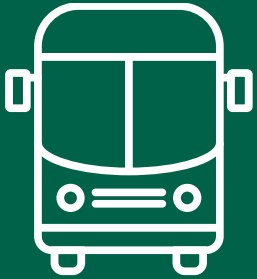


SERVICE RECOVERY UPDATE

Robert del Rosario,
Director of Service Development and Planning



Planning for the Future



Currently operating at 75% service level with approximately 40% ridership (60% loss)



Sustain current service level with gradual increases as resources allow. This includes supplementary service and reliability fixes.



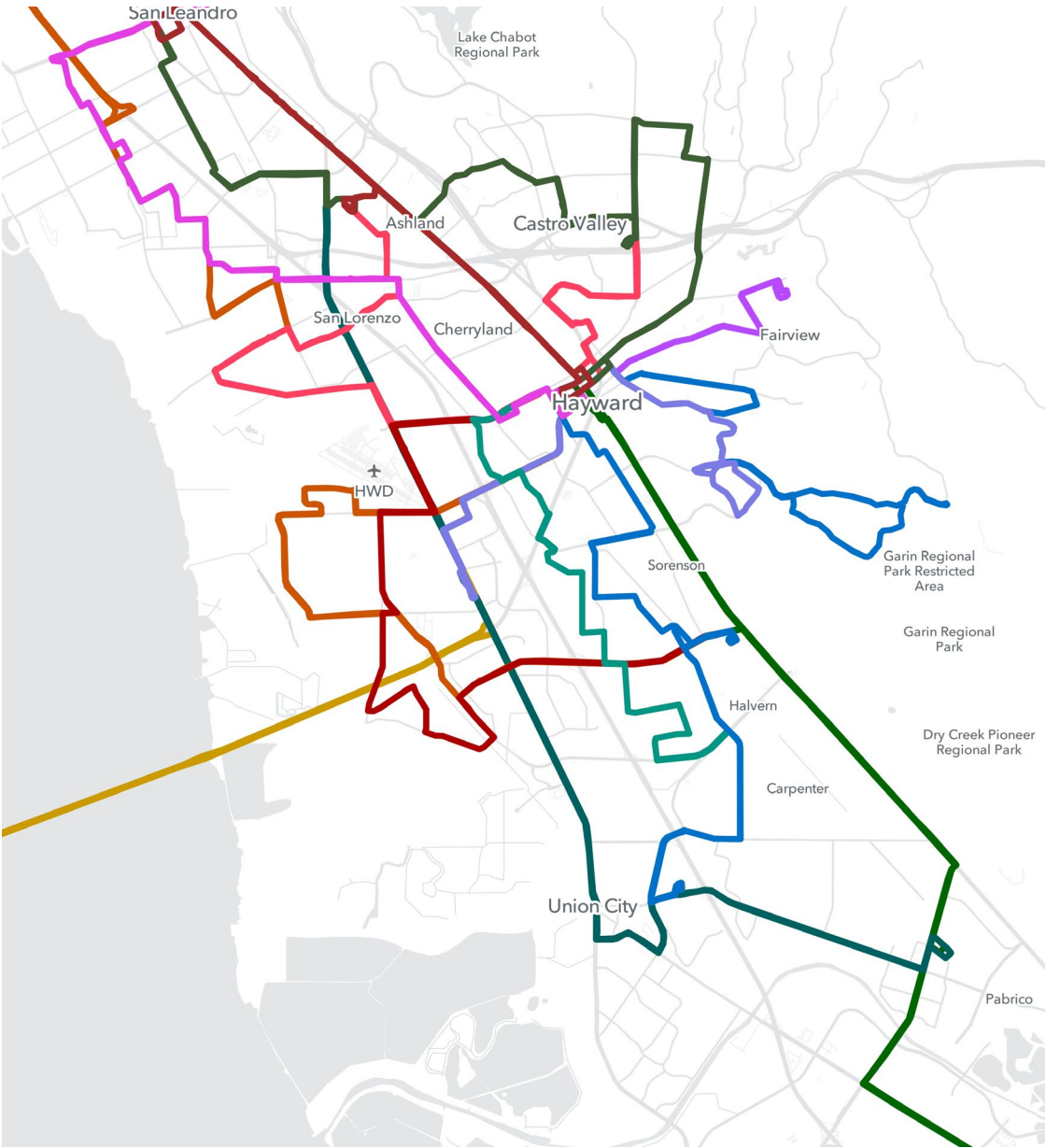
Continue to plan and adjust as financial projects, ridership patterns and hiring efforts are quantified.



