complex. Many staff members have been instrumental and incredibly resourceful to help make this happen with very short notice, and we can't thank them enough. This is yet another historic moment when AC Transit responded in an expeditious manner to support our Communities and the Region.

On February 12 the District launched rider communications regarding fare-free service to the Coliseum Vaccination site. Over 32,783 people saw the post over the Presidents' Day weekend.







Ongoing Advocacy for Transit and Vaccines for Employees - State: The District has recently completed a round of meetings with members of the AC Transit State Delegation. Most recently, President Ortiz along with Directors Shaw and Williams met with newly elected Assemblymember Alex Lee and for a second time this month with Assemblymember Bill Quirk. Meeting topics have included advocacy for state funding and vaccine prioritization for transit workers.

Additionally, the General Manager and staff joined several Bay Area GMs for an introductory meeting with the new Assembly Transportation Chair, Laura Friedman.

Federal: In advance of the House T&I committee meeting of February 10, President Ortiz, the General Manager and staff joined CTA and BART in a meeting with the office of Congressmember Mark DeSaulnier. The Transportation and Infrastructure Committee voted 39-25, to advance its \$96 billion portion of the American Rescue Plan which includes \$30 Billion in funding for transit. In advance of the hearing, staff sent a letter of support to members of the AC Transit federal delegation.

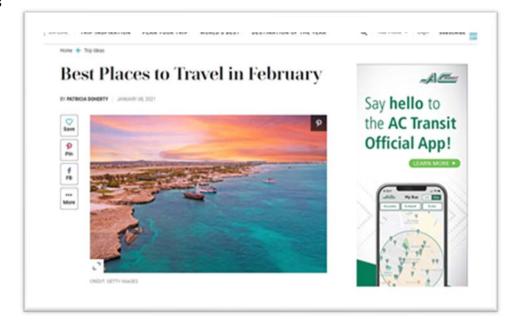
New Website & Digital Communications

On February 2 the District released the redesigned website. Part of the District's reNew Plan, the redesign offers easy trip planning and navigation, expanded rider resources and many options to engage with AC Transit.

The former AC Transit website was archived February 19, 2021. Current users are advised to change their bookmarks for seamless transition. Staff continues to collect user input to help shape rolling updates throughout the year.

The AC Transit Official App promotional campaign continued with programmatic

advertising via keywords, geo-fencing and site retargeting. The Twitter campaign generated a total of 1,480 link clicks, over 315K impressions reaching 147K people.



On February 10 launched communications campaigned regarding the federal mask wearing mandate, and finished design and production of face mask covering decals to be installed on buses.





Governor Newsom Zero Emission Funding- With the California Air Resources Board's Innovative Clean Transit Rule looming, requiring large transit fleets to fully convert to zero emission by 2040, all public transit agencies have a keen eye focused on zero emission funding. The Governor released his budget proposal in January which included a \$1.5 billion investment in zero emission vehicles. While this is a great first step, this proposal still needs to make its way through the legislative process. AC Transit has always been an active proponent for zero emission funding and once again did its part to get this proposal to the finish line. The District signed onto a letter from CALSTART's Zero Emission Bus Coalition to the Chairs of the Budget Committees of both the California Assembly and Senate urging support of the Governor's zero emission proposal. The zero emission funding plan is an all-of-the-above strategy, intended to stimulate all corners of the zero emission market. Of particular significance to the District was its emphasis on support of the heavy duty sector, including buses, and zero emission infrastructure.

New Gillig Battery Electric Bus – Work is completed on our very first Gillig battery electric bus (BEB) and is undergoing extensive road testing by the factory to ensure we receive a safe, reliable, and sustainable vehicle for our revenue fleet. This bus will be the first in a total of (23) Gillig BEBs that are scheduled for production through May of 2022. The first (2) BEBs will arrive by the spring of 2021.

Originally the remaining (21) buses were to start arriving by the fall of 2021; however, Gillig informed the District a new California axle weight standard will go into effect on January 2022 that will require Gillig to shift the roof mounted battery pack layout in order to comply. Our original line entry plan had (5) BEBs starting in the fall and delivered in December 2021 and the remaining (16) BEBs in the spring of 2022. This was to allow some time for the (16) chargers to be installed at Emeryville D2. We agreed with Gillig to push the (21) BEB order past January 2022 so all (21) buses will be built the same and it gives us some "wiggle" room with Pacific Gas and Electric (PG&E) for the charger project.

