



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

AGENDA

**Accessibility Advisory Committee (AAC)
VIRTUAL MEETING**

[Zoom link https://actransit.zoom.us/j/93413761483](https://actransit.zoom.us/j/93413761483)

Tuesday, November 9, 2021 at 1:00 PM

Phone (669) 900 6833

Webinar ID 934 1376 1483

**SANDRA JOHNSON, CHAIR
ERIKA BRUHNS, VICE CHAIR**

JANET ABELSON

CHONITA CHEW

MARY CLUTTS

JONATHAN ELKUS

PAMELA FADEM

SHAWN FONG

MELISSA GETZ

DON QUEEN

JAMES ROBSON

TANYA WASHINGTON

BARBARA WILLIAMS

HALE ZUKAS

**For information about the Accessibility Advisory Committee,
contact Tammy Kylo, Secretary to the Committee, at 510-891-7175.**

Advisory for Virtual Public Meetings

Due to the COVID-19 pandemic and pursuant to the Brown Act, the Board of Directors of the Alameda-Contra Costa Transit District and all advisory, oversight, and inter-agency liaison committees are authorized to hold remote teleconference meetings and no locations for the public are required to be provided or noticed in the meeting agenda. The public can access the meeting via a call-in option or an internet-based service option as listed below and the agenda for this remote meeting provides an opportunity for members of the public to directly address the body in real time. No action shall be taken during a disruption that would prevent members of the public from offering public comments using the call-in or internet-based option. Remote meetings shall be reconsidered every thirty days.

Public Participation at Virtual Meetings

By Teleconference / Zoom Video Conference: Please click the link to join the webinar <https://actransit.zoom.us/j/93413761483>.

To listen to the meeting by phone, dial (669) 900 6833 Webinar ID: 934 1376 1483 at the noticed meeting time.

If you dialed in and intend to speak on an agenda item, dial *9 (star nine) to "raise your hand" when the agenda item is called. If using Zoom, use the "raise your hand" feature to indicate that you wish to speak on an item. When you are called to speak by the last 4 digits of your phone number or by name, the host will unmute you. The comment time is limited to 2 minutes per speaker. If you decide not to speak, you may dial *9 or click "lower your hand" in Zoom. The telephone numbers listed below may change from meeting to meeting.

Note: AC Transit does not provide technical support to users accessing the meeting by telephone/Zoom.

Staff to the Accessibility Advisory Committee:

Mallory Nestor-Brush, Accessible Services Manager, (510) 891-7213

Kim Ridgeway, Accessible Services Specialist, (510) 891-7261

Tammy Kyлло, Administrative Coordinator, (510) 891-7175

1. CALL TO ORDER

2. ROLL CALL and Introduction of Members and Guests

3. ORDER OF AGENDA

4. CONSENT CALENDAR

4.A. Approval of Minutes for October 12, 2021. [21-531](#)

5. REGULAR UPDATES

5.A. Review December Service Changes. (Michael Eshleman) [21-532](#)

5.B. Customer Service Overview. (Margaret Tseng) [21-533](#)

5.C. Update on Alameda County Projects. (Alameda CTC Staff) [21-534](#)

5.D. Review of Lift/Ramp Road Call Report. [21-535](#)

6. STANDING REPORTS

6.A. Chair's Report

6.B. Board Liaison Report

6.C. ACTC PAPCO Report (Hale Zukas)

6.D. SRAC Report (Janet Abelson)

7. PUBLIC COMMENTS

8. MEMBER/STAFF COMMUNICATIONS & ANNOUNCEMENTS

9. FUTURE AGENDA ITEMS & NEXT MEETING DATE

10. ADJOURNMENT

ABOUT THE AAC

The Accessibility Advisory Committee was established by the Board of Directors in 1991 to review, comment and advise the Board of Directors and District staff regarding the implementation and enhancement of planning programs and services for seniors and people with disabilities. The AAC consists of 14 members with two members being appointed by each of the seven elected members of the District's Board of Directors. Committee members serve a one- year term. For more information, go to: <http://www.actransit.org/accessibility-advisory-committee-aac/>.

MEETING PROCEDURES

ALTERNATIVE FORMATS: AC Transit will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service to Tammy Kylo, Administrative Coordinator, AC Transit, 1600 Franklin Street, Oakland, CA 94612. Written requests will be honored for the calendar year in which the request was made but must be renewed after January 1 for the next calendar year with the same information listed above.

SIGN LANGUAGE INTERPRETER: A sign language interpreter will gladly be provided for persons with a hearing impairment. If an interpreter is needed for a specific meeting, please call (510) 891-7175 at least five days prior to the meeting.

NO SCENTED PRODUCTS: Please refrain from wearing scented products at the meeting, as there may be persons present with environmental illnesses.

PUBLIC SPEAKERS: Speakers wishing to address subjects not listed on this

agenda will be invited to address the committee under the “public comments” section of the agenda. Speakers who wish to address a specific agenda item will be invited to address the committee at the time the item is being considered. Time limitations: Individuals addressing the committee should limit their comments to two (2) minutes.