Plan to engage in robust public outreach and planning effort that is informed by data and community input that will require Board approval.

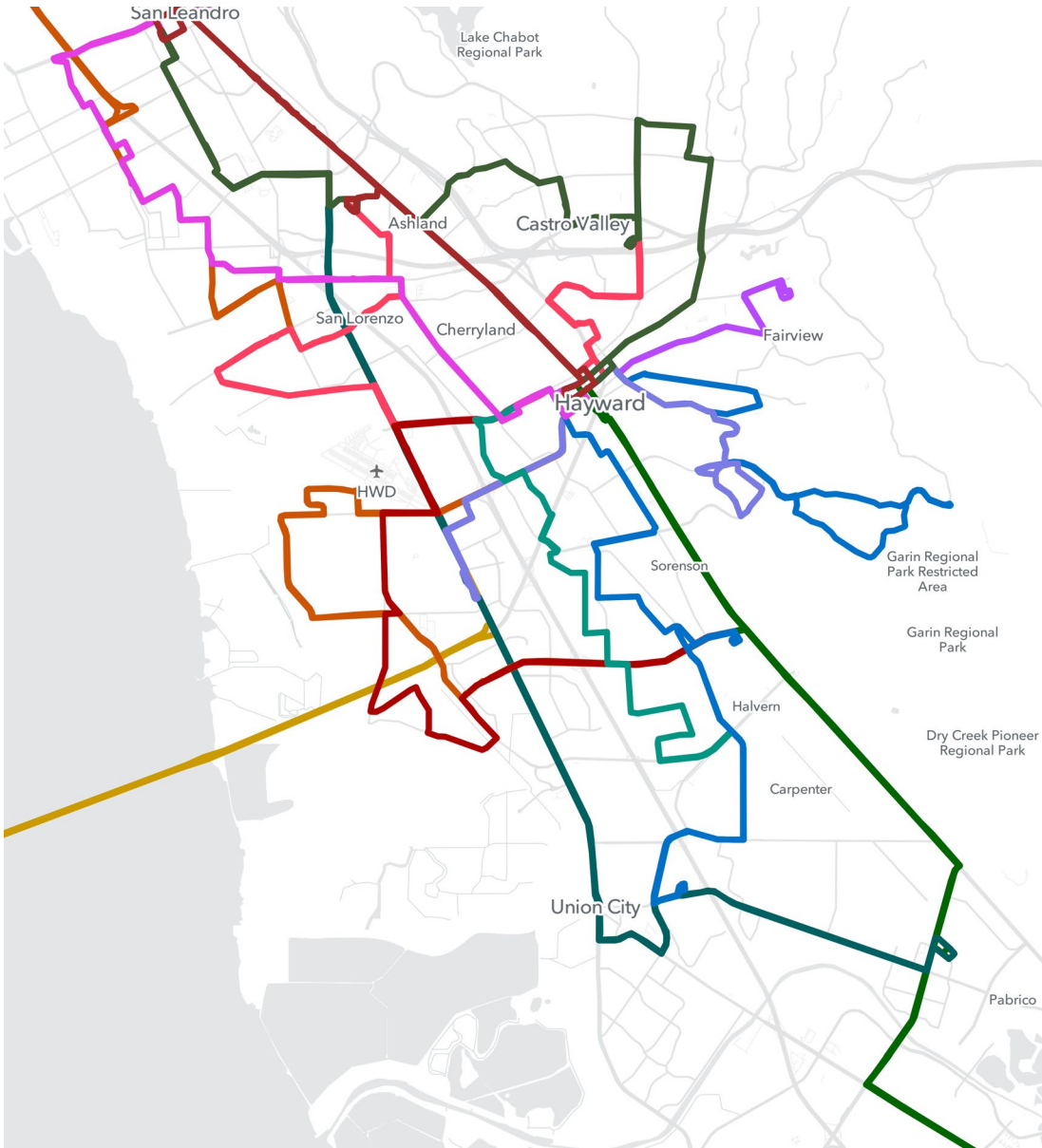
Lines in Hayward, Ashland, Cherryland, Castro Valley, Fairview, and San Lorenzo

