

ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

File Number: 21-255

Report ID: 21-255 Type: Regular - Planning Status: Approved

Agenda Meeting Body: Board of Directors -

Section: Regular Meeting

Report Created: 04/28/2021

Final Action: 05/26/2021

ded Action: Consider approving proposed pilot services to address requests from the public, customers,

and stakeholders in Alameda, Berkeley, and Hayward as part of District transit recovery

efforts.

Sponsors: Enactment Date:

Attachments: STAFF REPORT, SR 21-255 Attachment 1 Pilot

Service Descriptions, SR 21-255 Attachment 2 Seaplane Lagoon Letters, SR 21-255 Attachment 3 Line 80 Letter, SR 21-255 Attachment 4 Line 60

Letters

Hearing Date:

Enactment Number:

Effective Date:

History of Legislative File

Acting Body:		Date:	Action:			Sent 7	Го:		Due Date:	Retu Date		Result
Board of Directo Regular Meeting		05/26/2021									Pass	
Action Text:	MOTION: customers		lders in Alan	neda, Be	rkele	•			ess requests from of District transit	•		
Notes:	[Written		received	prior	to	the	meeting	is	incorporated	into	the	file

Service Planning Manager Michael Eshelman presented the staff report.

Public Comment:

Joe Genolio, Staffer for City of Berkley Council Member Terry Taplin, commented that AC Transit must preserve its accessible transit services as it emerges from the Covid-19 Pandemic. Genolio noted that the introduction of the Line 79 pilot service is no substitute for the loss of Line 80 in Berkeley and that the Board needs to address bus service on the Berkeley 6th Street corridor. Genolio expressed the urgency toward full restoration of Line 80.

Darrell Owens, EBTRU, noted that he was working with city agencies within AC

Transit's service area to obtain feedback related to bus service affected by the Covid-19 pandemic. Owens pointed out that the 6th Street corridor in Berkeley needs the District's help and that the planned Line 79 pilot service is inadequate toward this end.

Patrick supported the District's pilot testing of new service routes but noted that he was saddened that his neighborhood bus route continues to be canceled and hoped that it would return to service soon.

Board Discussion:

Director Beckles appreciated staff's efforts to add new lines and address service issues post-pandemic and was interested in how many new lines staff was seeking to pilot. Mr. Eshelman reported that there was a separate process to redesign the existing route network which would result in the creation of new lines; however, the current report was specific to the creation of a few new lines to address specific service requests from the public.

Director Beckles raised the issue of repeated requests from the City of Berkeley and community to have service on Line 80 reinstated. Mr. Eshelman advised that staff brought back the portion of Line 80 that carried the most riders at a minimal cost of only two buses. He added that to bring back the remainder of the line would require a total of six buses and staff was not confident that it would have enough buses or operators available. Director Beckles expressed frustration with introducing new lines when existing lines were not being fully restored and requested that staff provide a written explanation and map to her for further study.

Director Walsh appreciated staff's creativity but shared the concerns raised by Director Beckles. She also requested an explanation of the map to have a better understanding of what changes were implemented on Line 80. Director Walsh asked staff how it would evaluate the pilot and what would be considered in determining whether it was a success. Mr. Eshelman advised that staff would evaluate ridership and productivity.

Director Williams thanked staff for addressing the service issues in his ward.

Director Shaw echoed Director Williams' comments and encouraged staff to continue developing new pilot service, including in South Alameda County.

President Ortiz commented that the pilots are a great way of finding out where the riders are and wanted to know how the success of the pilots will be measured. Mr. Eshleman advised that the pilots can be in place for 12 months without a public hearing and a Title VI analysis and that staff is still working on the metrics it will use to measure each pilot's success because the pandemic has disrupted the baseline.

Director Young thanked staff for introducing new ideas for service that will generate ridership, but shared the concern that two of the proposals might not be an effective

use of resources as they seem to revive lines that did not work in the past.. Mr. Eshleman explained that staff wanted to see what the pilots would produce by serving areas in different ways. He added that public process has pushed some of the proposals to the top of the list and helps solve service problems at a lower cost to the District.

Director Shaw asked why the Hayward pilot would not be implemented until March, saying that it seemed to make more sense to implement it in December rather than near the end of the school year. Mr. Eshleman explained that the pilot is set for March to hopefully have enough operators for the service.

Director Peeples commented that the District has decades of anecdotal data, but only 25 years of real data and congratulated staff on using the pilots to gather more data.

Ayes: 7 President Ortiz, Vice President Young, Director Walsh, Director Beckles, Director Williams, Director Shaw, Director Peeples