This first bus is tentatively scheduled for arrival at the District's Central Maintenance Facility the week of March 8^{th.} Maintenance staff will then begin installation of additional components such as farebox, radio and Clipper along with receiving familiarization and driver training sessions. New features in this bus will include an operator safety barrier, passenger awareness monitor and blue flip-up seating to designate use for wheelchair securement and other mobility aid passengers.





Taking It to the Streets – In December 2020, Operations launched the Human Trafficking Awareness training campaign in all Bus Operator classes. Supporting the District's pledge to the US Department of Transportation's Transportation Leaders Against Human Trafficking initiative, staff continue to learn from the experts. In February 2021, Detective Dawkins and Detective Fike from the Transit Crimes Unit of the Alameda County Sheriff's Office visited Training and Education Department staff. Energetic, knowledgeable, and incredibly professional, both detectives



were engaging and optimistic that AC Transit is partnering to help make their jobs and the communities we serve that much safer. Review of the program enabled each to detail real-world scenarios highlighting the significance of this training effort.

Berkeley Renames a Portion of Shattuck Avenue - On February 11th the City of Berkeley unveiled the newly renamed eastern segment of Shattuck Avenue, Kala Bagai Way. The renaming of this portion of Shattuck Avenue is the culmination of a \$10.3-million-dollar project called the Shattuck Reconfiguration Plan that the City of Berkeley has been underway for almost 8 years. The Shattuck Reconfiguration will provide a safer, more friendly experience for all modes (pedestrians, cyclists, drivers and transit users). The Shattuck Reconfiguration has particular significance for AC Transit because they have converted the western portion of the Shattuck fork into 2 way, which allows AC Transit buses to go straight



through the Shattuck Ave/University Ave intersection, instead of negotiating a rather dangerous dog leg to get to the other side of University. City of Berkeley Economic Development staff specifically wanted AC Transit, and some of the other transit providers (Bear Transit and the Lawrence Berkeley Lab shuttle) to be the first users of this newly unveiled stretch of Shattuck.





Old Configuration

New Configuration

TEMPO Transit Enforcement – The Alameda County Sheriff's Office continued the customer service and educational approach to fare enforcement on the Tempo Line 1T. Messaging is also used to ensure the community is aware fare is being collected to keep the service operating at an optimal level. Most members of the community are compliant and properly purchase the appropriate fare to ride the system. Deputies and AC Transit BRT Platform Agents continue to offer assistance to those patrons who have difficulty navigating the payment options to purchase their fare. To date, there have been no citations written to Tempo passengers.

Facilities Maintenance Activities — The Maintenance Department utilizes Ellipse Enterprise Asset Management System (EAMS) software to track facility equipment, repairs, material requisitions and labor transactions on each of its asset categories. Ellipse is used to schedule preventative maintenance activities and retain records of inspections and repairs. During calender year 2020, the Facilities Maintenance team performed over seven-thousand eight hundred (7,800) repairs and inspections across the various District properties.

Work Order Type	D2-F	D3-F	D4-F	CMF-F	D6-F	GO	Total
Corrective Maintenance	90	227	84	103	310	51	865
Facilities Inspection	96	24	154	70	62	75	481
Facilities Repair Request	82	42	344	194	85	15	762
Preventative Maintenance	740	119	1291	1298	930	1321	5699
	1008	412	1873	1665	1387	1462	7807

Bus Cleanliness Inspection (BCI) – Quality Assurance performs monthly Division Bus Cleanliness Inspections (BCI) using a grading criterion focused on 19 areas of the bus (14 internal and 5 external) to allow Division staff to align resources and programs to improve the overall cleanliness and appearance of the fleet. Ratings of 1-4 are listed as Unsatisfactory, 5-7 is Satisfactory, and 8-10 is Excellent.

During the month of January 2021, three Divisions experienced an improvement in performance. System wide the BCI rating scores improved by 1.23% to an overall rating of 8.14 achieving the District KPI goal of an "Excellent" rating. System wide bus interior rating was "Excellent" with a rating of 8.13 and bus exterior was "Excellent" with a rating of 8.18. Congratulations to all divisions for earning a BCI rating above the District KPI goal of 8.10.

January 2021

Month Summary	Division 2	Division 3	Division 4	Division 6	System Wide
Monthly Overall Rating	8.28	8.21	7.82	8.26	8.14
Previous Month Overall Rating	8.24	8.28	7.57	8.09	8.05
Net Change	0.50%	-0.81%	3.35%	2.08%	1.23%
General Monthly Information	Division 2	Division 3	Division 4	Division 6	System Wide
Interior Rating (categories with *)	3.26	8.17	7.83	8.26	8.13
Exterior Rating (categories with #)	8.33	8.33	7.80	8.26	8.18