Line	Intervals	Status
10	17 mins	Active
28	60 mins	Active
34	60 mins	Active
35	60 mins	Active
41	60 mins	Active
56	60 mins	Active
60	40 mins	Active



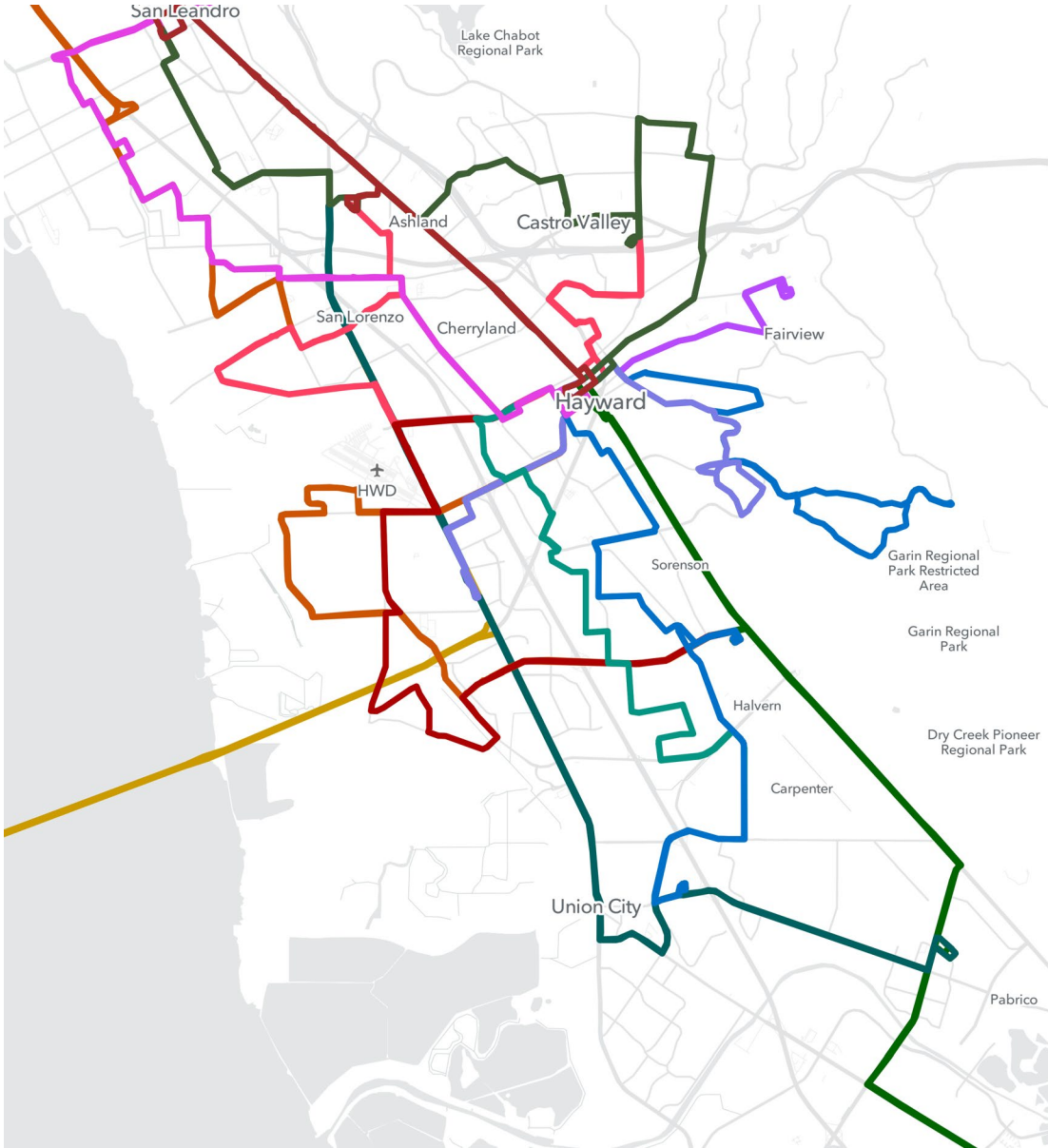
Lines in Hayward, Ashland, Cherryland, Castro Valley, Fairview, and San Lorenzo

