

**DRAFT MINUTES
VIRTUAL MEETING OF THE AC TRANSIT
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
OCTOBER 12, 2021**

1. CALL TO ORDER

The meeting was called to order at 1:01 p.m.

2. ROLL CALL and Introduction of Members and Guests

AAC members present:

| | |
|-----------------------|--------------------------|
| Janet Abelson | Erika Bruhns, Vice Chair |
| Chonita Chew | Mary Clutts |
| Pamela Fadem | Shawn Fong |
| Melissa Getz | Don Queen |
| Sandra Johnson, Chair | James Robson |
| Barbara Williams | Hale Zukas |

AAC members absent:

| | |
|--------------------------|----------------------------|
| Jonathan Elkus (excused) | Tanya Washington (excused) |
|--------------------------|----------------------------|

Staff:

Tammy Kylo, Administrative Coordinator
Kim Ridgeway, Senior Program Specialist
Mallory Nestor-Brush, Accessible Services Manager
Cecil Blandon, Director of Maintenance
Linda Nemeroff, District Secretary
Dwain Crawley, Assistant Director of Transportation
Beverly Greene, Executive Director of External Affairs, Marketing & Communications
Claudia Burgos, Director of Legislative Affairs and Community Relations
Ramakrishna Pochiraju, Executive Director of Planning & Engineering
Salvador Llamas, Chief Operating Officer
Stuart Hoffman, Technical Services Manager
James Souza, Maintenance Superintendent

Guests:

H. E. Christian Peeples, Board of Directors
Kacei Conyers, TheCIL
Roland Wong
Helena Chang, TheCIL

3. ORDER OF AGENDA

The order of agenda was approved.

4. CONSENT CALENDAR

4.A. Approval of Minutes

MOTION: Fadem/Zukas/Robson approved the September 14, 2021 AAC meeting minutes with the following amendments:

- Member Clutts had concerns over the lack of restoration to the Transbay Line B. Member Chew expressed concerns over lack of restoration of Line 80.
- Hale Zukas was marked absent; show that he was in attendance.

The motion to accept the amendment carried by the following vote:

AYES – 12: Abelson, Bruhns, Chew, Clutts, Fadem, Fong, Getz, Johnson, Queen, Robson, Williams, Zukas

ABSTENTIONS – 0

ABSENT – 2: Elkus, Washington

The motion to accept the minutes carried by the following vote:

AYES – 12: Abelson, Bruhns, Chew, Clutts, Fadem, Fong, Getz, Johnson, Queen, Robson, Williams, Zukas

ABSTENTIONS – 0

ABSENT – 2: Elkus, Washington

5. REGULAR UPDATES

5.A. MCI Bus Virtual Tour and Discussion

Cecil Blandon, Director of Maintenance, presented a Virtual Tour of the MCI Bus, which included bus seating configuration, priority seating, the rear facing Quantum wheelchair securement area, the forward facing Q'Straint securement area, and the passenger ramp, which can be manually deployed if there are mechanical failures. The MCI will be used primarily for Transbay routes.

Concerns raised were:

- Communication from passengers in the vestibule to the Bus Operator
- Bus Operator being able to see into the vestibule while the bus is in operation
- The reach to the stop request in the Quantum securement area
- Clearly marked stop request buttons

Cecil stated that the Maintenance and Safety Departments are currently looking at options for each of these concerns.

5.B. Update on AB 361

Linda Nemeroff, District Secretary, gave an update on AB361, stating that Local agencies can hold teleconferencing meetings without having to follow certain Brown Act rules. The AC Transit Board of Directors are required to reconsider the circumstances every 30 days to decide how meetings will be conducted. The AC Transit Board of Directors are currently meeting under the exception of "A State of Emergency that continues to directly impact the ability to meet in person." This agenda item will go to the Board on October 13th.

5.C. Review of Quarterly ADA Complaints

The Committee reviewed the Quarterly ADA Complaints which compared ADA Complaints in 1st Quarter 20/21 to 1st Quarter 21/22. The Committee commented that they are happy to see a continued decrease in almost all the categories. Janet Abelson requested that staff see about adding ridership with this quarterly report going forward.

5.D. Review of Lift/Ramp Road Call Report

The Committee reviewed the Road Call report for August 29 – October 2, 2021. There were six (6) road calls; five (5) were chargeable. All vehicles passed the pre-trip inspection and thus any road call listed occurred in service.

6. STANDING REPORTS

6.A. Chair's Report

Chair Johnson stated that she attended the following events:

- United Seniors of Oakland and Alameda County (USOAC) Healthy Living Festival
- Alameda County Community Action Partnership Meeting

6.B. Board Liaison Report

Director Peeples reported on the following items:

- The District continues to deal with the pandemic and concerns about the difficulty surrounding hiring bus operators.
- The UC Davis Zero Emissions conference.

6.C. Alameda County Transportation Commission (ACTC) PAPCO Report

None.

6.D. Service Review Advisory Committee (SRAC) Report

Janet Abelson gave a report on the October 5th SRAC meeting, which included an update on the Blue Ribbon Task Force, Contactless Fare Payment and a Brokers Report, which includes monthly Key Performance Indicators (KPIs). The next SRAC meeting is Tuesday, December 7th at 12:30 pm, via Zoom.

7. PUBLIC COMMENTS

None.

8. MEMBER/STAFF COMMUNICATIONS & ANNOUNCEMENTS

- Chonita Chew thanked Tammy and Kim for their assistance with the Healthy Living Festival as well as appreciation for AC Transit for allowing the Line 46 to drop off participants in the Zoo parking lot.
- Hale Zukas mentioned the passing of Marilyn Goldman a longtime activist for individuals with a disability. Mallory stated that she will reach out to Hale for more details to provide to the AAC members.

9. FUTURE AGENDA ITEMS & NEXT MEETING DATE

The next AAC Meeting will be held Tuesday, November 9, 2021 at 1:00 p.m. This will be a virtual meeting.

Future Agenda Items:

- Customer Service Training and Key Performance Indicators
- December Service Changes
- Alameda CTC presentation on current projects
- Driver Customer Communication Training regarding Wheelchair Securement
- An ombudsman program
- Wheelchair Securement Policy
- FASTER Bay Area
- AAC Programs/Projects to increase Senior Ridership

10. ADJOURNMENT

The meeting adjourned at 2:22 p.m.

Respectfully submitted,

/s/

Tammy Kylo

Secretary to the Committee