Line	Interval	Status
83	30 mins	Active
86	30 mins	Active
93	60 mins	Active
94	60 mins	COVID Suspension
95	60 mins	Active
97	15 – 20 mins	Active
99	20 mins	Active
M	---	COVID Suspension – Transbay San Mateo
S	---	COVID Suspension – Transbay SF



Local Lines serving Hayward USD

Line	Three HUSD Schools
95	Bret Harte Middle School
97	My Eden High School
60	Hayward High School
94	Hayward High School
95	Hayward High School



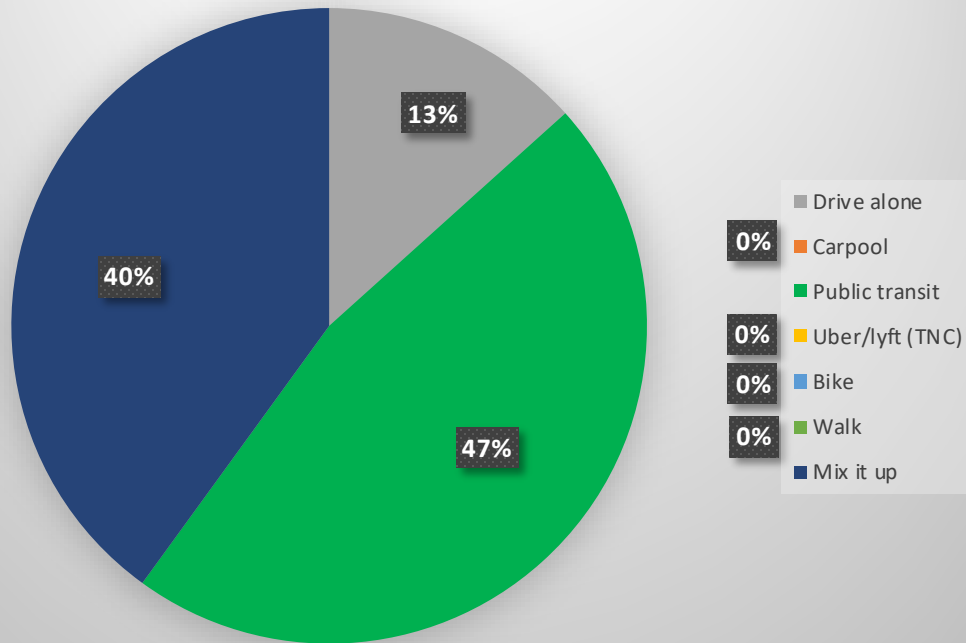
Transit Talks: Outreach by the Numbers

Outreach/Promotions/Participations (6 meetings total):	By the Numbers
Total live participation via Zoom video/dial-in	542
Total live Facebook views	1,585
Total Live views on actransit.org/talks	206
Total Facebook & Instagram Views / Engagements	145,585 / 917
Total LinkedIn Views / Engagements	1,044 / 56
Total Instagram Views / Engagements	220,532 / 1,496
Total Media Ad Reach	428,500*

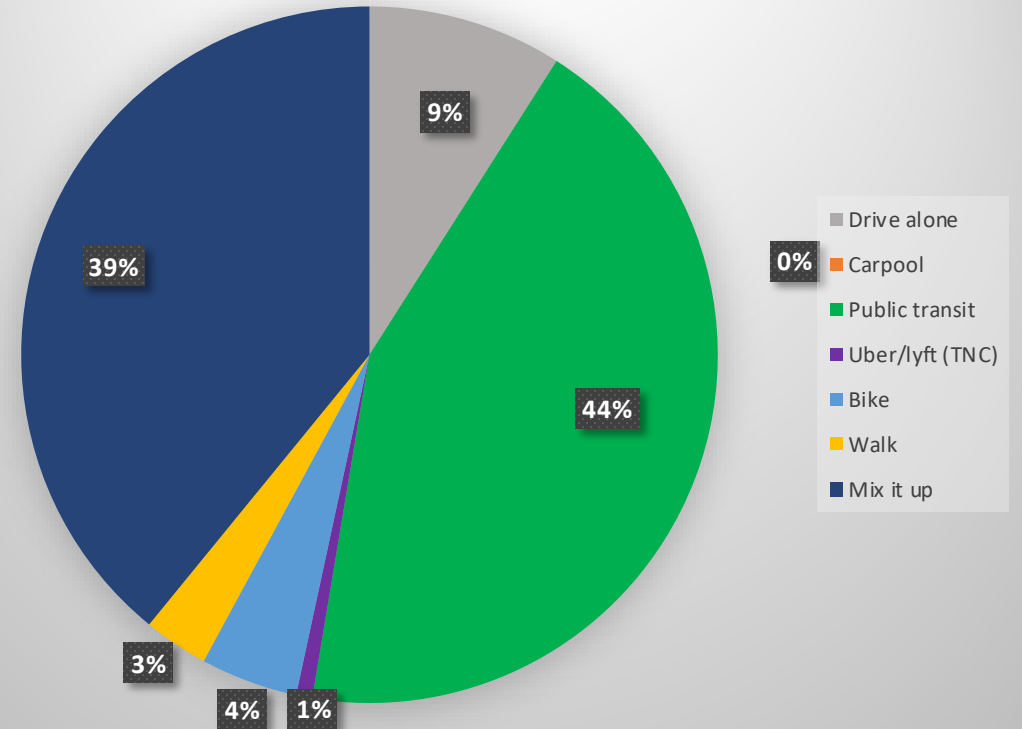


Live Polling Question #1: How will you travel once you return to work/school/other activities?

Hayward, Unincorporated South Alameda County



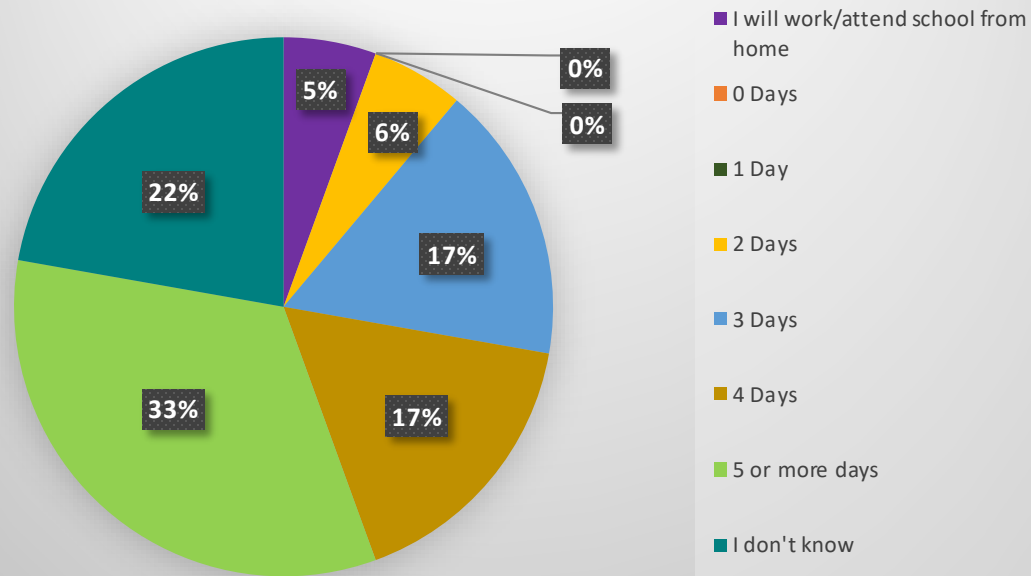
Total Participants (All 6 Meetings)



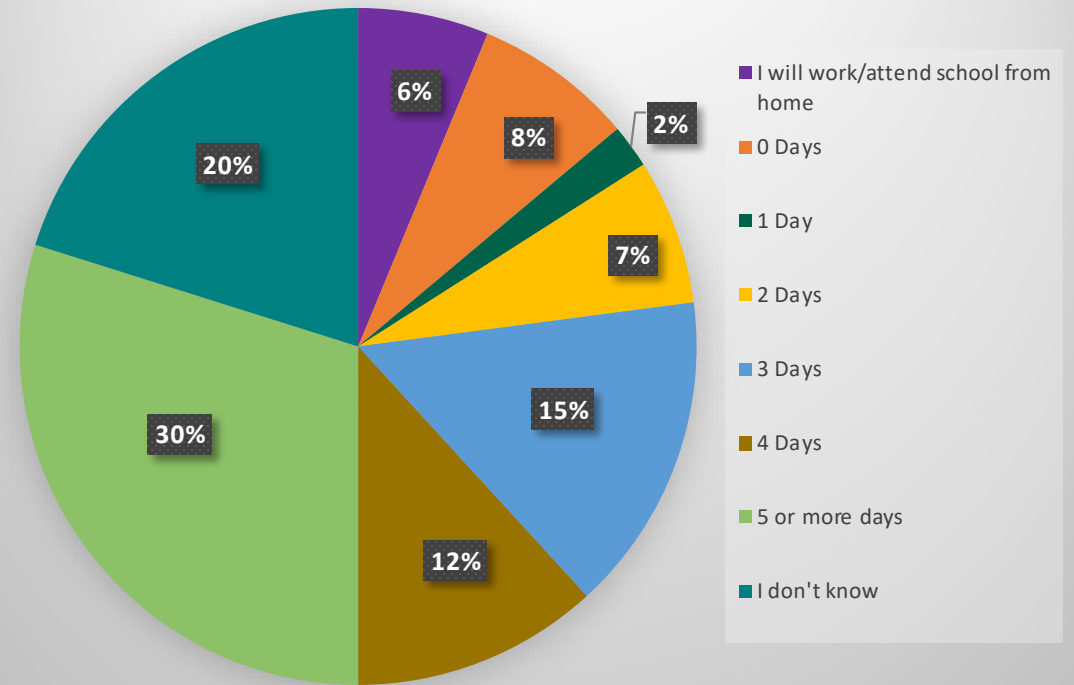
actransit.org/talks

Live Polling Question #2: How many days per week will you be commuting?

Hayward, Unincorporated South Alameda County



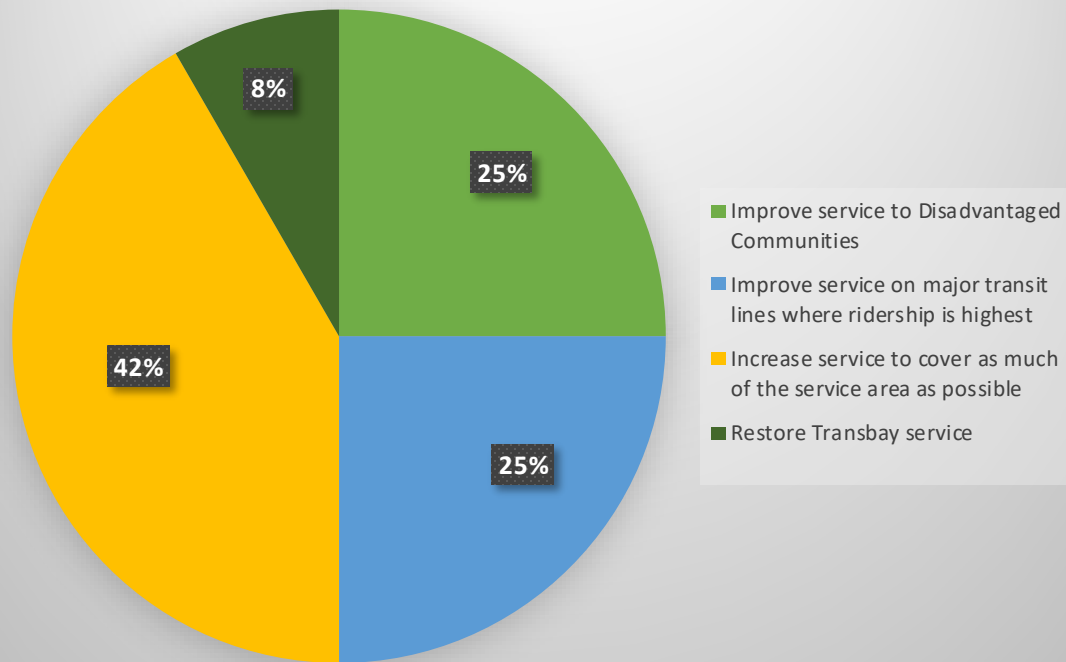
Total Participants (All 6 Meetings)



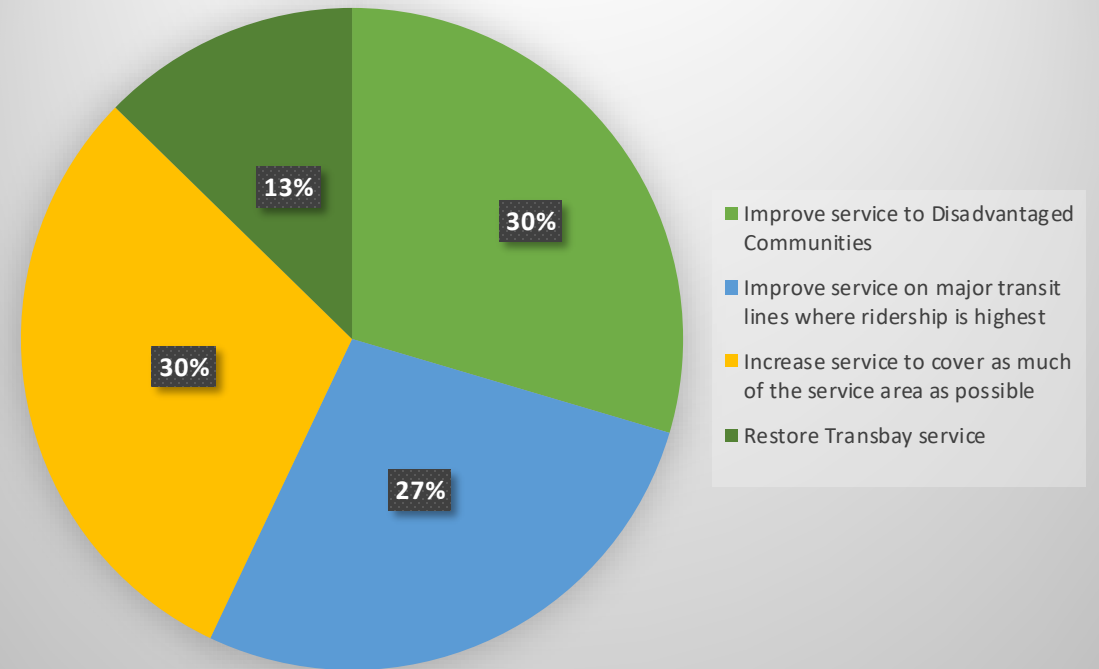
actransit.org/talks

Live Polling Question #3: Help AC Transit set its priorities for recovery. What actions should come first?

Hayward, Unincorporated South Alameda County



Total Participants (All 6 Meetings)



Service Recovery Timeline (Tentative)

ACTIVITY DATES	ACTIVITY
APR – MAY 2021	OUTREACH: AC TRANSIT COMMUNITY UPDATE MEETINGS “Transit Talks” (Virtual) – Concluded 5/13
AUG 2021	SERVICE CHANGES that include reactivation of Supplementary (school) Service with minor adjustments based on budget, service needs, and operator availability.
SEP – NOV 2021	OUTREACH: Public Engagement & Communications – Surveys, Meetings, Public Input.
JAN 2022	BOARD SETS PUBLIC HEARING DATE and staff presents the proposed new Network
FEB – MAR 2022	OUTREACH: Public Engagement & Communications – Present a new Network Plan to the Community
MAR 2022	PUBLIC HEARING(S) and presentation of a new Network and input received during outreach sessions.
APR 2022	BOARD DECISION: A new Network and approval of Title VI Civil Rights Equity Analysis
JUL – AUG 2022	OUTREACH: Communications/Rider Ambassador Outreach and Education of new Network
AUG 2022	IMPLEMENT NEW NETWORK





actransit.org/talks

